



# Home

HO3, HO4, HO5, HO6

Product and Underwriting Guide

# Home Product Guide

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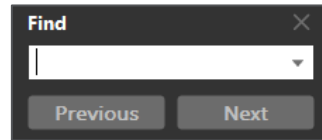
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Policy Availability  
Chart

Updated 01-16-25

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Use **Control F** on your keyboard to perform a key word search



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### Policy Type Availability

The following chart provides a list of the Policy Types that are offered by state.

The ability to complete a quote is based on the agent's login id and the state the agent is licensed to write business in.

California is the only state that offers a **DIC (Difference in Conditions Policy)**.

#### CA DIC closed for New Business effective 08/19/22

Due to current market conditions, we have made the decision to pause the writing of new business under the California Difference in Conditions Policy as of 8/19/22.

Please see the Dwelling Fire Product Guide for information on Dwelling Fire (DP).

State	HO3	HO5	HO4	HO6	DP
AR	✓	✓			✓
AZ	✓	✓			✓
CA	✓	✓			✓
CT	✓	✓		✓	✓
DE	✓	✓		✓	✓
IA	✓	✓			✓
ID	✓	✓			✓
IL	✓	✓			✓
IN	✓	✓			✓
KS	✓	✓			✓
KY	✓	✓			✓
MA	✓	✓		✓	✓
MD	✓	✓		✓	✓
ME	✓	✓			✓
MN	✓	✓			✓
MO	✓	✓			✓
MS	✓	✓			
MT	✓	✓			✓
NC	✓				

State	HO3	HO5	HO4	HO6	DP
ND	✓	✓			✓
NH	✓	✓			
NJ	✓	✓	✓	✓	✓
NM	✓	✓			✓
NV	✓	✓			✓
NY	✓	✓			✓
OR	✓	✓			✓
PA	✓	✓			✓
SC	✓	✓			
SD	✓	✓			✓
TN	✓	✓			✓
UT	✓	✓			✓
VA	✓			✓	✓
VT	✓	✓			✓
WA	✓	✓			✓
WV	✓	✓			
WY	✓	✓			✓

✓ Closed for New Biz

Acisure/Access General book roll in New York include the following policy types:					
State	HO3	HO5	HO4	HO6	Dwelling F
New York	✓	✓	✓	✓	✓

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Stillwater Insurance Group consists of the following companies:

- Stillwater Insurance Company
- Stillwater Property and Casualty Insurance Company
- Stillwater Insurance Services, Inc.

Stillwater Insurance Group is AM Best rated A-Excellent.

***Founded on the principles of ease of use, efficiency, and quality customer and claims service.***

## Contact Information

### Underwriting & Submissions

**Phone:** 1-844-253-1281

**Fax:** 1-866-290-2667

**Email:** [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

### Service Hours

Customer Service Representatives are available to meet your service needs and for technical assistance:

Monday - Friday 8:00am - 9:00pm Eastern, and  
Saturday 8:00am – 3:00pm Eastern.

### Service & Endorsements

**Phone:** 1-844-253-1281

**Fax:** 1-866-877-6355

**Email:** [ins@stillwater.com](mailto:ins@stillwater.com)

### Evidence of Insurance

Requests for Evidence of Insurance can be emailed to:  
[eoistillwater.com](mailto:eoistillwater.com) or faxed to 1-888-333-2490

### Mailing Address

Stillwater Insurance Group

P.O. Box 45126

Jacksonville, FL 32232-5126

### Physical Address (for Overnight deliveries)

Stillwater Insurance Group

4905 Belfort Rd, STE 110

Jacksonville, FL 32256

### Claims

Toll Free: 1-800-220-1351

Fax Number: 1-800-491-7683 or 1-402-242-4872

Email: [claims@stillwater.com](mailto:claims@stillwater.com)

### Claims Mailing Address

Stillwater Insurance Group

12500 I Street, STE 100

Omaha, NE 68137

## Marketing Materials

Marketing Brochures are available by clicking on **Docs & Guides** and **Marketing Materials**

The screenshot displays the Stillwater Insurance Group website interface. At the top left is the logo. The top right contains links for Bulletin Board, Live Chat, Contact Us, and Logout. A navigation bar below the logo features icons and labels for Dashboard, Docs & Guides, Reports, Agent Admin, and Contact. On the left side, a vertical menu lists various guides and documents, with 'Marketing Materials' highlighted. A blue arrow points from this menu item to a grid of eight marketing material cards. Each card includes a category name, a representative image, the Stillwater logo, the product name, and an 'Add' button. The categories shown are Auto, Home, Umbrella, Renters, Landlord, Commercial, Condo, and Earthquake.

Category	Image Description	Product Name	Action
Auto	Car on a road at sunset	AUTO INSURANCE	Add
Home	Boat on a lake	HOMEOWNERS INSURANCE	Add
Umbrella	Green lily pads	UMBRELLA INSURANCE	Add
Renters	Boats in a marina	RENTERS INSURANCE	Add
Landlord	Boat on a lake	LANDLORD INSURANCE	Add
Commercial	Coastal landscape at sunset	BUSINESS OWNERS POLICY	Add
Condo	Yacht on the water	CONDOMINIUM INSURANCE	Add
Earthquake	Mountain landscape with a lake	EARTHQUAKE INSURANCE	Add

## Submit Authority

- Submit authority may be suspended for new business or increased coverage endorsements during periods of imminent danger from natural disasters, or when the National Weather Service has issued a severe weather warning.
- The types of natural disasters include but, are not limited to, Earthquake, Earth movement (landslide, mudslide, sinkhole, etc.), Wild Fire, Hurricane, Tropical Storm, Tornado, and Flood.
- We reserve the right to suspend submission authority as we deem fit, and as allowed by state regulations and emergency orders.
- **In the event of such suspension, we will issue a moratorium. During moratoriums no new business or increased coverage endorsements may be submitted.**
- **Typically, moratoriums start prior to and last for the duration of the event, or until it has been downgraded or passed/finished. In some cases it may continue for a number of days after the event has passed/finished. Please check the website for the status. The moratorium notice will be removed once the area is open again.**

## Application Submission

**The Stillwater Agent Sales Portal** is a real-time Quoting and Underwriting system designed to assist our Producers in quoting and issuing insurance policies. This system provides an easy way of doing business by indicating whether the risk is eligible and if so, allows the Producer to issue the policy instantly.

### Quote Questions

Responses to the various questions during the quote process will advise of underwriting eligibility conflicts. The producer does NOT have the authority to submit coverage for any property exhibiting a conflict with one or more of the characteristics shown in our Underwriting Guidelines.

However, the Company may be contacted for prior approval regarding acceptability. Policy submission is subject to acceptance of the risk based on the Company Exposure Management Plan. All such requests should be emailed to [\*\*Underwriting@Stillwater.com\*\*](mailto:Underwriting@Stillwater.com) for consideration.

### Submitting

Policies are only valid if they are issued on our Sales Portal with a policy number. WE do NOT provide the Producer submission authority except through our Sales Portal .

**Click below for information on starting a Quote:**

[Start a Home Quote](#)

## Start a Quote

1. To start a Quote –  
Select **New** or  
**Existing Customer**.

2. Select Homeowners,  
Condo and Rental  
from the drop down  
**Product** list.

STILLWATER  
INSURANCE GROUP

Bulletin Board | Live Chat | Contact Us | Logout

DASHBOARD DOCS & GUIDES REPORTS AGENT ADMIN CONTACT

Welcome Available to 19 Alerts  
There are no special alerts or messages currently

Bulletin Board  
No Recent Updates  
Go to Bulletin Board

Start a Quote  
 New Customer  Existing Customer

Enter ZIP code to select from policy types  
68164

Product  
Homeowners, Condo and Rental  
Dwelling Fire  
Personal Umbrella

\$5,000.00 Monthly Drawing  
Current number of entries for next Stillwatery drawing: 0  
Opt Out

There is also an **Add Quote** feature which should be used when you start a quote for another line of business, like Auto. This will give you the option to pre-populate the new quote with the basic info from the Home or Dwelling quote.

Click [here](#) for more info on the **Add Quote** feature.

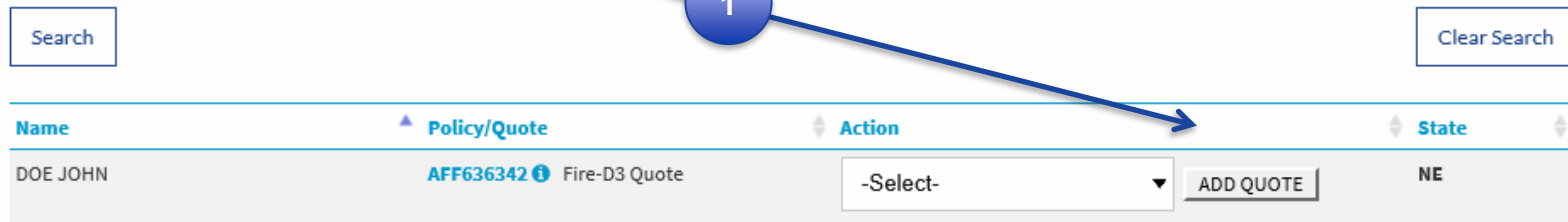


## Add Quote

"Add Quote" should be used when you start a quote for another line of business, like Auto. This will give you the option to pre-populate the new quote with the basic info from the HO or Dwelling quote. It also links the quotes and policies so that discounts can be applied and maintained. In addition, it makes servicing and supporting the quotes and policies easier.

1. If you have an active policy or quote, and would like to quote another line of business. Click on the [Add Quote](#) link as indicated below:

### Customer Management



Search Clear Search

Name	Policy/Quote	Action	State
DOE JOHN	AFF636342  Fire-D3 Quote	-Select-	NE

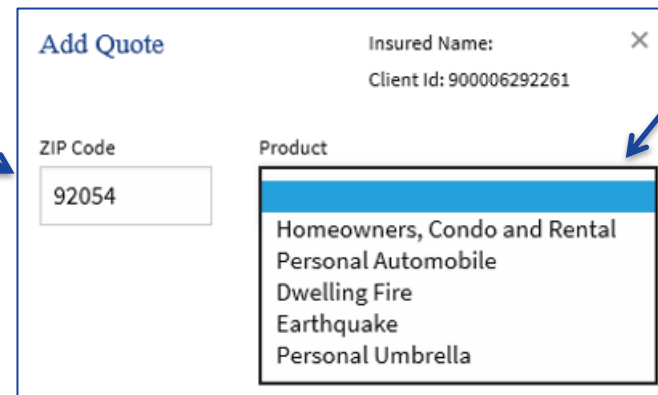
An arrow labeled '1' points from the 'ADD QUOTE' button in the table to the first step instruction.

2. Enter a Zip Code:

3. Select the type of product from the drop down list

#### ✓ Discount Note:

Using [Add Quote](#) will add the Quote to the same Client ID. Having all quotes and policies on the same Client ID will automatically link all quotes and policies together so that discounts can be applied and maintained.



**Add Quote** Insured Name:   
Client Id: 900006292261 ✕

ZIP Code

Product 

- Homeowners, Condo and Rental
- Personal Automobile
- Dwelling Fire
- Earthquake
- Personal Umbrella

Annotations: A blue circle '2' points to the ZIP Code input field. A blue circle '3' points to the Product dropdown menu.

## Verification

As a part of new business process we may utilize third-party data sources to verify information including:

- **CLUE** – Comprehensive Loss Underwriting Exchange on the Risk and Subject
- **Public Records Data**
- **NCF** – National Credit File. This is used where permitted to determine the Insurance Bureau Score(IBS).
- If the quote recognizes an underwriting issue it will result in a ineligible (edit) that the risk is ineligible.
- **Please contact customer service at 1-800-849-6140 if you have any questions regarding information obtained in these reports.**

Click on the following Tabs for additional information:

[CLUE Reports](#)

[NCF Reports](#)

✓ **Note:**

Click on the above **NCF Reports** tab for additional information on **Financial Status** Underwriting guidelines.

There is also information on how to resolve credit report ordering issues during the Home Quote process.

## File Maintenance and Audit Requirements

You are required to maintain relevant documentation for a period of seven years after the policy expiration. Agents should expect occasional file audits to confirm required signatures and documentation are in agency files:

These documents are required to be maintained in agency's files:

- Copy of signed ACORD application, including the signed Underwriting Confirmation that is a supplement to the application.
- Copy of signed EFT Authorization, if this pay plan is used.

These documents are recommended to be maintained in agency's files:

- CLUE reports and Letters of Experience related to claims on the CLUE.
- Copies of support for discounts (example: Alarm Certificate)

## Claims Procedure

All claims are to be reported to Stillwater Claims Service immediately.

For fast claims service and to completely eliminate your time involvement in processing claims forms, please instruct your insureds and claimants to call our claims department directly. This procedure will eliminate non-productive time and give the company the opportunity to give both your client and claimants immediate direct claim service.

### General Information:

- Please remember that you have no claims settlement authority. Please refer all claims to our claims department.
- **The toll free line is (800)220-1351.**
- **The toll free number is answered by Stillwater staff during the following hours:**
  - **Monday - Friday from 8:00am - 8:00pm Eastern**
  - **Saturday from 8:00am - 6:00pm Eastern**After these hours a service called Lynx Services LLC answers the 800 line and can take a first notice of loss and provide limited remediation guidance (in the event of water damage, etc.). They can take the initial claims info, but cannot verify coverage. Lynx Services LLC is available 24/7.
- If there is a genuine and severe emergency or very severe loss the Lynx Services rep can in most cases get a Stillwater adjuster in touch with the client.
- We offer a translation service where English is a second language. The service handles dozens of languages including Hmong, Farsi, Punjabi, Mandarin, Cantonese and Vietnamese.

### CLAIMS CONTACT NUMBERS:

- **Phone (800) 220-1351**
- **Fax (402) 242-4872 or 1-800-491-7683**
- **Email: [claims@stillwater.com](mailto:claims@stillwater.com)**

## Letter of Experience

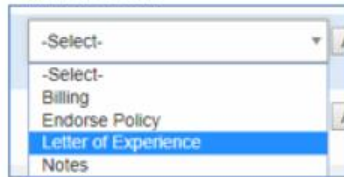
Stillwater Insurance provides a letter (**LOE**) that shows the insured's Loss History while insured with Stillwater Insurance Group.

We have automated the creation of the **Letter of Experience (LOE)**.

- The process can be completed by **Customer Service/FNOL**, and the **Agent** via the **Action Menu** on the **Sales Portal – FIRST**.
- The **Policyholder** can also view the **LOE** if they have set up an account on the **Self Service Site**.

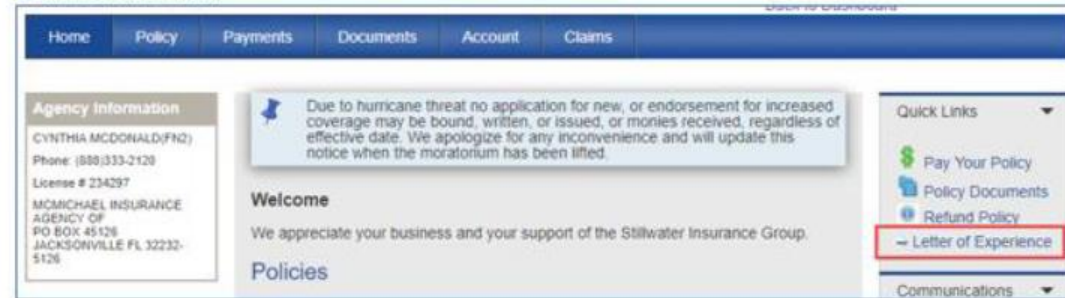
The LOE is available for each individual policy (all policy types). The LOE can be printed and downloaded for email.

### Sales Portal:



A screenshot of a dropdown menu from the Sales Portal. The menu is open, showing several options: '-Select-', '-Select-', 'Billing', 'Endorse Policy', 'Letter of Experience' (highlighted in blue), and 'Notes'.

### Self Service Site:



A screenshot of the Self Service Site dashboard. The top navigation bar includes 'Home', 'Policy', 'Payments', 'Documents', 'Account', and 'Claims'. The main content area features 'Agency Information' for Cynthia McDonald, a 'Welcome' message, and a 'Quick Links' sidebar. In the 'Quick Links' sidebar, 'Letter of Experience' is highlighted with a red box. A yellow arrow points to this link.

If there are multiple policies on the Self Service Site there will be an additional selection menu:



A screenshot of a selection menu titled 'Select the policy you would like to view'. It contains a list of radio buttons next to policy numbers: ND50, ND50, ND50, ND50, ND70, NP50, and NP90. A 'Cancel' button is located at the bottom left.

The **LOE** can be requested verbally over the phone or sent to: [LOE@stillwater.com](mailto:LOE@stillwater.com) or via **FAX**: 1-800-491-7683

- ✓ **Note:** Requests will only be accepted from the insured, agent, or the mortgage company.
- If the LOE needs to be forwarded to additional parties, please include that contact information in your email.

## eSign

eSign is an electronic signature system that is built into the quote process. It can be selected to add a signature to forms that require Acknowledgement.

### Required Acknowledgment Forms

We require that certain forms are reviewed with the applicant, to ensure they understand the terms and conditions.


These forms can be sent to the applicant/insured via **eSign** for their signature.

- Click on the form number to open it, and the review it with the applicant.
- Note that the text under the form number describes the eSign process, and the alternative.
- Once reviewed, check the boxes and click "Save".

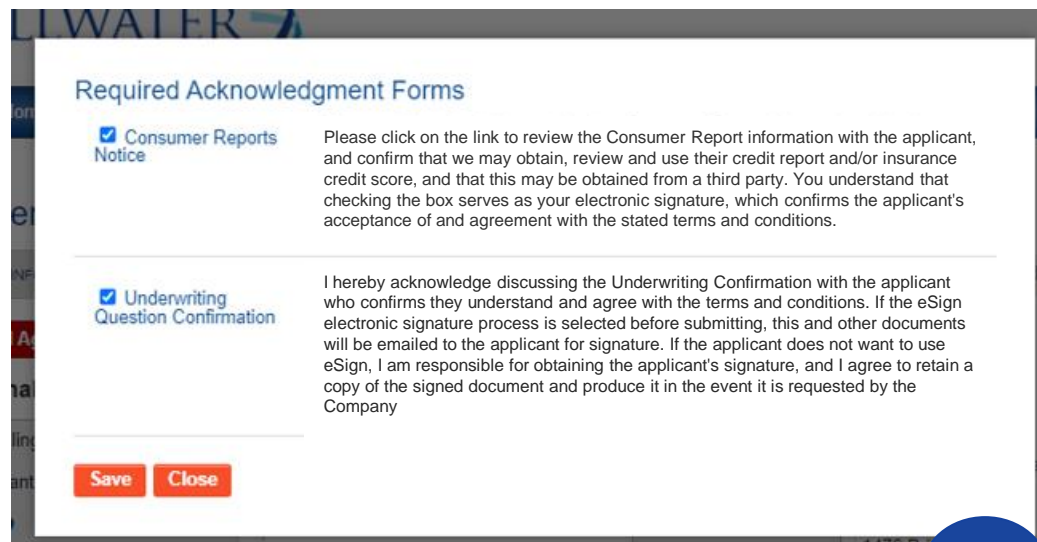
The **eSign** selection screen will appear after a Billing Plan is selected on the **Supplemental Info** Quote screen.

The Email field will pre-populate with the Email that was entered on the **Contact Info** screen earlier in the quote process.

There is an option to add a CC Email.

The help text  in the quote will provide more info on the eSign process.

## Click [here](#) for info on eSign reminders



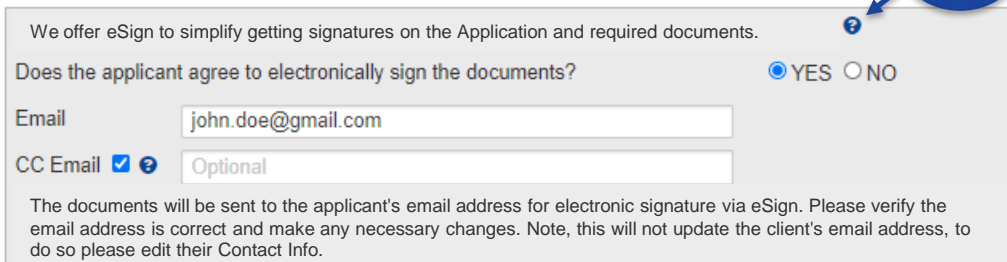
**Required Acknowledgment Forms**


**Consumer Reports Notice** Please click on the link to review the Consumer Report information with the applicant, and confirm that we may obtain, review and use their credit report and/or insurance credit score, and that this may be obtained from a third party. You understand that checking the box serves as your electronic signature, which confirms the applicant's acceptance of and agreement with the stated terms and conditions.

**Underwriting Question Confirmation** I hereby acknowledge discussing the Underwriting Confirmation with the applicant who confirms they understand and agree with the terms and conditions. If the eSign electronic signature process is selected before submitting, this and other documents will be emailed to the applicant for signature. If the applicant does not want to use eSign, I am responsible for obtaining the applicant's signature, and I agree to retain a copy of the signed document and produce it in the event it is requested by the Company

**Save** **Close**


## eSign Electronic Signatures



We offer eSign to simplify getting signatures on the Application and required documents. 

Does the applicant agree to electronically sign the documents?  YES  NO

Email

CC Email  

The documents will be sent to the applicant's email address for electronic signature via eSign. Please verify the email address is correct and make any necessary changes. Note, this will not update the client's email address, to do so please edit their Contact Info.

Next 

## eSign Reminder Notifications

The time-lines shown below indicate the dates follow-up reminders are sent to the insured.

### Home all Forms

Day 3 – Send Reminder Email #1

Day 7 – Send Reminder Email #2

Day 10 – Send Final Email

❖ Day 21 – Void eSign envelope

❖ The agent will need to acquire the signatures. The EFT and other required forms are mailed to the Policy holder

### California DIC

Day 7 – Send Reminder Email #1

Day 17 – If not completed the policy is cancelled

Day 18 – Application, forms, and cancel notice are mailed to the Policy holder.

❖ Day 58- The Policy will cancel if the forms are not returned signed

❖ Policy can be reinstated with Signed Forms if received within 30 days.

Stillwater Insurance offers the following **Home Policy Types**.

Click on a [Home Type](#) to view additional information.

[Policy Availability Chart](#)

### [Home HO3](#)

### [Home HO5](#)

- [Secondary Seasonal Homes HO3/HO5](#)
- [Duplex HO3/HO5](#)
- [Row Homes](#)

The **HO3 & HO5 Home** forms provide coverage for the structure, personal property and liability.

The **HO5** form provides “open peril “ coverage on dwelling as well as the contents. As such the **HO5** requires that the residence has a Deadbolt, Fire Extinguisher, and Smoke Alarm.

### [Condo HO6](#)

- [Owner Occupied Condo HO6](#)
- [Tenant Occupied Condo HO6](#)
- [Town Home HO6](#)
- [Secondary Seasonal](#)

The **HO6 Condo** form provides coverage for a policy holders personal property, liability, and structural coverage not provided by a “**Master Fire Policy**” Items not covered by a Master Fire policy may include interior elements like fixtures, cabinets, counters, and flooring.

### [Renters HO4](#)

The **HO4 Renters** form provides coverage for a policy holders personal property and liability within a rental property.

# Home HO3/HO5 (Home)

Property Coverage A	Other Structures Coverage B	Personal Property Coverage C
<p>Coverage for Dwelling Structure</p> <p>The Dwelling must be insured to 100% of its <b>replacement cost</b>.</p> <p>Losses to Coverage A and B are settled on a replacement cost basis without deduction for depreciation up to the limit shown on the Declarations page.</p> <p>Therefore, the Coverage A limit may be adjusted annually at renewal as determined by the replacement cost calculator model.</p> <p><b>The Minimum Coverage A value is \$100,000.</b>  <b>The Maximum Coverage A Value is \$749,999</b>  <b>Homes with a square footage below 500 square feet are ineligible.</b></p>	<p>The basic policy provides <b>10%</b> of Coverage A for detached structures located on the property.</p> <p>This limit can be increased with Underwriter approval.</p> <p>Click on the following tab to view additional information on increasing <b>Other Structures</b>:</p> <p style="text-align: center;"><a href="#">Other Structures</a></p> <p style="text-align: center;"><a href="#">HO3/HO5 Perils Insured against</a></p>	<p>The basic policy provides a Coverage C limit of <b>50%</b> of Coverage A for personal property.</p> <ul style="list-style-type: none"> <li>• <b>55% of Coverage A in California</b></li> <li>• <b>30% of Coverage A in AK, AR, AZ, CO, CT, DE, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MO, MN, MS, MT, ND, NE, NH, NM, NV, OH, OK, PA, RI, SC, SD, TN, TX, UT, VT, WA, WI, WV, WY</b></li> </ul> <p><b>The Quote provides an increased option limit up to 75%.</b></p> <p>The <b>HO3</b> policy provides an <b>ACV</b> (Actual Cash Value) option as well as a Replacement Cost option.</p> <p>The <b>HO5</b> Policy provides <b>Open Peril</b> coverage on Personal Property. The <b>HO3</b> provides <b>Named Peril</b> coverage on Personal Property. <a href="#">Click on the following to view more info on:</a></p> <p style="text-align: center;"><a href="#">Personal Property in a Storage Facility</a></p>
<p><b>Additional Living Expense Coverage D</b></p> <p>The policy provides options of <b>20% or 40%</b> of Coverage A if a covered loss makes the home unfit to occupy.</p>	<p><b>Liability</b></p> <p>Provides coverage if the insured is legally liable for another parties injury or property damage.</p> <p>The minimum coverage available is <b>\$100,000</b>.  <b>The Quote provides increased limit options of \$300,000 or \$500,000.</b></p>	<p><b>Medical Payments</b></p> <p>Provides medical cost coverage if someone other than residents of the household or family members are injured on the property, regardless of liability.</p> <p>The basic policy provides <b>\$1000</b> Medical Payments.  <b>The Quote provides the ability to increase coverage to \$2000, or \$5000.</b></p>
<p>✓ <b>Note:</b>            Coverage is subject to exclusions and limits.            Click on the following tab to view a Basic Coverage Chart:</p>	<p><a href="#">HO3/HO5 Basic Coverage Chart</a></p>	<p>Click on the other Form tabs to view information on that form:</p> <p style="text-align: center;"> <a href="#">HO4</a> <a href="#">HO6</a> </p>

**Endorsement Modify Coverage:** Click [here](#) to view **coverage restriction guidelines** on existing policies.

[◀ Back to Policy Type Menu](#)

[◀ Back to Table of Contents](#)



Click on a tab to view Policy Coverage information:

[HO3/HO5 Policy Coverage](#)

[HO6 Policy Coverage](#)

## Duplex (HO3/HO5)

A **Duplex** is a building that is divided into two residences (living units), on a single tax lot, each having individual entrances.

A **Duplex** is available to quote in the following States:

AK	AL	AR	AZ	CA	CO	CT	DC	DE	FL
HI	IA	ID	IL	IN	KS	KY	LA	MA	MD
ME	MN	MO	MS	MT	NC	ND	NE	NH	NJ
NM	NV	NY	OH	OK	OR	PA	RI	SC	SD
TN	TX	UT	VA	VT	WA	WI	WV	WY	

### Duplex Guidelines:

- The Dwelling must be originally constructed as a 2-unit structure.
- A single-family residence converted to a multi family structure is NOT Eligible.
- Duplex properties are subject to a Multi-family surcharge

## Town House (HO3/HO5) or (HO6)

A **Townhouse** is a single family unit that is constructed in a row where all the units are attached on a single tax lot.

- If the Town House **has a master fire policy** the residence would be considered an **HO6** policy.
- If the Town House **does NOT have a master fire policy** Stillwater offers an **HO3/HO5** policy in select States.
- To be eligible for the **HO3/HO5** form the insured must own and occupy the unit as their primary residence.

## Row House (HO3/HO5)

A **Row House** is a single family unit that is constructed in a row of attached units that are separated by property lines, not on a single tax lot.

**Town House** and **Row House** policies can be written in the following States:

AK	AL	AR	AZ	CA	CO	CT	DC	DE	FL
HI	IA	ID	IL	IN	KS	KY	LA	MA	MD
ME	MN	MO	MS	MT	NC	ND	NE	NH	NJ
NM	NV	NY	OH	OK	OR	PA	RI	SC	SD
TN	TX	UT	VA	VT	WA	WI	WV	WY	

### Town House & Row House Guidelines:

- A Town House or Row House surcharge will apply based on the number of units within the fire wall:
- WE allow up to 8 attached units within a firewall for both Town House and Row House quotes

**Triplex** and **Fourplex** properties are NOT eligible for our **HO3/HO5** but can be written under our **Dwelling Fire Program**.

[◀ Back to Policy Type Menu](#)

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### Secondary/Seasonal (Home HO3/HO5)

California, Florida, Hawaii, North Carolina and Virginia do not offer the HO5 Form

- **Primary Home** is a residence in which the insured lives the majority of the time, and at least 6 months continuously each year. Typically, it's also the residence on their driver's license/state ID. The Primary residence must also not be "Vacant" or "Unoccupied" beyond a period of sixty consecutive days. "Vacant" or "Unoccupied" means neither the Named Insured nor any other individual has slept overnight in the dwelling for a period of 60 days.
- **Secondary Home** is a residence that is not the primary residence. A secondary home is a residence the insured occupies less than half of the year. Typically, a secondary home is used as a vacation home, though it could also be a property that you visit on a regular basis, such as a condo in a city where you frequently conduct business.
- **Seasonal Home** is a sub class of secondary, where a surcharge is applicable to a residence that is continuously unoccupied by the owner for more than **three months** or **four months** per year depending on the states seasonal definition. (See the chart below for **Seasonal Surcharge and Occupancy Guidelines**.)

The following eligibility requirements apply to all the states listed below:

AK	AL	AR	AZ	CO	CT	DC	DE	IA	ID	IL	IN
KS	KY	LA	MA	MD	ME	MN	MO	MS	MT	ND	NE
NJ	NH	NM	NY	OH	OK	OR	PA	RI	SD	TN	TX
UT	VA	VT	WA	WI	WV	WY					

A **Seasonal Property Surcharge** is applicable in all the states listed above.

- 10% surcharge applies if the Primary Home is insured with Stillwater
- 20% surcharge applies if the Primary Home is insured with another carrier.
- **CO, LA, NE, TX, WV & WY**= 30% if insured with Stillwater or with another carrier.

- In the above highlighted states:  
**AR, KY, MO, MS**

The risk should be owner occupied **continuously** for a minimum of **3 months** out of the year:

- In the other states in the above chart:  
The risk should be owner occupied **continuously** for a minimum of **4 months** out of the year.

#### Additional Secondary/Seasonal Home Requirements:

- The Home must be located within a limited access community or building (requires security guard or passkey gates).

Click [HERE](#) for information on unique state guidelines in:  
**California**

Click [HERE](#) for information on unique state guidelines in:  
**Florida, Hawaii, North Carolina, South Carolina**

Click on a tab to view **Secondary/Seasonal Condo Guidelines**:

**Secondary Condo**

## Secondary/Seasonal California (HO3/HO5) Effective 02-21-19

**Secondary/Seasonal** homes in California require that the primary residence is also insured with Stillwater.

Quoting a secondary in California requires that you use the **ADD QUOTE** feature



DOE JIM	CP9770557 ⓘ Home-H5 Active	-Select-	ADD QUOTE	CA
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### We also require:

- The insured must have an **active HO3, HO5, or HO6 policy**
- If the agent attempts to quote a stand alone Secondary/Seasonal, or if they attempt an **ADD QUOTE** to a lapsed or expired or HO4, the quote will return the following message:

CA primary residence required, please refer to underwriting for consideration.

---

**OK**

**Note:** In California, a **10% Seasonal Property Surcharge** will apply.

### The following Guidelines also apply:

- The risk should be owner **occupied continuously** for a minimum of 4 months out of the year

### Additional Secondary/Seasonal Home Requirements:

- The Home must be located within a limited access community or building (requires security guard or passkey gates).

### These states have unique guidelines and DO NOT apply the Seasonal Property Surcharge

#### Florida

- The Home must be occupied by the named insured.
- If the Secondary Home is unoccupied for more than **6 months** out of the year, we require that the home is located in a gated community or that it has a monitored central alarm system.

#### Hawaii and North Carolina

- The Home must be occupied by the named insured.
- The Secondary/Seasonal Home cannot be unoccupied (vacant) for more than **6 months out of the year**.
- The Home must be located within a limited access community or building (requires security guard or passkey gates).
- The risk should be owner occupied **continuously** for a minimum of **4 months out of the year**.

#### South Carolina

- The Home must be occupied by the named insured.
- The Secondary Home cannot be unoccupied for more than 6 months out of the year.

Click on a tab to view Secondary/Seasonal Condo Guidelines:

[Secondary Condo](#)

[◀ Back to Policy Type Menu](#)

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### Property Coverage A

The Coverage A amount should reflect Dwelling (structural coverage) that is **not** covered under the Condo Master Fire Policy.

The amount the Condo quote initially includes for Coverage A varies by state.

Please click on the following tab for more information on selecting Coverage A Dwelling Coverage Limits:

[Coverage A Limits](#)

The Condo quote allows agents to bind up to **\$350,000 on Coverage A.**

### Personal Property Coverage C

The minimum Coverage C limit is **\$10,000** for all states, **except CA and NM which have a minimum limit of \$15,000.**

The Condo quote will allow a quote up to **\$300,000** without underwriting approval.

Click on the following to view more info on:

[Personal Property in a Storage Facility](#)

### Coverage B Other Structures

Other structures on premises  
**10% of Coverage A**  
Cannot be increased or removed.  
**ISO 2022 update Virginia only**  
**12/31/23 NB & REN**

### Additional Living Expense Coverage D

The policy automatically provides **20%** or **40%** of the Coverage C limit if a covered loss makes the Condo unfit to occupy.

The **20%** or **40%** amount varies by state.

Click on the following to view more info:

[Coverage D Limits](#)

### Liability

Provides coverage if the insured is legally liable for another parties injury or property damage.

The minimum coverage available is **\$100,000.**  
The Quote provides increased limit options of **\$300,000** or **\$500,000.**

Click on the other Form tabs to view information on that form:

[HO3/HO5](#)

[HO4](#)

### Medical Payments

Provides medical cost coverage if someone other than residents of the household or family members are injured on the property, regardless of liability.

The basic policy provides **\$1000** Medical Payments.  
The Quote provides the ability to increase coverage to **\$2000**, or **\$5000.**

[Corporate Owned Condo](#)

### Occupancy Changes

If there is an occupancy change from Tenant to Owner Occupied or vice versa we can endorse the policy. Click [here](#) for processing guidelines.

✓ **Note:**  
Coverage is subject to exclusions and limits. Please click on the following tab to view a Basic Coverage Chart:

[HO6 Basic Coverage Chart](#)

**Endorsement Modify Coverage:** Click [here](#) to view **coverage restriction guidelines** on existing policies.

**HO6 Perils Insured against**

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- **PUD – Planned Urban Development** is a community zoning classification that is planned and developed within a city. It is acceptable to write a property in a PUD under the **HO6** program.
- **CO-OP - Common-interest communities** are acceptable to write under the HO6 program.

## Secondary/Seasonal (Condo HO6)

- **Primary Home** is a residence in which the insured lives the majority of the time, and at least 6 months continuously each year. Typically, it's also the residence on their driver's license/state ID. The Primary residence must also not be "Vacant" or "Unoccupied" beyond a period of sixty consecutive days. "Vacant" or "Unoccupied" means neither the Named Insured nor any other individual has slept overnight in the dwelling for a period of 60 days.
- **Secondary Home** is a residence that is not the primary residence. A secondary home is a residence the insured occupies less than half of the year. Typically, a secondary home is used as a vacation home, though it could also be a property that you visit on a regular basis, such as a condo in a city where you frequently conduct business.
- **Seasonal Home** is a sub class of secondary, where a surcharge is applicable to a residence that is continuously unoccupied by the owner for more than **three months** or **four months** per year depending on the states seasonal definition. (See the chart below for **Seasonal Surcharge and Occupancy Guidelines**).

The following eligibility requirements apply to all the states listed below:

AK	AL	AR	AZ	CO	CT	DC	DE	IA	ID	IL	IN
KS	KY	LA	MA	MD	ME	MN	MO	MS	MT	ND	NE
NH	NJ	NM	NV	NY	OH	OK	OR	PA	RI	SD	TN
TX	UT	VA	VT	WA	WI	WV	WY				

A **Seasonal Property Surcharge** is applicable in all the states listed above.

- **10% surcharge** if the Primary Home is insured with Stillwater
- **20% surcharge** if the Primary Home is insured with another carrier.
- **CO, LA, NE, TX, WV & WY= 30% if insured with Stillwater or with another carrier.**

### Condo Occupancy Guidelines:

- The Secondary/Seasonal Condo cannot be unoccupied for more than **6 months** out of the year.

Click on a tab to view **Secondary/Seasonal Home Guidelines**:

**Secondary/Seasonal Home**

[◀ Back to Policy Type Menu](#)

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### California

- **Secondary/Seasonal Condo** in California require that the primary residence is also insured with Stillwater.
- A **10% Seasonal Property Surcharge** will apply.
- The Secondary/Seasonal Condo cannot be unoccupied for more than **6 months** out of the year.

**States with unique Occupancy Guidelines.**  
These States **DO NOT** apply the Seasonal Property Surcharge

### Florida:

- The Condo must be occupied by the named insured.
- If the Secondary Home is unoccupied for more than **6 months** out of the year, we require that the home is located in a gated community or that it has a monitored central alarm system.

### Hawaii, North Carolina, South Carolina :

- The Condo must be occupied by the named insured.
- The Secondary/Seasonal Condo cannot be unoccupied for more than **6 months** out of the year.

### Condo Coverage D Loss of Use

See the Chart for the Coverage D Limit

#### 20%

The policy automatically provides **20% of the Coverage C limit** for **Coverage D – Loss of Use**.

For policies with a Coverage C limit less than \$250,000, the limit may be increased. The total amount of coverage, which is the sum of the coverage provided by the base policy and any increase in limit, cannot exceed \$50,000.

For policies with a Coverage C limit greater than or equal to \$250,000 the Coverage D limit can exceed 50,000 due to the amount of coverage that is automatically provided but, the limit cannot be increased.

#### 40%

The policy automatically provides **40% of the Coverage C limit** for **Coverage D – Loss of Use**.

For policies with a Coverage C limit less than \$125,000, the limit may be increased. The total amount of coverage, which is the sum of the coverage provided by the base policy and any increase in limit, cannot exceed \$50,000.

For policies with a Coverage C limit greater than or equal to \$125,000 the Coverage D limit can exceed \$50,000 due to the amount of coverage that is automatically provided but, the limit cannot be increased.

The following states only provide the 40% coverage option:  
Hawaii, Louisiana, North Carolina

% of Coverage C limit for Coverage D			
State	Coverage %	State	Coverage %
AK	20%	NC	40%
AL	20%	ND	20%
AR	20%	NE	20%
AZ	20%	NH	20%
CA	20%	NJ	20%
CO	20%	NM	20%
CT	20%	NV	20%
DC	20%	NY	20%
DE	20%	OH	20%
FL	40%	OK	20%
HI	40%	OR	20%
IA	20%	PA	20%
ID	20%	RI	20%
IL	20%	SC (20)	40%
IN	20%	SC (21)	20%
KS	20%	SD	20%
KY	20%	TN	20%
LA	20%	TX	20%
MA	20%	UT	20%
MD	20%	VA	20%
ME	20%	VT	20%
MN	20%	WA	40%
MO	20%	WI	20%
MS	20%	WV	20%
MT	20%	WY	20%

[Back to Condo Coverage Overview](#)

[◀ Back to Policy Type Menu](#)

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### Condo Coverage A Dwelling Limits

The Base limit of Coverage A that is included on the Condo quote varies by state. [Please see the chart for these limits.](#)

- The Condo quote will initially default to the Coverage A limit shown on the chart. The Coverage A limit can be adjusted
- The Condo quote allows agents to bind up to **\$350,000 on Coverage A**, without underwriting approval.

[Back to Condo Coverage Overview](#)

Condo Coverage A Quote Default Limit			
State	Coverage A	State	Coverage A
AK	\$1000	NC	\$1000
AL	\$1000	ND	\$1000
AR	\$1000	NE	\$1000
AZ	\$1000	NH	\$1000
CA	\$1000	NJ	\$1000
CO	\$1000	NM	\$1000
CT	\$5000	NV	\$1000
DC	\$1000	NY	\$1000
DE	\$1000	OH	\$1000
FL	\$1000	OK	\$1000
HI	30% of Coverage C	OR	\$1000
IA	\$1000	PA	\$1000
ID	\$1000	RI	\$1000
IL	\$1000	SC	\$1000
IN	\$1000	SD	\$1000
KS	\$1000	TN	\$1000
KY	\$5000	TX	\$1000
LA	\$1000	UT	\$1000
MA	\$1000	VA	\$1000
MD	\$1000	VT	\$1000
ME	\$1000	WA	\$1000
MN	\$1000	WI	\$1000
MO	\$1000	WV	\$1000
MS	\$1000	WY	\$1000
MT	\$1000		

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# Home HO4 (Renters)

## Personal Property Coverage C

Agents may issue policies up to **\$150,000** in all states.

### There is a 300K max limit:

Coverage requests over **\$150,000 to \$300,000** require Underwriting Approval. Please email [underwriting@stillwater.com](mailto:underwriting@stillwater.com) and provide the quote or policy number and an explanation for the higher Coverage C Limit.

The minimum Coverage C limit is **\$10,000** for all states, **except CA and NM which have a minimum limit of \$15,000.**

Click on the following to view more info on:

[Personal Property in a Storage Facility](#)

## Additional Living Expense Coverage D

The policy provides **40%** of Coverage C if a covered loss makes the home unfit to occupy.

### North Carolina

In North Carolina we offer a default **20%** and a **40%** option. The 40% option is available for an additional premium.

## Liability

Provides coverage if the insured is legally liable for another parties injury or property damage.

The minimum coverage available is **\$100,000.**

The quote provides increased limit options of **\$300,000 or \$500,000**

Please click on the following tab to view a Basic Coverage Chart:

[HO4 Basic Coverage Chart](#)

## Medical Payments

Provides medical cost coverage if someone other than residents of the household or family members are injured on the property, regardless of liability.

The basic policy provides **\$1000** Medical Payments.

The quote provides the ability to increase coverage to **\$2000, or \$5000.**

Click on the other Form tabs to view information on that form:

[HO3/HO5](#)

[HO6](#)

[HO4 Perils Insured against](#)

**Endorsement Modify Coverage:** Click [here](#) to view coverage restriction guidelines on existing policies.

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# Home

# ISO 2022

Stillwater has adopted the **2022 edition of the ISO Homeowners policy forms.**

See the **Transition Date** chart for transition states and dates:

The new edition of the policy forms include aspects that broaden and reduce coverage in order to better address the current exposures that exist. The revisions include, but are not limited to:

- Base policy form revisions which address the exposures created by Motor Vehicle Liability, Cannabis, Loss Assessment, Home-sharing Host Activities, Motorized Bicycles and Motorized Scooters, Virtual Currency, Tree Removal and Watercraft Liability.
- A reformatting of all policy forms and endorsements from a double column text format to a single column text format.
- Revised Coverage C sublimits as shown in the chart below:

Category	From:	To:
Money, etc.	\$200	\$300
Securities, etc.	\$1,500	\$2,000
Watercraft, etc.	\$1,500	\$2,000
Trailers, etc.	\$1,500	\$2,000
Theft of jewelry, etc.	\$1,500	\$2,000
Theft of firearms, etc.	\$2,500	\$3,000
Theft of silverware, etc.	\$2,500	\$3,000
Business property on the residence premises	\$2,500	\$3,000
Portable electronic equipment in or upon motor vehicle	\$1,500	\$2,000
Antennas, tapes, wires, records, disks or other media	\$250	\$300

The limit of \$500 for **Credit Card and Forgery** has been removed. This coverage is now available via endorsement. [Click here for details.](#)

## ISO Transition Dates

State	Transition Date	State	Transition Date
AR	02/27/25 NB & REN	NH	01/30/25 NB & REN
AZ	08/15/23 NB & REN	NJ	09/05/24 NB & REN
CO	11/28/24 NB & REN	NM	11/28/24 NB & REN
CT	10/31/24 NB & REN	NV	12/12/23 NB & REN
DE	03/20/25 NB & REN	NY	02/06/25 NB & REN
IA	12/05/24 NB & REN	OH	11/28/24 NB & REN
ID	09/12/24 NB & REN	OR	09/12/24 NB & REN
IL	12/12/24 NB & REN	PA	12/28/23 NB & REN
IN	11/21/24 NB & REN	SC	11/07/24 NB & REN
KS	01/30/25 NB & REN	RI	04/17/25 NB & REN
KY	03/20/25 NB & REN	SD	04/03/25 NB & REN
MA	12/29/24 NB & REN	TN	10/26/23 NB & REN
MD	10/31/24 NB & REN	UT	10/24/24 NB & REN
ME	04/10/25 NB & REN	VA	12/31/23 NB & REN
MN	03/21/24 NB & REN	WA	10/01/24 NB & REN
MO	12/02/24 NB & REN	WI	11/21/2024 NB & REN
MT	12/12/24 NB & REN	WV	02/27/2025 NB & REN
NE	02/13/25 NB & REN	WY	02/13/2025 NB & REN

For renewal policies, a policyholder notice will be attached to the first renewal term after the revision goes into effect to provide a detailed description of the changes to the insured.

Click below to view the relevant policyholder notices:

Home HO3

Home HO6

Home HO5

Home HO4

Endorsements

# Home

## HO3/HO5 Home Basic Coverage Chart

### ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

SECTION I COVERAGES		AMOUNTS																																																												
Coverage A Dwelling	The described dwelling	100% of Replacement is required																																																												
	Extended Replacement	25% or 50% of Coverage A (varies by state and may apply a surcharge)																																																												
Coverage B Other Structures	Other structures on premises	10% of Coverage A																																																												
Coverage C Personal Property	Personal Property	50% of Coverage A <ul style="list-style-type: none"> <li>55% of Coverage A in CA</li> <li>30% of Coverage A in AK, AR, AZ, CO, CT, DE, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MO, MN, MS, MT, ND, NE, NH, NM, NV, OH, OK, PA, RI, SC, SD, TN, TX, UT, VT, WA, WI, WV, WY</li> </ul>																																																												
	<ul style="list-style-type: none"> <li>Click <a href="#">here</a> to view North Carolina and Virginia Cov C Contents Limits</li> <li>Click <a href="#">here</a> to view FLORIDA coverage information.</li> </ul>																																																													
Special Categories of Personal Property (All other States) are as follows:		<table border="1"> <thead> <tr> <th></th> <th>Limits ISO 2011</th> <th>Limits ISO 2022</th> </tr> </thead> <tbody> <tr> <td>Money, bank notes, etc.</td> <td>\$200</td> <td>\$300</td> </tr> <tr> <td>Securities, accounts, etc.</td> <td>\$1500</td> <td>\$2000</td> </tr> <tr> <td>Watercraft, trailers, etc.</td> <td>\$1500</td> <td>\$2000</td> </tr> <tr> <td>Trailers or semi-trailers not used with watercraft of all types</td> <td>\$1500</td> <td>\$2000</td> </tr> <tr> <td>Jewelry, watches, precious and semiprecious stones, and furs (loss by theft)</td> <td>\$1500</td> <td>\$2000</td> </tr> <tr> <td>Firearms and related equipment (loss by theft)</td> <td>\$2500</td> <td>\$3000</td> </tr> <tr> <td>Silverware, goldware, platinumware, pewterware, etc. (loss by theft)</td> <td>\$2500</td> <td>\$3000</td> </tr> <tr> <td>Business Property on the Residence premises</td> <td>\$2500</td> <td>\$3000</td> </tr> <tr> <td>Business Property away from Residence premises</td> <td>\$1500</td> <td>\$1500</td> </tr> <tr> <td>Portable electronic equipment</td> <td>\$1500</td> <td>\$2000</td> </tr> <tr> <td>Antennas, tapes, wires, records, disks or other media</td> <td>\$250</td> <td>\$300</td> </tr> <tr> <td>Model or Hobby Aircraft</td> <td>n/a</td> <td>\$2000</td> </tr> <tr> <td>Memorabilia, souvenirs, collector items, etc.</td> <td>\$2500</td> <td>\$2500</td> </tr> <tr> <td>Rugs, carpets, tapestries (Theft)</td> <td>\$500</td> <td>\$5000</td> </tr> <tr> <td>Computer Equipment (on premises)</td> <td>\$5000</td> <td>\$5000</td> </tr> <tr> <td>Computer Equipment (Off premises)</td> <td>\$1000</td> <td>\$1000</td> </tr> <tr> <td>Camera or video recording and playing equipment</td> <td>\$1000</td> <td>\$1000</td> </tr> <tr> <td>Paintings, etchings, rare glass, chinaware and similar articles</td> <td>\$1000</td> <td>\$1000</td> </tr> <tr> <td>Antiques</td> <td>\$2000</td> <td>\$2000</td> </tr> </tbody> </table>		Limits ISO 2011	Limits ISO 2022	Money, bank notes, etc.	\$200	\$300	Securities, accounts, etc.	\$1500	\$2000	Watercraft, trailers, etc.	\$1500	\$2000	Trailers or semi-trailers not used with watercraft of all types	\$1500	\$2000	Jewelry, watches, precious and semiprecious stones, and furs (loss by theft)	\$1500	\$2000	Firearms and related equipment (loss by theft)	\$2500	\$3000	Silverware, goldware, platinumware, pewterware, etc. (loss by theft)	\$2500	\$3000	Business Property on the Residence premises	\$2500	\$3000	Business Property away from Residence premises	\$1500	\$1500	Portable electronic equipment	\$1500	\$2000	Antennas, tapes, wires, records, disks or other media	\$250	\$300	Model or Hobby Aircraft	n/a	\$2000	Memorabilia, souvenirs, collector items, etc.	\$2500	\$2500	Rugs, carpets, tapestries (Theft)	\$500	\$5000	Computer Equipment (on premises)	\$5000	\$5000	Computer Equipment (Off premises)	\$1000	\$1000	Camera or video recording and playing equipment	\$1000	\$1000	Paintings, etchings, rare glass, chinaware and similar articles	\$1000	\$1000	Antiques	\$2000	\$2000
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Coverage D Loss of Use	Additional Living Expense Fair Rental Value	Shortest time to repair or replace not to exceed 40% of Coverage A	
	Click <a href="#">here</a> to view a unique Colorado limit endorsement	Limits ISO 2011	Limits ISO 2022
Additional Coverages	Collapse		
	Credit Card and Forgery	\$500	n/a
	Debris Removal	\$1000	\$3000
	Glass or Safety Glazing Material		
	Grave Markers	\$5000	\$5000
	Landlords's Furnishings	\$2500	\$3000
	Loss Assessment	\$1000	\$2000
	Ordinance or Law	10% of Coverage A	10% of Coverage A
	Property Removed		
	Reasonable Repairs		
	Trees, Shrubs and Other Plants	\$500	\$1500
	SECTION II COVERAGES	AMOUNTS	
Coverage E Personal Liability	Comprehensive Personal Liability	\$100,000 Min	\$100,000 Min
Coverage F Medical Payments To Others		\$1000 Min	\$1000 Min
Additional Coverages	Damage to Property of Others	\$1000	\$5000
	Claim Expense		
	First Aid Expense		
	Loss Assessment	\$1000	\$2000

### ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

SECTION I COVERAGES		AMOUNTS	
<b>Coverage A Dwelling</b>	The described dwelling	<a href="#">Click HERE for more info</a>	
<b>Coverage B Other Structures</b>	Other structures on premises <b>ISO 2022 update Virginia only</b>	10% of Coverage A Cannot be increased or removed.	
<b>Coverage C Personal Property</b>	<b>Personal Property</b> <ul style="list-style-type: none"> <li>Click <a href="#">here</a> to view <b>North Carolina</b> and <b>Virginia</b> Cov C Contents Limits</li> <li>Click <a href="#">here</a> to view <b>FLORIDA</b> coverage information.</li> </ul>		
	<b>Special Categories of Personal Property (All other States) are as follows:</b>	<b>Limits</b>	<b>Limits</b>
		<b>ISO 2011</b>	<b>ISO 2022</b>
	Money, bank notes, etc.	\$200	\$300
	Securities, accounts, etc.	\$1500	\$2000
	Watercraft, trailers, etc.	\$1500	\$2000
	Trailers or semi-trailers not used with watercraft of all types	\$1500	\$2000
	Jewelry, watches, precious and semiprecious stones, and furs (loss by theft)	\$1500	\$2000
	Firearms and related equipment (loss by theft)	\$2500	\$3000
	Silverware, goldware, platinumware, pewterware, etc. (loss by theft)	\$2500	\$3000
	Business Property on the Residence premises	\$2500	\$3000
	Business Property away from Residence premises	\$1500	\$1500
	Portable electronic equipment	\$1500	\$2000
	Antennas, tapes, wires, records, disks or other media	\$250	\$300
	Model or Hobby Aircraft	n/a	\$2000
	Memorabilia, souvenirs, collector items, etc.	\$2500	\$2500
	Rugs, carpets, tapestries (Theft)	\$500	\$5000
	Computer Equipment (on premises)	\$5000	\$5000
	Computer Equipment (Off premises)	\$1000	\$1000
	Camera or video recording and playing equipment	\$1000	\$1000
	Paintings, etchings, rare glass, chinaware and similar articles	\$1000	\$1000
	Antiques	\$2000	\$2000

Coverage D Loss of Use	Additional Living Expense Fair Rental Value	Shortest time to repair or replace not to exceed 40% of Coverage A		
		Limits	Limits	
		ISO 2011	ISO 2022	
Additional Coverages	Collapse			
	Credit Card and Forgery	\$500	n/a	
	Debris Removal	\$1000	\$3000	
	Glass or Safety Glazing Material			
	Grave Markers	\$5000	\$5000	
	Landlords's Furnishings	\$2500	\$3000	
	Loss Assessment	\$1000	\$2000	
	Ordinance or Law	10% of Coverage A	10% of Coverage A	
	Property Removed			
	Reasonable Repairs			
	Trees, Shrubs and Other Plants	\$500	\$1500	
	SECTION II COVERAGES		AMOUNTS	
	<b>Coverage E Personal Liability</b>	Comprehensive Personal Liability	\$100,000 Min	\$100,000 Min
	<b>Coverage F Medical Payments To Others</b>		\$1000 Min	\$1000 Min
Additional Coverages	Damage to Property of Others	\$1000	\$5000	
	Claim Expense			
	First Aid Expense			
	Loss Assessment	\$1000	\$2000	

# Home HO4 Renters Basic Coverage Chart

## ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

SECTION I COVERAGES		AMOUNTS	
Coverage C Personal Property	Personal Property	Any calculated amount based on value of Personal Property up to 100K without Underwriting approval * 150K limit in New York	
	<b>Personal Property</b>		
	<ul style="list-style-type: none"> <li>Click <a href="#">here</a> to view <b>North Carolina</b> and <b>Virginia</b> Cov C Contents Limits</li> <li>Click <a href="#">here</a> to view <b>FLORIDA</b> coverage information.</li> </ul>		
	<b>Special Categories of Personal Property (All other States) are as follows:</b>	<b>Limits</b>	<b>Limits</b>
		<b>ISO 2011</b>	<b>ISO 2022</b>
	Money, bank notes, etc.	\$200	\$300
	Securities, accounts, etc.	\$1500	\$2000
	Watercraft, trailers, etc.	\$1500	\$2000
	Trailers or semi-trailers not used with watercraft of all types	\$1500	\$2000
	Jewelry, watches, precious and semiprecious stones, and furs (loss by theft)	\$1500	\$2000
	Firearms and related equipment (loss by theft)	\$2500	\$3000
	Silverware, goldware, platinumware, pewterware, etc. (loss by theft)	\$2500	\$3000
	Business Property on the Residence premises	\$2500	\$3000
	Business Property away from Residence premises	\$1500	\$1500
	Portable electronic equipment	\$1500	\$2000
Antennas, tapes, wires, records, disks or other media	\$250	\$300	
Model or Hobby Aircraft	n/a	\$2000	
Memorabilia, souvenirs, collector items, etc.	\$2500	\$2500	
Rugs, carpets, tapestries (Theft)	\$500	\$5000	
Computer Equipment (on premises)	\$5000	\$5000	
Computer Equipment (Off premises)	\$1000	\$1000	
Camera or video recording and playing equipment	\$1000	\$1000	
Paintings, etchings, rare glass, chinaware and similar articles	\$1000	\$1000	
Antiques	\$2000	\$2000	

Coverage D Loss of Use	Additional Living Expense Fair Rental Value	Shortest time to repair or replace not to exceed 40% of Coverage A	
		Limits	Limits
		ISO 2011	ISO 2022
Additional Coverages	Collapse		
	Credit Card and Forgery	\$500	n/a
	Debris Removal	\$1000	\$3000
	Glass or Safety Glazing Material		
	Grave Markers	\$5000	\$5000
	Landlords's Furnishings	\$2500	\$3000
	Loss Assessment	\$1000	\$2000
	Ordinance or Law	10% of Coverage A	10% of Coverage A
	Property Removed		
	Reasonable Repairs		
Trees, Shrubs and Other Plants	\$500	\$1500	
SECTION II COVERAGES		AMOUNTS	
Coverage E Personal Liability	Comprehensive Personal Liability	\$100,000 Min	\$100,000 Min
Coverage F Medical Payments To Others		\$1000 Min	\$1000 Min
Additional Coverages	Damage to Property of Others	\$1000	\$5000
	Claim Expense		
	First Aid Expense		
	Loss Assessment	\$1000	\$2000

# California Difference in Conditions Policy

## Stillwater Difference in Conditions Policy (California)

Stillwater now offers a Difference in Conditions (DIC) Policy in California that is a policy that supplements a California Fair Plan Policy.

**Stillwater only offers a DIC policy in CA for the following: Home HO3/HO5, Dwelling Fire DP2/DP3.**

### What is the California FAIR Plan?

FAIR means "Fair Access to Insurance Requirements". The California FAIR Plan Policy is a policy that provides property insurance coverage when coverage cannot be obtained from a standard insurance company. The FAIR Plan provides insurance as a last resort (for example: if someone cannot obtain coverage due to brush exposure).

The FAIR Plan Policy does not include coverage for many common and important causes of loss that are typically included in a standard homeowners policy, such as **theft, water damage and liability**.

**DIC closed for New Business effective 08/19/22**

Due to current market conditions, we have made the decision to pause the writing of new business under the California Difference in Conditions Policy as of 8/19/22.

### What is a Difference in Conditions (DIC) Policy?

A DIC policy is one that expands upon or fills in the gaps in a standard policy

To supplement a FAIR Plan policy, a Difference in Conditions (DIC) policy, sometimes called a Companion policy, should be considered.

Stillwater is now licensed to write a DIC Policy in California.

The Stillwater DIC Policy will fill the coverage gaps that are not included in the California FAIR Plan Policy...including coverage for **theft, water damage and liability**.

Please click on the following tabs view more information on the **Stillwater DIC Policy** and the **California Fair Plan Policy**.

[DIC Overview Video](#)

[Agent Info Marketing Sheet](#)



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### Coverage C Special Limits of Liability

- North Carolina
- Virginia

### Additional Coverages

- Virginia has unique Additional Coverage Limits

Virginia		
Additional Coverages		Amounts
	Credit Card and Forgery	\$500
	Debris Removal	\$500
	Fire Department Service Charge	\$500
	Glass or Safety Glazing Material	\$500
	Grave Markers	\$5000
	Landlords's Furnishings	\$2500
	Loss Assessment	\$1000
	Mold	n/a
	Ordinance or Law	n/a
	Property Removed	\$1000
	Reasonable Repairs	\$1000
	Trees, Shrubs and Other Plants	\$500

Coverage C Special Limits of Liability	NC	VA
a. money, bank notes, etc.	\$200	\$200
b. securities, accounts, etc.	\$1,500	<b>\$1,000</b>
c. watercraft, trailers, etc.	\$1,500	<b>\$1,000</b>
d. trailers or semi-trailers not used with watercraft of all types	\$1,500	<b>\$1,000</b>
e. jewelry, watches, precious and semiprecious stones, and furs (loss by theft)	\$1,500	<b>\$1,000</b>
f. firearms and related equipment (loss by theft)	\$2,500	<b>\$2,000</b>
g. silverware, goldware, platinumware, pewterware, etc. (loss by theft)	\$2,500	\$2,500
h. property, on the "residence premises", used at any time in any manner for any " <b>business</b> " purpose	\$2,500	\$2,500
i. <b>property, away from the "residence premises", used primarily for "business" purposes.</b>	<b>\$500</b>	<b>\$250</b>
j. & k. portable electronic equipment	\$1,500	\$1,000
Amendatory Endorsement		
l. memorabilia, souvenirs, collector items, etc.	n/a	n/a
m. imported rugs, carpets, tapestries, wall hangings, etc. (loss by theft) *(\$2,500 max per article)	n/a	n/a
n. electronic data processing equipment (residence premises)	n/a	n/a
o. electronic data processing equipment (off premises)	n/a	n/a
<b>p. camera or video recording and playing equipment</b>	n/a	n/a
q. paintings, etchings, rare glass, chinaware and similar articles	n/a	n/a
s. antique furniture, antique silver, antique guns and other miscellaneous collectable weapons	n/a	n/a

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## Perils Insured Against

Covered Perils HO3		
Perils Insured Against	Protection Provided	
	Coverage A, B, & D "Open Peril"	Coverage C "Named Peril"
Fire or Lightning	Additional risks with certain exceptions (Special Coverage)	Yes
Windstorm or Hail		Yes
Volcanic Eruption		Yes
Riot or Civil Commotion		Yes
Aircraft		Yes
Vehicles		Yes
Smoke		Yes
Vandalism or Malicious Mischief		Yes
Theft		Yes
Falling Objects		Yes
Weight of Ice, Snow or Sleet		Yes
Accidental Discharge of Water or Steam		Yes
Sudden, Accidental tearing apart of a heating system or Appliance		Yes
Freezing		Yes
Sudden accidental damage from electrical current		Yes

**Section II** Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

**The HO-3 Special Form** provides "open peril" coverage for the dwelling and other structures, insuring against all risks of direct physical loss that are not specifically excluded in the policy. Personal property is covered on a "named peril" basis.

**The HO-5 Comprehensive Form** Provides both "open peril" coverage for dwelling and other structures, as well as personal property.

Covered Perils HO4/HO6		
Perils Insured Against	HO4 Coverage C	HO6 Coverage C
Fire or Lightning	Yes	Yes
Windstorm or Hail	Yes	Yes
Volcanic Eruption	Yes	Yes
Riot or Civil Commotion	Yes	Yes
Aircraft	Yes	Yes
Vehicles	Yes	Yes
Smoke	Yes	Yes
Vandalism or Malicious Mischief	Yes	Yes
Theft	Yes	Yes
Falling Objects	Yes	Yes
Weight of Ice, Snow or Sleet	Yes	Yes
Accidental Discharge of Water or Steam	Yes	Yes
Sudden, Accidental tearing apart of a heating system or Appliance	Yes	Yes
Freezing	Yes	Yes
Sudden Accidental Damage from electrical current	Yes	Yes

**Section II** Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

**HO-6** Theft coverage on Seasonal or units rented or held for rental more than 180 days is limited to burglary coverage

**Section II** coverage applies on premises only.

**HO6- Coverage A and Loss Assessments** are provided on a named peril basis, however coverage can be afforded to broaden to an "open peril" basis for accidental direct physical loss subject to certain exclusions.

✓ **Note:** The difference between the **HO3** and **HO5** forms is the Peril Coverage:

- The **HO5 Form** provides **Open Peril** coverage for the Dwelling and Other Structures as well as Personal Property.
- The **HO3 Form** provides **Open Peril** coverage for the dwelling and other structures but provides coverage for Personal Property on a **Named Peril** basis.

**Open Peril-** protects the insured from losses caused by any peril that is not specifically excluded by the policy. Also called all risk and special coverage.

**Named Peril** - protects only against perils specifically listed in the policy.

✓ **Note: Regarding Claim related coverage questions:**

**Customer service can provide general coverage information However :**

- Customer service cannot respond to hypothetical coverage situations. With any loss the facts of the loss must be investigated. The investigation may impact how coverage is determined or applies.
- Loss or hypothetical loss inquiries that involve the interpretation of policy coverage should be directed to the Claims department. Claims will refer the call to a Claims supervisor or manager.

**Claims Toll Free: 1-800-220-1351**

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## Minimum Policy Premium

Policy Availability Chart

State	Home Forms				State	Home Forms			
	H3	H4	H5	H6		H3	H4	H5	H6
AK	\$300	\$120	\$300	\$150	NC	\$50	\$50	\$50	\$50
AL	\$650	\$100	\$650	\$100	ND	\$550	\$90	\$550	\$150
AR	\$600	\$115	\$600	\$150	NE	\$500	\$100	\$500	\$125
AZ	\$350	\$85	\$350	\$150	NH	\$250	\$85	\$250	\$125
CA	\$270	\$150	\$270	\$150	NJ	\$285	\$75	\$285	\$125
CO	\$625	\$100	\$625	\$125	NM	\$400	\$100	\$400	\$150
CT	\$500	\$85	\$500	\$125	NV	\$150	\$75	\$150	\$115
DC	\$450	\$125	\$450	\$125	NY	\$280	\$75	\$280	\$75
DE	\$290	\$110	\$290	\$150	OH	\$475	\$125	\$400	\$150
FL	\$100	\$100	\$100	\$100	OK	\$880	\$125	\$880	\$125
GA	n/a	\$115	n/a	n/a	OR	\$325	\$90	\$325	\$125
HI	\$100	\$100	\$100	\$100	PA	\$325	\$90	\$325	\$125
IA	\$515	\$90	\$515	\$125	RI	\$600	\$100	\$600	\$150
ID	\$400	\$115	\$400	\$170	SC (20)	\$75	\$75	\$75	\$75
IL	\$600	\$90	\$600	\$150	SC (21)	\$200	\$100	\$200	\$100
IN	\$365	\$100	\$365	\$100	SD	\$370	\$100	\$370	\$125
KS	\$325	\$100	\$325	\$125	TN	\$475	\$100	\$475	\$100
KY	\$335	\$110	\$335	\$135	TX	\$700	\$90	\$700	\$100
LA	\$75	\$125	\$75	\$125	UT	\$250	\$90	\$250	\$125
MA	\$550	\$70	\$550	\$75	VA	\$200	\$85	not offered	\$100
ME	\$200	\$115	\$200	\$115	VT	\$480	\$125	\$480	\$150
MD	\$200	\$115	\$200	\$150	WA	\$250	\$100	\$250	\$125
MN	\$575	\$110	\$575	\$125	WI	\$340	\$100	\$340	\$150
MO	\$600	\$100	\$600	\$125	WV	\$350	\$100	\$350	\$125
MS	\$250	\$100	\$250	\$125	WY	\$175	\$85	\$175	\$115
MT	\$280	\$85	\$280	\$125					

✓ Note: The minimum policy premiums listed do not include any State Policy Fees where applicable.

Click [here](#) for Policy Fee info.

## Deductibles

Deductible options and availability vary based on State and location (territory). Deductible availability can be determined via the Agent Portal.

✓ **Note:** The system will provide all the available deductible options via drop down select menus.

If a deductible **amount** or **type** is not listed, then that deductible is not offered.

This includes deductibles for the following:

1. **Policy Deductibles** (All Other Section I Perils Deductible)
2. **Hurricane Deductibles** (where offered or required).
3. **Wind/Hail Deductibles** (where offered or required).
  - Click [here](#) for info on selecting the WIND/HAIL DED
4. **Earthquake Deductibles** (where offered). The peril of Earthquake can be covered by the addition of an endorsement.
  - Click [here](#) for more information on Earthquake Coverage.

✓ **Note:** In no event shall the Earthquake, Hurricane, and Wind/Hail deductible be less than the All Other Section I Perils Deductible.

DEDUCTIBLE:	500		1	500
COV A-DWELLING:	187000	940.00		
COV B-OTHR STRC:	18700	INCLUDED		
COV C-PERS PROP:	93500	INCLUDED		93500
COV D-LOSS USE:	74800	INCLUDED		74800
COV E-PERS LIAB:	300000	25.00		300000
COV F-MED PAY:	2000	3.00		2000
<a href="#">HOME ALERT PROT</a>		-30.00		
<a href="#">ID THEFT EXP</a>		NO COVERAGE		NO COVERAGE
CONTENTS COV:	Replacement	53.00		Replacement
INFLATION GUARD:		NO COVERAGE		NO COVERAGE
HURR DED %AGES:	N/A		2	2 % 3 % 4 % N/A
WIND/HAIL DED:	1% \$2500 min	INCLUDED	3	1% \$2500 min
EARTHQUAKE 2%:		NO COVERAGE		NO COVERAGE
EARTHQUAKE 5%:		NO COVERAGE	4	NO COVERAGE COVERAGE NO COVERAGE

Deductible options can be viewed on the **Coverage Screen Home Quotes**  
Use the **Endorsement (Modify Coverage)** option for active policies.

## Wind/Hail Deductible selection

This selection is a separate deductible that applies when a loss is caused by windstorm or hail.

The deductible is the amount that's deducted from a claim settlement. For claims involving Windstorm or Hail it is a flat-dollar amount or a percentage of the Dwelling or Personal Property coverage amount, depending on the form type.

For a **Homeowners (HO3 or HO5)** policy, a percentage deductible is based on the Dwelling coverage. If the Dwelling coverage is \$200,000, the 2% Wind/Hail deductible is \$4,000. For more details, please refer to the Policy Documents link under the Quote Details.

For a **Renters or Condominium policy (HO4 or HO6)**, a percentage deductible is based on the Personal Property coverage. If the Personal Property coverage is \$30,000, the 2% Wind/Hail deductible is \$600.

**Example:** A Homeowners policy (HO3 or HO5) has \$200,000 in Dwelling coverage and a 2% Windstorm or Hail deductible. There is a Windstorm or Hail claim for \$20,000. The 2% deductible is \$4,000. Therefore, the claim payment to the customer is \$16,000.

In states without a mandatory Wind/Hail deductible requirement, **if a separate deductible for windstorm or hail is not desired, select the "N/A" option, which results in the All Peril deductible selection applying for windstorm or hail losses.**

The quote will return an **error message** if an invalid deductible option is selected in an area where the **Wind Hail Deductible** is mandatory.

Premium Total: 1,187.50

Wind/Hurricane deductible must be greater than the All Peril deductible.

Coverage	Limit/Deduct	Premium	Change To
DEDUCTIBLE	1000		1000
COV A-DWELLING	315000	1,039.33	315000
COV B-OTHR STRC	31500	INCLUDED	
COV C-PERS PROP	157500	INCLUDED	157500
COV D-LOSS USE	63000	-47.77	63000
COV E-PERS LIAB	300000	8.00	300000
COV F-MED PAY	2000	3.00	2000
WIND/HAIL DED	N/A		N/A
BLDG ORD OR LAW	10% of Cov A	INCLUDED	
COMMON CONSTR	NO COVERAGE	NO COVERAGE	
COVA-EXT RPLCMT	25% of Cov A	31.22	
PERS INJURY	NO COVERAGE	NO COVERAGE	

Fully Earned Fees:

Total: 1,187.50

- Stillwater offers a variety of Home Policy Discounts.
- Home Discount availability varies by State and by Policy Form.
- The application of some discounts may require underwriting approval or customer service assistance.
- Please click on the desired **Discount options** shown below to view a detailed discount description, which includes:
  - **State and Policy Form availability**
  - **Discount percentages**
  - **Discount application guidelines**

Please note that discounts are “factored” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of How Discounts are “FACTORED”

- [Accredited Builder](#)
- [Age of Construction \(Home HO3/HO5\)](#)
- [Age of Construction \(Condo HO6\)](#)
- [Age of System \(Minnesota\)](#)
- [Age of Insured](#)
- [Automatic Sprinkler](#)
- [Claim Record Rating](#)
- [Companion Policy Discounts](#)
- [Employee](#)
- [Gated Community](#)
- [Gated Community](#)
- [Home Alert Protection](#)
- [Maximum Discount Adjustment \(CA\)](#)
- [Newly Acquired Home](#)
- [Personal Status](#)
- [Renewal Discount \(New York\)](#)
- [Roof Discounts](#)
- [Superior Construction](#)
- [Utilities Rating Plan](#)
- [CA Wildfire Mitigation Credits](#)

Please note that discounts are “**factored**” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

**Q:** What does a “**Factored**” percentage mean?

**A:** “**Factored**” means the discount percentage is one of many rating factors (variables) used to determine the rate (policy premium).

- When a policy is rated it goes through a rating sequence where all the rating factors are calculated.
- Discounts are **never calculated** as a **Flat Percentage** of the overall policy premium.

**What is the difference between a Factored % and a Flat %**  
Example of a 10% Home Alarm Credit based on a policy with a \$1000 Premium.

### 10% Factored Discount

- The application of the **Factored Discount %** can vary dramatically from a **Flat %** calculation based on when it is factored during the rating sequence.
- The amount of the Discount will be unique to each policy based on the policy’s rating factors and rating sequence.

**\$36.14 Discount**



### 10% Flat Discount

**We DO NOT calculate discounts based on a Flat %**

**\$1000 x 10% = \$100 Discount**

- Discounts are itemized on the **Coverage** screen on all **Home quotes**.
- Customer Service can provide a **What if Quote** for Mid Term discount endorsements (where Mid Term discount endorsements are allowed).

	Discount Amount
Home Alarms and Devices	-36.14
Age of Construction	7.33
Age of Insured (50-54)	78.58
Personal Status	89.57

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## Accredited Builder

A factored discount is available if the Home was constructed by an Accredited Builder. A list of Accredited Builders is provided and can be selected during the Home Quote process.

- The Accredited Builder Discount is only available in the following states:

### California

California and Texas	
Form availability:	HO3, HO5
Year of Policy	❖ Factored Discount
Current Year	10%
First Year	8%
Second Year	6%
Third Year	4%
Fourth Year	2%
Fifth Year	1%
Sixth Year	None

Florida	
Form availability:	HO3
❖ Factored Discount	5%

### ❖ FACTORED DISCOUNTS

Please note that discounts are “factored” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

\*The Accredited Builder discount can be added at New Business on the quote .

- ✓ **If the Builder is not in the list underwriting will review to apply the discount:**
  - The builder must have at least 12 new home starts per year;
  - The builder must belong to a Home Builders Association or some similar organization;
  - The builder must be able to provide written quality control inspection forms;
  - The builder must be able to provide documentation that they require allowable tolerances greater than required by current code; and provide a home warranty.

#### Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

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## Age Of Construction (Home HO3, HO5)

Form availability:	❖ Factored Discount
HO3/HO5	Varies

**Age of Construction** applies a "by peril rate factor" for different perils based on the age of the home. These factors can result in a **reduction** or an **increase** in premium.

The Perils are:

1. Fire
2. Lightning
3. Weather Water
4. Non-weather Water
5. Non-hurricane Wind
6. Hail
7. Theft
8. All Other Perils
9. Liability
10. Hurricane Wind

Age of Construction factors apply in all states except:  
**AR, CA, MN, NY, PA, WA**

The above states still use **Utility Rating Plan** factors.

Click on the following tab for information on states that still use the:

Utility Rating Plan

Age of Construction HO6

### ❖ FACTORED DISCOUNTS

Please note that discounts are "**factored**" into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of "**FACTORED DISCOUNTS**"

- ✓ **Note:** The original construction year **will always** be used in determining the **Age of Construction** factors.

Therefore utility updates to the following will **NOT** lower the rate:

- Heating/Air Conditioning
- Electrical Wiring
- Plumbing

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## Age Of Construction (Condo HO6)

Form availability:	❖ Factored Discount
HO6	Varies

An “**Age of Construction**” factor is being introduced into premium calculation for the Coverage A limit.

The **Age of Construction** factor is determined by subtracting the year in which construction of the residence was completed from the year in which the policy is effective.

The factor varies based on the Age which can result in a reduction or an increase in the calculated premium.

### ❖ FACTORED DISCOUNTS

Please note that discounts are “**factored**” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “**FACTORED DISCOUNTS**”

Age of Construction HO3/HO5

Age of Construction factors apply in all states except:  
**MN**

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## Age of System (Minnesota only)

Effective 03/28/18 NB and 06/01/18 REN the **Age of System** factor replaced the [Utility Rating Plan](#) factor.

<b>Form availability:</b>	❖ <b>Factored Discount</b>
<b>HO3/HO5, HO6</b>	<b>Varies</b>

### Home (HO3/HO5)

The **Age of System** factor is based on the oldest home system; electrical, heating or plumbing. The factor is then applied to additional “by peril” rating factors on HO3/HO5.

#### The Perils are:

- Fire
- Lightning
- Weather Water
- Non-weather Water
- Non-hurricane Wind
- Hail
- Theft
- All Other Perils
- Liability

#### How to calculate the Age of System factor:

Effective Policy Year – Year of oldest system = **Age of System**

### Condo HO6

An “**Age of System**” factor is being introduced into premium calculation for the Condo Coverage A limit.

#### How to calculate the Age of System factor:

Effective Policy Year – Year of oldest system = **Age of System**

The factor varies based on the Age which can result in a reduction or an increase in the calculated premium. **The “by peril” rating factor does not apply to Condo.**

### ❖ FACTORED DISCOUNTS

Please note that discounts are “**factored**” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “**FACTORED DISCOUNTS**”

**The Original construction year factor will always be used unless we receive proof of system updates.**

#### Proof of updates must be submitted to underwriting for review:

- Complete the [Older Home Questionnaire](#)
- For all the systems: paid receipts from a licensed contractor with a description of work completed and/or city permits which describe the work completed and date of completion.
- Fax or email the above information to Underwriting:
  - **Fax:** 866-290-2667
  - **Email:** [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

#### System Update Requirements:

Homes which have been modernized (renovated) must meet the following minimum requirements:

- **Electrical:** Installation of new approved circuit breakers, fixtures, receptacles and replacement of wiring with Romex and BX cable.
- **Heating:** Installation of new heating plant including burner, boiler, fans, coupling valves, pressure relief valves, safety controls and safety switches or connectors.
- **Plumbing:** Replacement of pressurized water lines constructed of galvanized iron pipe, fixtures, traps, pump, holding tank and water heater. Copper tubing or PVC plumbing is required.

## Age of Insured Discount

Form availability:

❖ Factored Discount

All Forms

Varies

The Age of Insured Discount is **NOT** available in:  
**Missouri, New York, North Carolina**

### ❖ FACTORED DISCOUNTS

Please note that discounts are “factored” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

A discount may apply based on the **age of the insured - if age 40 and over**.

- The discount *varies by age and by state*.
- The age of the oldest (**Insured: Named Insured or Additional Named Insured**) in the household will then be used to determine the age of insured factor.
- The age of each insured shall be calculated as the policyholder’s age as of the last day of the calendar year.
- The age used in the calculation, is the age attained during the policy term.
  - **Example:** Policy term 04/02/14 through 04/02/15. On 02/28/15 the insured will turn 60 years old. Since the insured attains an age of 60 during the policy term, that is the age that will be used to calculate the applicable discount for the full term.
- If an insured is added or deleted mid-term, or date of birth is corrected, the age of insured factor shall be recalculated using the effective date of when the change is processed and will apply the discount percent based on the age of the oldest insured individual.

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## Automatic Sprinkler Discount

The discount is available in all States.

Form availability:	❖ Factored Discount
All Forms	10% Full 5% Partial

A sprinkler discount is available if the residence has automatic sprinklers.

- **Full Sprinkler** – sprinklers in all rooms, including closets.
- **Partial Sprinkler** – sprinklers in some rooms.

The Automatic Sprinkler discount is NOT available on the quote. This discount requires Underwriting review.

✓ **Note:**

Proof of sprinkler systems must be provided before the discount can be applied. Acceptable proof of installation includes:

- Home Inspection,
- Residential Appraisal,
- Letter from the Builder which indicates full or partial.
- **HO4:** Letter from the Apartment Complex Manager or Property Manager which indicates full or partial.
- **HO6:** Letter from the Home Owners Association or the Property Complex which indicates full or partial.
- Photos are NOT acceptable proof.

✓ **Note:** AZ and CA Requirement guidelines

**Arizona: Scottsdale AZ** homes built after 01/01/1986 all have sprinklers and do not require proof to add the discount. **The Full Sprinkler Credit applies.**

**California:** homes with a year built of 2011 or greater - the **5% Partial Sprinkler** system credit will be automatically applied to HO3, HO5, or HO6 quotes.

### ❖ FACTORED DISCOUNTS

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Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

## Claim Record Rating Plan

Form availability:	❖ Factored Discount
All Forms	Varies

A discount or surcharge may be applied based on Claims filed with Stillwater Insurance. The percentage of the discount or surcharge is determined by the Number of Qualified Paid claims and the Consecutive Years Insured with Stillwater Insurance.

Please contact customer service for additional information regarding the application of this Discount/Surcharge.

# Home Discounts

## Companion Policy

Stillwater offers Companion Policy Discounts if the insured also has an automobile policy written “bundled” thru the same agency.

### Agency Controlled Home and Auto

The **Agency Controlled Home and Auto Home Discount** is available in the following states if the insured has an automobile policy written “bundled thru the same agency.

<b>Form availability:</b>	❖ <b>Factored Discount</b>
<b>* HO3, HO5,</b>	<b>See chart for %</b>
<b>See Chart for State availability</b>	



Agency Controlled 4% Factored Discount	
State	
AL	NE
AR	NJ
AZ	NM
CT	NV
DE	NY
IA	OH
ID	OK
IL	PA
IN	RI
KY	SC
LA	SD
MA	TX
MD	UT
ME	VA
MN	VT
MO	WI
MS	WV
ND	WY
Colorado	
Montana	
Oregon	
2%	
Kansas	
3%	
California	
5%	

### ❖ FACTORED DISCOUNTS

Please note that discounts are “factored” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

Companion Policy discounts can be added at New Business.

Please contact customer service for additional information on adding the discount after policy submission.

- ✓ **Note: The Companion Policy Discount can be added:**
  - at time of new business issuance;
  - at time of renewal;
  - at time of being re-written; or
  - via a mid-term endorsement that occurs within the first 30 days of the term effective date.

- ✓ **Note on Companion Policy Discounts:**
  - Where offered the Companion Policy discounts are mutually exclusive. If more than one discount is applicable, only the largest discount will apply.
  - A Companion Policy discount is not available if the **Home-Auto Discount (Stillwater Home and Auto Policy)** is applicable.

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## Employee Discount

Form availability:	❖ Factored Discount
All Forms	10%

A discount may be available if the named insured is a current employee of **Stillwater Insurance Group**.

- The Employee discount is currently available in the following States

The **Employee** discount can only be added by contacting Customer Service.

**Please call for additional information regarding the application of this Discount.**

### ❖ FACTORED DISCOUNTS

Please note that discounts are “**factored**” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “**FACTORED DISCOUNTS**”

## Gated Community Home Alert Protection Discount (California only)

Form availability:	❖ Factored Discount
HO3, HO5 * HO4, HO6	5%
* Effective 09-01-17 the discount includes HO4 and HO6 policy forms	

In California a discount is available when the community is completely surrounded by a minimum six foot fence with all entrances secured by either a twenty-four hour manned security guard station, or a resident card or key-lock control.

**The Gated Community discount can be added at New Business on the quote.**

**Please contact customer service for additional information on adding the discount mid – term.**

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# Home Discounts

## ❖ FACTORED DISCOUNTS

Please note that discounts are “factored” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

## Home Alert Protection Credit

Available in all States

Form availability:	❖ Factored Discount
All Forms	See Chart
Coverage Credit	
HOME ALERT PROT	

A credit is available for fire and burglary prevention efforts by the policyholder. Please see the chart for State variations:

✓ **Note:** For units located in multiple unit buildings the alarm security system must be on the individual unit to get the credit. Building entrance security systems do not qualify for the alarm credit.

### Proof of Alarm System Guidelines

The 3% discount for smoke alarm, dead bolt, and fire extinguisher does NOT require proof, but all active alarm systems do.

Click [HERE](#) to view the requirements for active alarm systems.

The Discounts shown below are based on a YES response to the Home Alert Questions during the quote process.

State	1. Does the home have a smoke alarm, dead bolt and fire extinguisher?	2. Do you have an active central station reporting fire alarm?	3. Do you have an active central station reporting burglar alarm?	Maximum Discount	State	1. Does the home have a smoke alarm, dead bolt and fire extinguisher?	2. Do you have an active central station reporting fire alarm?	3. Do you have an active central station reporting burglar alarm?	Maximum Discount
AK	3%	10%	10%	10%	MS	3%	10%	10%	10%
AL	3%	10%	10%	10%	MT	3%	10%	10%	10%
AR	3%	10%	10%	10%	NC	1%	5%	5%	9%
AZ	3%	10%	10%	10%	In NC there is a 9% Discount if all questions are answered YES				
CA H3	0%	15%	15%	15%	ND	3%	10%	10%	10%
CA H4	5%	15%	15%	15%	NE	3%	10%	10%	10%
CA H5	2%	10%	10%	10%	NH	3%	10%	10%	10%
CA H6	5%	15%	15%	15%	NJ	3%	10%	10%	10%
CO	4%	10%	10%	10%	NM	5%	5%	10%	10%
CT	2%	10%	10%	10%	NV	3%	12%	12%	12%
DC	3%	10%	10%	10%	NY	3%	10%	10%	10%
DE	3%	10%	10%	10%	OH	3%	10%	10%	10%
FL	None	10%	10%	10%	OK	3%	10%	10%	10%
GA	3%	10%	10%	10%	OR	3%	10%	10%	10%
HI	3%	10%	10%	10%	PA	3%	10%	10%	10%
IA	3%	10%	10%	10%	RI	3%	10%	10%	10%
ID	4%	10%	10%	10%	SC 20	None	10%	10%	10%
IL	4%	10%	10%	10%	SC 21	None	10%	10%	10%
IN	3%	10%	10%	10%	SD	3%	10%	10%	10%
KS	3%	10%	10%	10%	TN	3%	10%	10%	10%
KY	3%	10%	10%	10%	TX	<a href="#">Click HERE for information on Texas Credits</a>			
LA	3%	10%	10%	10%	UT	3%	10%	10%	10%
MA	3%	10%	10%	10%	VA	3%	10%	10%	10%
MD	3%	10%	10%	10%	VT	3%	10%	10%	10%
ME	3%	10%	10%	10%	WA	3%	7%	7%	7%
MN	3%	10%	10%	10%	WI	3%	10%	10%	10%
MO	3%	10%	10%	10%	WV	3%	10%	10%	10%
					WY	3%	10%	10%	10%

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## Proof of Alarm System Requirements

[◀ Back to the Home Alert Chart](#)

As part of our application process we now require proof that the alarm system or service is installed, active and paid for. Please provide proof within 7 days of policy submission to prevent removal of the discount, and an increase in the policy premium.

This applies to **Home** (HO3/HO5), **Renters** (HO4), **Condo** (HO6) and to **Dwelling Fire policies**.

Please email proof to [ins@stillwater.com](mailto:ins@stillwater.com) or fax to 866-877-6355.

### Acceptable Proof includes:

- Current alarm monitoring payment in the insured's name and at the address listed on the policy. The paid invoice/bill or receipt must be no more than 30 days old.
- For a new monitoring service installed within the last 30 days, which is in the insured's name and at the address listed on the policy: we need the proof of service installation or set up (such as a certificate of installation, and a paid invoice/bill or receipt).
- In Texas (The insured can also provide a certificate issued by the Texas Department of Insurance that validates the service provided).
- Adding the discount Mid-Term in all states also requires proof of alarm system.

### What happens if we do not receive proof 7 days after policy submission?

- If valid proof has not been provided, we will send an email to the insured requesting proof.
- We will email the agent as well.
- If an insured email is not provided, we will mail a letter to the insured requesting proof.
- If proof has not been provided within 15 days from policy submission, we will remove the credit.
- That will generate an endorsement Dec page, which we will mail along with a copy of a Home Protection Uprate Notice.
- If we later receive proof, our processing department will endorse the credit back on the date proven: either when the alarm was installed or back to policy inception.

### How does this effect billing?

- If on EFT, an EFT authorization letter will mail advising of the adjusted monthly EFT installment.
- If paid in full, the bill will mail out 15 days before equity runs out.
- On all other installment pay plans, the amount is adjusted on the next mailed invoice.

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## Maximum Discount Adjustment (California)

### All Forms

The maximum credit allowed for the following discounts is 50%:

- Gated Community
- Age of Insured
- Personal Status
- Home Alert Protection
- Automatic Sprinkler
- Home-Auto Discount
- Companion Policy Discounts
- Employee Discount
- ❖ Newly Acquired Home
- ❖ Accredited Builder
- ❖ Reduction in Coverage D

### ❖ HO3/HO5 only

### ❖ FACTORED DISCOUNTS

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Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

### COVERAGES

Min. Replacement Cost: \$462,000.00

Cov	Description	Limit/Value	Deductible	Premium
HOA	Dwelling	\$462,000	\$1,000	\$1,010.00
HOB	Other Structures	\$46,200		
HOC	Personal Property	\$254,100		-\$28.00
HOD	Loss of Use	\$184,800		
HOE	Liability	\$300,000		\$23.00
HOF	Medical Payments	\$2,000		\$3.00
216	Home Alarms and Devices			-\$272.00
290	Actual Cash Value or Replacement			
762	Inflation Guard			
CCC	Common Construction			
GRF	Dwelling - Extended Replacement			
ABB	Animal Liability	\$300,000		\$27.00
MDA	MAX DISC ADJ			\$176.00
<b>Fees</b>				
	Policy Fee - Fully Earned			\$30.00
<b>Total</b>				<b>\$969.00</b>

If the maximum discount adjustment applies it will include a premium adjustment on the line item on the Coverages screen in INsite:

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# Home Discounts

## Newly Acquired Home Discount

### ❖ FACTORED DISCOUNTS

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Click [HERE](#) for an explanation of “**FACTORED DISCOUNTS**”

Form availability: All Forms ❖ Factored Discount

### ➤ 5 Year Discount states:

❖ Factored Discount	Newly Acquired Home
10%	1 <sup>st</sup> Year
8%	2 <sup>nd</sup> Year
6%	3 <sup>rd</sup> Year
4%	4 <sup>th</sup> Year
2%	5 <sup>th</sup> Year
➤ Alaska	➤ New York
➤ Arkansas	➤ Pennsylvania
➤ <b>California (HO3, HO5,HO6)</b>	➤ Rhode Island
➤ Connecticut	➤ South Carolina (SPC)
➤ Delaware	➤ Texas
➤ District of Columbia	➤ Vermont
➤ Kansas	➤ Virginia
➤ Maine	➤ Washington
➤ Minnesota	

The **Newly Acquired Home Discount** shall apply for a dwelling newly purchased by the named insured. To qualify for the discount, the effective date of the policy must be within \* 30 days from the closing date of the insured's purchase of the dwelling.

✓ **Note:** The insured must have qualified for the “**First Year**” discount at policy inception in order to qualify for subsequent discounts.

The Newly Acquired Home Discount is applied automatically based on the purchase year entered during the Home Quote process.

### California HO3, HO5, HO6

- The discount will apply if the effective date of the home/condo policy is within 12 months from the closing date of the home.
- The discount previously only applied to homes where the effective date was within 30 days from the closing date.

All remaining states have a 2 Year Discount

❖ **Except for the following which no longer offer the discount**

Form availability HO3, HO5	❖ Factored Discount
Newly Acquired 1 <sup>st</sup> year	10%
Newly Acquired 2 <sup>nd</sup> year	5%
Montana no longer offers the above discount	

❖ **The following states no longer offer a Newly Acquired Discount . Prior to the dates listed they offered the 5 Year discount factors:**

❖ Arizona	❖ New Hampshire
❖ Colorado	❖ New Jersey
❖ Idaho	❖ New Mexico
❖ Illinois	❖ North Dakota
❖ Indiana	❖ Ohio
❖ Iowa	❖ Oklahoma
❖ Kentucky	❖ Oregon
❖ Maryland	❖ South Dakota
❖ Massachusetts	❖ Tennessee
❖ Mississippi	❖ Utah
❖ Missouri	❖ West Virginia
❖ Nebraska	❖ Wisconsin
❖ Nevada	❖ Wyoming

## Personal Status Discount

Form availability:	HO3 & HO5 #except Virginia
❖ Factored Discount	Varies (see chart)

The Personal Status Discount is **NOT** available in:  
**Massachusetts, North Carolina**

### The discount is available if the insured is married.

- The discount % varies by state (See chart for availability).
- For the purposes of this discount, “married” includes a married person living with his/her spouse, a person living with his/her registered domestic partner, or a person who is \* **widowed**.
- ❖ The **personal status discount** does not apply for a person who is **widowed in Minnesota**.
- “Single” includes all Named Insured’s not otherwise classified as “married”.
- The policy must reflect the First Named Insured as “married” to be eligible for the discount

The Personal Status discount can be added at New Business on the quote.  
Please contact customer service for additional information on adding the discount mid – term.

❖ **FACTORED DISCOUNTS**

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Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

**6% Personal Status Discount (HO3, HO5 only):**

AK	AR	AZ	CO	CT	DE	IA	ID	IL	IN	MD	ME
MN	MO	MS	MT	ND	NE	NH	NJ	NM	NV	NY	OH
OK	OR	PA	SD	TN	UT	VT	WA	WI	WV	WY	

**5% Personal Status Discount (HO3, HO5 only):**

AL	DC	KS	KY	OH	RI	SC	TX	
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**California**  
**8% Personal Status Discount (HO3, HO5 only)**

**# Virginia**

HO3 = 4.5%	HO4 = 17%	HO6 = 6%
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## Renewal Discount (New York only) HO3 and HO5

Form availability:	❖ Factored Discount
HO3, HO5	5%

### ❖ FACTORED DISCOUNTS

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Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

- A Renewal Discount is being introduced in the state of NY.
- The **5%** discount will apply to any policies that Renew after 10-03-2018.
- Policies that renewed prior to the introduction date of **10-03-2018** will not be eligible for the discount until the next renewal term.

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# Home Discounts

## Roof Surface –Tile Roof Discount

Form availability:	HO3, HO5
AS400 Code	TR

- The following Roof Surface Discounts are applied automatically on New Business based on the Roof type selected during the Home Quote process.
- The Tile Roof discount is only available in the following States:

States	❖ Factored Discount							
AK	10%	The discount is applicable for <b>Tile</b> roofs made of Clay, Terra Cotta, Slate. It also applies to acceptable <b>Concrete</b> roofs.						
NH								
AL								
NM								
AR								
PA								
DE								
RI								
IA								
SD								
KS								
TN								
KY								
TX								
MD	15%	<b>Mid Term roof updates</b> <ul style="list-style-type: none"> <li>If the roof is updated, please email proof to: <a href="mailto:underwriting@stillwater.com">underwriting@stillwater.com</a></li> <li>We require a letter or work order from the contractor that includes the roof cover type, and date of installation.</li> <li>Requires a complete roof update/replacement.</li> </ul>						
UT								
ME								
VA								
MO	5%		The discount is applicable for <b>Tile</b> roofs made of the following materials: Clay, Terra Cotta, Slate. It also applies to acceptable <b>Concrete</b> or <b>Metal</b> roofs.					
VT								
MS								
WI	10%			<b>Wood Roof Surcharge</b> Wood Roof only allowed in OR & WA Subject to a <b>10% Surcharge</b>				
ND								
AZ	5%							
OK								
IL	10%							
OR								
IN	5%							
WV								
MA	10%							
CT								
NV	5%							
VA								
CA	10%							
NY								
OR	5%							
WA								

## ❖ FACTORED DISCOUNTS

Please note that discounts are “factored” into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

## Hail Resistive Roof Credit

Form availability:	Discount Factor
HO3, HO5	Varies
AS400 Coverage Credit	HRR

A credit is available for hail resistive roofs. Hail-Resistive roofs are defined under this rule as any approved roofing product offering a minimum fifteen-year manufacturer’s warranty on resistance to hail damage.

- The **Hail Resistive Roof Credit** is available in the following states:

States:	❖ Factored Discount
CO	5%
OR	10%
ID	
MN	
MT	15%
NE	
OH	15%
WY	
<b>New Mexico</b>	

## Roof Covering Credit (TX only)

TX Form availability:	❖ Factored Discount
HO3, HO5	% Varies
AS400 Code	RC

- Texas** offers a **Roof Covering Credit** for residential roof covering installed after 1-1-1999. The percentage of the discount varies by the Class of roof and by county
- Adding the **Roof Covering Credit (Texas only)** – requires a certificate of installation that also includes the class of covering).

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# Home Discounts

## Superior Construction Discount

Form availability:	❖ Factored Discount
HO3, HO5	15%

The discount is available for dwellings with superior construction. Which includes the following features:

- **Non-Combustible** - Exterior walls and floors and roof constructed of, and supported by metal, asbestos, gypsum, or other non-combustible materials.
- **Masonry Non-Combustible** - Exterior walls constructed of masonry materials and floors and roof of metal or other non-combustible materials.
- **Fire Resistive** - Exterior walls and floors and roof constructed of masonry or other fire resistive materials.

The Superior Construction Discount is **NOT** available in: **Pennsylvania**

### ❖ FACTORED DISCOUNTS

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Click [HERE](#) for an explanation of “FACTORED DISCOUNTS”

The Superior Construction discount is **NOT** available on the quote.

This discount requires Underwriting review:

- ✓ **Note:** The credit will be applied by Underwriting with proof - which includes:
  - paid receipts from a licensed contractor or builder with a description of work completed and/or city permits which validate the construction materials.

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# Home Discounts

## Utilities Rating Plan

The Utilities Rating Plan is only offered in  
AR, CA, MO, NY PA, WA

Form availability:	❖ Factored Discount
HO3, HO5	Varies

A discount or surcharge may apply based on:

- **the calendar year that the dwelling was completed**  
or
- **the calendar year that the utilities were updated.**

### How is it calculated?

- The rating factor used upon policy submission is based on the Construction Year of the dwelling **“the calendar year that the dwelling was completed”**
- The factors used **vary by state** – Newer homes will have a greater discount, older homes will have a surcharge.
- The Surcharge factors start to apply on homes constructed 15 to 20 years ago (depending on the state)
- If the utilities have been updated a discount may be available based on **“the calendar year that the utilities were updated”**

### Utility Updates

Updates to the following **systems** must be approved by underwriting:

- **Plumbing**
- **Electrical / Wiring**
- **Heating / Air Conditioning**

- ✓ **Note:** If the systems are updated with different years, we will use the rating factor for system with the **oldest update year.**  
(See Examples).

## ❖ FACTORED DISCOUNTS

Please note that discounts are **“factored”** into the rate sequence and not simply applied to the final rate. Therefore the discount amount deducted from the rate may not be the exact percentage listed even though the calculation is correct.

Click [HERE](#) for an explanation of **“FACTORED DISCOUNTS”**

### Examples:

1. Home constructed in 1990:
  - Plumbing (no updates)
  - Electrical (updated 2010)
  - Heating (updated 2015)

Will use rating factor based on 1990.

2. Home constructed in 1980:
  - Plumbing (updated 2000)
  - Electrical (updated 2005)
  - Heating (updated 2015)

Will use rating factor based on 2000 (oldest update year)

**The Original construction year factor will always be used unless we receive proof of Utility updates.**

**Proof of updates must be submitted to underwriting for review:**

- Complete the **Older Home Questionnaire**
- For all the systems: paid receipts from a licensed contractor with a description of work completed and/or city permits which describe the work completed and date of completion.
- Fax or email the above information to Underwriting:
  - **Fax:** 866-290-2667
  - **Email:** [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

✓ **Note:** Stillwater only provides a discount for Roof updates in some states, and it depends on the type of roof.  
Click [here](#) for more information on **Roof Discounts**

Click on the links for more information on guidelines in:

- Age of Construction**
- Minnesota: Age of System**
- Florida: Age of Dwelling Factor**
- Texas: New Home Credit / Renovated Home Credit**

## California Wildfire Mitigation Credits

Form availability:	All Forms except CA DIC
❖ Factored Discount	Varies

We offer a total of 12 Wildfire Mitigation credits. Each is associated with a **0.5% credit** (half a percentage). With a Maximum possible credit of approximately **6%**.

The mitigation credits can be added effective **10/24/2024** on **NB Quotes** and **Mid-term** via the **Modify Coverage on Policy** endorsement.

- Adding the credits does not require UW review (Proof is NOT required).
- The options listed match those communicated in the **SP2229 Advisory Notice**.

How to add via Endorsement	% of Cov A		25% of Cov A
Animal Liability Buy Back	COVERAGE	27.00	COVERAGE
Special Personal Property Coverage	NO COVERAGE		COVERAGE
Personal Injury Coverage	COVERAGE	13.00	COVERAGE
Maximum Discount Adjustment			

Fully Earned Fees: 30.00  
Total: 1,832.00

Scheduled Personal Property  
Customize Replacement Cost  
**Wildfire Mitigation Discounts**

Cancel

Endorsement  
Modify Coverage

Does this risk have any community-level mitigation designations?  
 Yes  No

Does this risk have any property-level mitigations?  
 Yes  No

Calculate Premium ↻ Cancel

Endorsement  
Modify Coverage

Does this risk have any community-level mitigation designations? ⓘ

Yes  No

Fire Risk Reduction Community Listed by Board of Forestry  
 Yes  No

Firewise USA Site in Good Standing  
 Yes  No

Does this risk have any property-level mitigations? ⓘ

Yes  No

Clearing of debris and vegetation from under decks  
 Yes  No

Clearing of all combustible objects from within 5 feet of dwelling  
 Yes  No

Non-combustible improvement enhancements within 5 feet of dwelling  
 Yes  No

Removal of all combustible structures within 30 feet of dwelling  
 Yes  No

Property complies with defensible space requirements as shown on Section 4291 of the Public Resources Code  
 Yes  No

Class A Fire-Rated Roof  
 Yes  No

Enclosed Eaves  
 Yes  No

Fire-Resistant Vents  
 Yes  No

Multi-pane windows  
 Yes  No

At least 6 inches of noncombustible vertical clearance at the bottom of the dwelling  
 Yes  No

Calculate Premium ↻ Cancel

Community Level

Property Level

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- Stillwater offers a variety of Endorsements that are available to add via the **New Quote** or via the **Endorsement Modify Coverage** option.
- The application of some Endorsements are subject to underwriting approval.
- Please click on the desired Endorsement options shown below to view a detailed discount description, which includes:
  - Policy Form availability
  - Endorsement application guidelines
- Endorsement availability varies by Policy Form.
- Please click on the following tab for information on how to process changes online:

[Click HERE for Endorsements that require Underwriting Review](#)

[Processing Endorsements](#)

- [Actual Cash Value \(Roof Surfacing\)](#)
- [Additional Living Expense \(Increased Limit – CO only\)](#)
- [Animal Liability](#)
- [Condo \(Unit Owners Coverage\)](#)
- [Cosmetic Damage Exclusion](#)
- [Coverage B \(Other Structures increased limits\)](#)
- [Credit Card and Forgery \(ISO 2022\)](#)
- [Earthquake](#)
- [Foundation Coverage \(TX only\)](#)
- [Functional Replacement Cost](#)
- [Home Cyber Protection](#)
- [Home System Protection](#)
- [Identity Theft / Identify Recovery](#)
- [Inflation Guard](#)
- [Limited Loss Settlement Roof Surfacing](#)
- [Limited Hurricane Coverage \(outdoor property\)](#)
- [Limited Smoke, Soot, Ash & Debris \(Wildfire\)](#)
- [Limited Water Back up](#)
- [Limited Water Back up](#)
- [Loss Assessment](#)
- [Loss Assessment Earthquake](#)
- [Mine Subsidence](#)
- [Mold, Fungus, Rot Damage](#)
- [Ordinance or Law](#)
- [Personal Injury](#)
- [Personal Property Loss Settlement](#)
- [Scheduled Personal Property \(SPP\)](#)
- [Service Line Coverage](#)
- [Sinkhole](#)
- [Solid Fuel Appliance](#)
- [Special Personal Property](#)
- [Specified Additional Amount of Coverage A](#)
- [Workers Compensation \(CA, NJ, NY\)](#)
- [Water Damage \(TX only\)](#)
- [Water Damage Exclusion \(FL only\)](#)



## Actual Cash Value Loss Settlement Windstorm or Hail Losses (Roof Surfacing)

Form Availability

HO3, HO5

A Loss Settlement option of **Actual Cash Value (ACV)** is available exclusively for roof surfacing when damage is caused by the peril of Windstorm or Hail.

If the ACV option is **not** selected the policy will provide Loss Settlement on a **Replacement Cost** basis for roof surfacing when damage is caused by the peril of Windstorm or Hail.

✓ **Note:**

- In most states when the ACV Replacement Cost Loss Settlement option is selected it will appear as a credit **ACV WIND/HAIL:**

ACV WIND/HAIL	COVERAGE	-7.00	COVERAGE ▼
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- In some states the **Replacement Cost Loss Settlement** option may show as an additional itemized charge. **RPL WIND/HAILRF** of **\$54** in the example below:

RPL WIND/HAILRF:	54.00
ACV WIND/HAIL	N/A
	NO COVERAGE
	N/A ▼

The Home quote will initially include Loss Settlement on a Replacement Cost basis, with an option to select ACV WIND/HAIL for a reduction in premium.

The option to select Actual Cash Value is also available on via the Endorsement (Modify Coverage Option)

ACV Loss Settlement Windstorm or Hail Losses (Roof Surfacing) can be selected as an option in the following States

ACV Loss Settlement will no longer be offered in states that offer:  
**Limited Loss Settlement for Windstorm or Hail Losses to Roof Surfacing**

Alabama	Nebraska
Arizona	New Jersey
Colorado	Nevada
Connecticut	N Hampshire
Delaware	North Dakota
Idaho	Ohio
Illinois	Oklahoma
Indiana	Oregon
Iowa	Pennsylvania
Kansas	Rhode Island
Kentucky	South Carolina
Maine	South Dakota
Maryland	Tennessee
Minnesota	Texas
Mississippi	Utah
Missouri	Wisconsin
Montana	Wyoming

AK
AL
AZ
CA
CO
DE
IA
ID
IL
IN
KS
KY
MD
ME
MO
MN
MS
MT
ND
NE
NH
NJ
NM
NV
OH
OK
OR
PA
SC
SD
TX
UT
VT
WA
WI
WY

## Additional Coverage for Additional Living Expense (Colorado only)

Form Availability

HO3, HO5

If a loss covered under Section I of the policy makes that part of the residence premises not fit to live in, the policy covers any necessary increase in the insured's living expenses incurred so that the household can maintain its normal standard of living. Coverage is provided for up to **40% of the Coverage A** limit of liability.

**Colorado has the following unique guidelines.**

**This includes an option to add additional coverage for Additional Living Expense:**

- In Colorado if a loss covered under Additional Living Expense exceeds the limit of liability for Coverage D – Loss of Use, coverage for Additional Limit Expense is provided for up to **12 months from the date of loss**.
- For an additional premium this amount may be increased to a period of **up to 24 months**.

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## Animal Liability Buy Back

Form Availability

All Forms

In some states Animal Liability is excluded from the basic policy.

Animal Liability coverage may be added based on underwriting acceptance guidelines.

Click on the following tab to view coverage details and availability.

Animal Liability Buy Back

✓ **Note:**

Animal Liability is added during the Home quote process. Availability is based on the response to state specific Home Quote Detail underwriting questions.

Please click on the above tab to review these underwriting guidelines.

**Adding the discount mid-term requires underwriting review.**

**Fax or email the mid-term request to underwriting**

- Fax: 866-290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)
- **The Request must include the breed of dog**

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## Condo Unit Owners Coverage

Form availability: **HO6**

The following Unit Owners coverage can be added to **Condo HO6** policies:

### Unit Owners Coverage A Special Coverage

The Section I Perils Insured Against may be broadened to cover additional risk of loss:

### Unit Owners Coverage C Special Coverage

If the Condo unit is **owner occupied and not rented to others** the policy may be endorsed to provide the following additional coverage:

**(1) Coverage C Perils Insured Against** - The Perils Insured Against under Coverage Care broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.

**(2) Coverage C - Special Limits of Liability**- The perils insured against under categories e., f. and g. are broadened from “theft” to “theft, misplacing or losing”.

- \$1,500 for loss by theft, misplacing or losing of jewelry, watches, furs, precious and semiprecious stones.
- \$2,500 for loss by theft, misplacing or losing of firearms and related equipment.
- \$2,500 for loss by theft, misplacing or losing of silverware, silver-plated ware, goldware, gold-plated ware, platinumware, platinumplatedware and pewterware. This includes flatware, hollowware, tea sets, trays and trophies made of or including silver, gold or pewter.

❖ **See below for ISO 2022 Limits**

**(3) Water Damage**- Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

### Unit Owners Rental to Others

The policy excludes Coverage C - Personal Property, Theft Coverage and Section II Liability for condominium units with rental exposure. For an additional premium, the policy may be endorsed to provide such coverage

### ❖ ISO 2022 Limits

- \$2,000 for loss by theft, misplacing or losing of jewelry, watches, furs, precious and semiprecious stones.
- \$3,000 for loss by theft, misplacing or losing of firearms and related equipment.
- \$3,000 for loss by theft, misplacing or losing of silverware, silver-plated ware, goldware, gold-plated ware, platinumware, platinumplatedware and pewterware. This includes flatware, hollowware, tea sets, trays and trophies made of or including silver, gold or pewter.

#### ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

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## Cosmetic Damage Exclusion

Form Availability

HO3/HO5

**Cosmetic Damage Exclusion**, has been introduced. This coverage pertains to the loss settlement provision related to damage to the **roof** and **exterior surfacing** due to the peril of windstorm or hail. The endorsement excludes **cosmetic damage** on buildings covered under Coverage A and Coverage B caused by the peril of Windstorm Or Hail to all exterior surfacing.

1. **Exterior surfacing** means the material(s) used to surface the exterior of a building to protect against exposure to the elements. "Exterior surfacing" includes but is not limited to:

- a. Roof surfacing;
- b. Siding;
- c. Doors; and
- d. Windows.

**Note:**

The **surfacing** definitions can vary by state. See the Form.

2. **Roof surfacing** means the:

- a. Shingles or tiles;
- b. Cladding;
- c. Metal or synthetic sheeting or similar materials covering the roof; and
- d. Roof flashing.

This includes all materials used in securing the roof surface and all materials applied to or under the roof surface for moisture protection.

The following exclusion is added: **Cosmetic Damage**

**Cosmetic Damage** means

1. Marring;
2. Pitting; or
3. Other superficial damage;

that alters the appearance of the "exterior surfacing" on buildings covered under Coverage A or B caused by the peril of windstorm or hail, but such damage does not prevent the "exterior surfacing" from continuing to function as a barrier to entrance of the elements to the same extent as it did before the cosmetic damage occurred.

### State Availability

Alabama	Nebraska
Arizona	Nevada
Arkansas	New Jersey
Colorado	New Mexico
Delaware	North Dakota
Idaho	Ohio
Illinois	Oklahoma
Iowa	Oregon
Kansas	Pennsylvania
Kentucky	Rhode Island
Louisiana	South Carolina
Maine	South Dakota
Maryland	Tennessee
Minnesota	Texas
Mississippi	Utah
Missouri	Washington
Montana	Wisconsin
	West Virginia

Click [here](#) to view a **Loss Settlement Doc**

This document provides detailed information on Loss Settlement Changes. **The information includes more information on State Availability and Introduction Dates**

## Other Structures Coverage B increase

Form Availability

HO3, HO5

### Other structures are defined as:

- Structures located on the “residence premises” that are set apart from the dwelling by clear space.
- This includes structures connected to the dwelling by only a fence, utility line, or similar connection

If it does not meet this definition then it is considered to be part of the Dwelling and would be designated as **Dwelling – Coverage A**.

The Home **HO3** and **HO5** automatically include a **Coverage B – Other Structures** limit equal to **10% of Coverage A**.

**The exception is Florida which automatically includes 2% of Coverage A.**

This value can be increased via endorsement.

Coverage B increase requests need to be faxed or emailed to underwriting for review.

Please provide the following information when requesting an increase to Other structures:

- Provide the type of structure
- The square footage of the structure if applicable.
- If it is a shop or studio (Please include what is used for)
- Value (amount of additional coverage needed)

### Examples of Other Structures:

- Boat Docks
- Detached Carport
- Fences
- Detached Garage
- Gazebo
- **Pools** (**Outdoor inground pools** are only considered an Other Structure if they are set apart from the dwelling by clear space. **Above Ground pools** are considered personal property)
- Shed
- Shops
- **Solar Panels** (detached from main structure are considered **Coverage B**, if they are attached to the main structure they are considered as **Coverage A Dwelling**)
- Studio
- ✓ **Note: All Other Structures must be in good condition.**

Click on the following tab for more information on ineligible structures and for square footage eligibility guidelines:

[Ineligible Structures](#)

### Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

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## Credit Card, Electronic Fund Transfer Card or Access Device, Forgery and Counterfeit Money (ISO 2022 Form)

Form Availability

All Forms

The policy may be endorsed to provide coverage for loss resulting from unauthorized use of a credit card or electronic fund transfer card, forgery or counterfeit money.

### Limits of Liability:

\$1000, \$2500, \$5000, \$7500, \$10000

See the [ISO 2022 Transition Date chart for availability](#).

**Note:** In conjunction with the ISO 2022 transition this coverage has been removed from the base policy and is now being offered by endorsement only. In connection with this change, the words "Increased Limit" has been removed from the rule and endorsement title. **All policies will be automatically endorsed with a \$1,000 limit and the corresponding premium will be charged.**

### ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

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## Earthquake Damage

[Form Availability](#)

[All Forms](#)

The basic policy form does not provide coverage for Earthquake damage.

For an additional premium the policy may be able to be endorsed to include the peril of Earthquake.

Form	Deductible (All States except CA):
HO3/HO5	The deductible percentage multiplied by the Coverage A limit .
HO4	The deductible percentage multiplied by the Coverage C limit
HO6	The deductible percentage multiplied by the Coverage A or Coverage C limit, <b>whichever is greater</b> , subject to a \$500 minimum

**Availability and Deductible options vary by State and by location.**

Earthquake coverage should always be added via our website, which will automatically provide the available deductible options and will add the coverage to reflect the properties construction type.

Click on the following tab to view information on deductibles:

[Deductibles](#)

✓ **Note:** The Earthquake coverage endorsement is NOT offered in Florida.

### Earthquake Coverage availability – closed areas:

**Note:** There is a restriction that prevents Earthquake Coverage from being quoted in the following counties or zip codes:

- **Illinois:** Alexander, Madison, Massac, Pulaski, and St. Clair
- **Missouri:** Dunkin, Jefferson, Mississippi, New Madrid, Pemiscot, Scott, St. Charles, St. Louis and St. Louis City
- **Oregon:** zip code **97210, 97229**

**EQ Endorsements** can be processed by the agent or customer service **in all states except California**  
❖ **California EQ endorsements require underwriting review.**

### ❖ California Earthquake Coverage

Click on the following tab for more information on Earthquake coverage in the state of California:

[California EQ Coverage](#)

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## California Earthquake Endorsement

### Form Availability

### All Forms

California law requires that Earthquake coverage is offered on all policies as an optional coverage.

In compliance with this requirement an **Offer of Earthquake Coverage** is mailed to the policy holder on all Stillwater California **HO3, HO4, HO5, HO6 and Dwelling Fire policies.**

- The offer is mailed upon policy submission and upon policy renewal.
- The offer includes the **Coverage Amounts, Deductible and Annual Premium.**
- The offer can be viewed in the **Policy History** archive on our website.

### ❖ California EQ endorsements

- **HO3/HO5** – The EQ endorsement requires UW review and can only be added within 30 days from the date of mailing of this notice for new business and renewal. The coverage is effective on the day the acceptance of this offer and payment is received. In addition, the EQ endorsement form is required to be signed and submitted for review.
- **HO4/HO6** – The EQ endorsement can be added without restrictions

### CA EQ Deductible

In California the deductible(s) will apply **separately** to the various Coverages on the policy.

Click on the following [link](#) to view the CA EQ endorsements:

- [Earthquake California](#)

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## California MANDATORY EARTHQUAKE OFFER (All California Property Policies)

In compliance with Section 10081 of the California Insurance Code, coverage for earthquake shall be offered within 60 days of issuance of a California Property policy. If the offer is not accepted by the named insured within 30 days from the date of mailing, it shall be conclusively presumed that the named insured elected not to accept the offer.

Coverage may be provided for loss caused by earthquake as required by California law. A 15% deductible shall apply separately to Coverage A – Dwelling, Coverage B – Other Structures and Coverage C – Personal Property. There is no deductible for Coverage D - Loss of Use.

### When is the EQ offer sent?

The EQ offer is generated seven days from policy effective date or new business process date, whichever is greater. If there is other policy activity in the EOD cycle, the EQ offer is generated in the next EOD cycle.

### An EQ Offer will not be sent if the insured has an active (stand alone EQ policy):

- The homeowner policy address is the same as the **stand alone EQ** policy address.
- The expiration date of the (**stand alone EQ**) policy is  $\geq$  the current date
- The **stand Alone EQ** policy activity flag is not equal to N (New business)

## Foundation Coverage (Texas only)

Form Availability

HO3 & HO5

For an additional premium the policy may be endorsed to provide coverage for settling, cracking, shrinking, bulging, or expansion of foundations, floor slab or footings that support the dwelling caused by seepage or leakage of water or steam from within a plumbing, heating, air conditioning or automatic fire protection sprinkler system. The coverage is limited to 15% of the amount of insurance for Coverage A – Dwelling.

## Functional Replacement Cost\*

Form Availability

HO3, HO5

**The Functional Replacement Cost endorsement is included for homes over 50\*\* years old.**

The endorsement is defined as follows:

- The loss settlement provision provided under Coverage A and Coverage B is on a functional replacement cost basis. This coverage is considered to be optional for homes built within the last 50 years.
- **Functional replacement** cost means the amount which it would cost to repair or replace the damaged building with less costly common construction materials and methods which are functionally equivalent to obsolete, antique or custom construction materials and methods used in the original construction of the building. If the dwelling is constructed with upgraded building materials (marble, tile etc.) or recent construction made to look like antique, it will be replaced with like kind materials and methods. Additionally, custom construction that does not consist of unusual or irreplaceable construction will also be replaced with like kind materials and methods.
- Please note that the existence of unusual or irreplaceable construction would deem the risk as being ineligible.

\*Some states utilize the **Modified Functional Replacement Cost Endorsement**.

\*\*The age requirement threshold for some states has been increased to be 51 or 60 years old.

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## Home Cyber Protection

Not available in Oregon

Form Availability

All Forms

Provides coverage for Home Cyber Protection. Home Cyber Protection coverage is composed of the 3 "Core" components:

1. Cyber Attack
2. Cyber Extortion
3. Online Fraud

For an additional charge, the Core components can be expanded to include coverage for **Data Breach** or both **Data Breach and Cyber Bullying**.

Coverage can be afforded for either a limit of \$25,000 or \$50,000 with a \$500 deductible being applicable for both limits.

Click on the following tab for additional information:

[Home Cyber Protection](#)

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## Home Systems Protection

Form Availability

All Forms

Provides coverage for direct physical damage to the home systems and personal property that are essential to heating, cooling, comfort, convenience and operation of the home due to mechanical or electrical breakdown.

- Examples of covered Home Equipment: Furnaces, boilers and heat pumps; Radiant and geothermal heating systems; Air Conditioning and ventilation; Electrical distribution panels; Water heaters; Water treatment and filtration; Emergency generators; Fire and security alarm systems; Pool pumps and filtration; and Auto charging stations.
- Examples of covered Personal Property: Kitchen and laundry appliances; Home entertainment electronics; Computers, laptops and tablets; Health monitoring systems; Home exercise equipment; Home tools and workshop equipment; and Lawn and garden equipment.

The limit of liability under this endorsement is dependent upon the age of the covered home equipment. The most that will be paid due to a home system breakdown to covered equipment or property is:

- \$100,000 if less than 15 years old; or
- 1,500 if 15 years old or older.

For HO3, HO5 and HO6, the premium for this coverage varies by Coverage A amount and deductible.  
For HO4, the premium varies by deductible.

**Click on the following tab for additional information**

[Home Systems Protection](#)

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## Identity Recovery

[Form Availability](#)

[All Forms](#)

The Identity Recovery endorsement provides Coverage for Identity Recovery caused by an "identity theft" that is first discovered during the policy period. This coverage provides a limit of \$25,000 and no applicable deductible.

**Identity Recovery** coverage will replace **Identity Theft** coverage where currently offered.

**Policies that currently afford Identity Theft coverage will be converted to affording Identity Recovery coverage as part of the renewal offer process.**

Click on the following tab for additional information:

[Identity Recovery](#)

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## Inflation Guard

Form Availability

All Forms

### Effective 07/01/22

- All **New Business (HO3, HO5, HO6)** quoted after **July 1, 2022** will include **Inflation Guard** as a mandatory Endorsement.
- The coverage will also be added to upcoming **Renewal Offers**

The coverage can only be removed on an exception basis if approved by underwriting. Exception requests should be emailed to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

Inflation Guard is a property coverage which provides automatic periodic increases in the amount of insurance on buildings to keep an appropriate level of coverage in relation to the current value. As such it takes into account the effect of inflation on building replacement costs. An endorsement is usually used to add this coverage to a Homeowners Policy.

### What does it do?

If inflation guard coverage code is on a policy, the Coverage A increase at time of the renewal offer will be the greater amount of the increase of either the inflation guard or the replacement cost calculator. In the majority of states the inflation guard is a 5% increase and the replacement cost calculator is capped at a 25% increase. Texas is different and some states have an inflation guard percentage other than 5%. For example if the inflation coverage was 5% and Coverage A was \$200,000, the replacement cost would be increased to \$210,000, but if the replacement cost calculator recalculates the Coverage A amount to \$220,000, then the inflation coverage increase would be waived and the new Coverage A amount would be \$220,000, because it goes by whichever is greater not exceeding the increase cap.

Inflation Guard helps to keep pace with increases in the cost of building materials, labor costs and other costs associated with rebuilding the home.

### Form Exception:

North Carolina only offers Inflation Guard on Home HO3

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## Limited Loss Settlement for Windstorm or Hail Losses to Roof Surfacing

Form Availability

HO3/HO5

A Loss Settlement option of **Limited Loss Settlement for Windstorm or Hail Losses to Roof Surfacing** is being introduced. This coverage pertains to the loss settlement provision related to damage to the roof surfacing due to the peril of windstorm or hail.

The policy provides settlement for building losses, including roof surfacing, on a repair or replacement basis, subject to certain conditions. The endorsement provides loss settlement on a limited, specified percentage of replacement cost basis for roof surfacing on buildings covered under Coverage A and Coverage B when damage to roof surfacing is caused by the peril of Windstorm or Hail.

The loss settlement amount shall be determined based on the specified percentage of replacement cost for the **age and type of roof surfacing material** reflected in the schedule.

Utilization will vary by state age of roof (mandatory or optional)

Click [here](#) to view a **Loss Settlement Doc**

This document provides detailed information on Loss Settlement Changes.

**The information includes more information on State Availability and Introduction Dates**

**Note:** **Limited Loss Settlement For Roof Surfacing Windstorm or Hail Losses** and [Actual Cash Value Loss Settlement For Windstorm Or Hail Losses To Roof Surfacing](#) are mutually exclusive.

ACV Loss Settlement will no longer be offered in states that offer Limited Loss Settlement for Windstorm or Hail Losses to Roof Surfacing.

### Mid Term roof updates

- If the roof is updated, please email proof to [underwriting@stillwater.com](mailto:underwriting@stillwater.com).
- We require a letter or work order from the contractor that includes the roof cover type, and date of installation.
- Requires a complete roof update/replacement.

### State Availability

Alabama	Montana
Arizona	Nebraska
Arkansas	Nevada
Colorado	N Hampshire
Connecticut	New Jersey
Delaware	North Dakota
Idaho	Ohio
Illinois	Oklahoma
Indiana	Oregon
Iowa	Pennsylvania
Kansas	Rhode Island
Kentucky	South Carolina
Louisiana	South Dakota
Maine	Tennessee
Maryland	Texas
Massachusetts	Utah
Minnesota	Wisconsin
Mississippi	Wyoming
Missouri	

## Limited Hurricane Coverage (Outdoor Property)

[Form Availability](#)

[See Below](#)

**This endorsement is available in Florida, Mississippi and Texas only:**

### Florida HO3 only and MS, and TX (All Forms)

The policy excludes coverage for specified outdoor property if loss is caused by a hurricane.

For an additional premium, a limit of \$15,000 is afforded for:

- a. outdoor radio and television antennas or satellite dishes and aerials including the lead wiring, masts or towers; and
- b. aluminum screened enclosures attached to the dwelling on the “residence premises” including the frames, footings, supports or anchors of the enclosure; and
- c. awnings or aluminum framed carports; and
- d. solar water heating systems including solar panels, pipes supplying and returning water to solar panels, and equipment or devices controlling solar water heating systems; and
- e. any structure not attached to the main residence unless constructed with the same or substantially the same materials as that of the main residence.

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## Limited Smoke, Soot, Ash and Debris resulting from Wildfire

Form Availability

All Forms

- A limitation of **\$2,500** total Property Coverage Limit for Smoke, Soot, Ash and Debris resulting from a Wildfire or Brushfire.
- This limitation of coverage is only applicable if the loss is not reported to us within the state **mandated days** of the governmental authority's extinguishment of the wildfire or brushfire event.
- **(See Chart for # of days)**
- This special limit of liability applies to the total of all losses or costs payable under this endorsement during the policy period, regardless of the number of buildings, other structures and personal property insured under this policy. This limit is the total annual aggregate limit available for all Section I- Property Coverages listed in the Schedule. This limit does not increase any of the Section I –Property Coverage limits of liability

The limitation does not apply in the highlighted states:

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>▪ California</li> <li>▪ Connecticut</li> <li>▪ Florida</li> <li>▪ Georgia</li> </ul> | <ul style="list-style-type: none"> <li>▪ New Hampshire</li> <li>▪ North Carolina</li> <li>▪ Virginia</li> </ul> |
|---|---|

State	Days	State	Days
AL	30 days	MO	30 days
AK	60 days	MT	30 days
AZ	30 days	NE	30 days
AR	30 days	NV	30 days
CA		NH	
CO	30 days	NJ	60 days
CT		NM	30 days
DE	30 days	NY	60 days
DC	30 days	NC	
FL		ND	30 days
GA		OH	90 days
HI	30 days	OK	60 days
ID	30 days	OR	30 days
IL	30 days	PA	30 days
IN	30 days	RI	30 days
IA	30 days	SC	30 days
KS	30 days	SD	30 days
KY	60 days	TN	30 days
LA	30 days	TX	30 days
ME	30 days	UT	30 days
MD	30 days	VT	30 days
MA	30 days	VA	
MI	30 days	WA	30 days
MN	30 days	WV	90 days
MS	30 days	WI	30 days
MO	30 days	WY	30 days

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## Limited Water Back Up and Sump Discharge Overflow Coverage

Form Availability

All Forms

The basic policy form does not include coverage for loss resulting from water or waterborne material which backs up through sewers or drains, or which overflows or is discharged from a sump, sump pump or related equipment.

For an additional premium, the policy can be endorsed to provide this coverage. The coverage is subject to a set limit that varies by State, that is not caused by the negligence of an “insured” to property covered under Section I.

The amount of available coverage varies by State.

Limited Water Back up coverage should always be added via our website, which will automatically provide the available coverage limit options.

Higher limits may be available. Please refer to Underwriting for availability and approval : [Underwriting@Stillwater.com](mailto:Underwriting@Stillwater.com)

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## Loss Assessment Coverage (Supplemental)

Form Availability

All Forms

The basic policy provides **\$1000** of coverage.

❖ **ISO 2022 states provide \$2000.**

If the insured is a member of a Homeowners Association, coverage may be purchased for the insured’s portion of an assessment against all members of the association if the loss falls under a covered peril.

**The quote** provides increased limit options on **HO3, HO5 and HO6**

- **Please see Home Quote the available increased limit options, as they may vary by State and Policy Form.**
- **Mid-term Loss Assessment increase requests must be reviewed and approved by Underwriting**

### ✓ **Loss Assessment Coverage Note:**

A Home or Condo association may require “loss assessment” coverage. This assessment is for losses not paid by the associations master policy. Loss Assessment provides coverage for the financial responsibility shared by members of an association for common areas of properties that are collectively owned by members of an association.

The applicant should always check with the association for guidance on how much loss assessment coverage they should carry.

- ✓ **Note:** If Earthquake Coverage is afforded on the policy increased limits of Loss Assessment can be endorsed to include the peril of Earthquake. **Click on the following link for more info on:**  
[\*\*Loss Assessment Coverage for Earthquake.\*\*](#)

## Loss Assessment (Earthquake)

Form Availability	HO3, HO5, HO6		
Not available in:	CA	FL	

This coverage will pay the Named Insured 's share of any loss assessment charged during the policy period against the Named Insured by a corporation or association of property owners, up to the Limit selected for each unit.

The assessment must be made as a result of direct loss to property, owned by all members collectively, of the type that would be covered by this policy if owned by the Named Insured, caused by:

1. Earthquake; or
2. Land shock waves or tremors before, during or after a volcanic eruption.
  - One or more earthquake shocks that occur within a 72-hour period constitute a single earthquake.

✓ **Note:**

Coverage for Loss Assessment Earthquake requires that the policy includes Earthquake as a covered peril.

Earthquake Loss Assessment is subject to a Deductible Percentage Amount that is equal to the selected Earthquake Coverage Deductible.

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## Mine Subsidence (IL, IN, KY, OH, WV)

Form Availability	HO3, HO5, HO6
-------------------	---------------

In the states with geography with man made mines Mine Subsidence Coverage is available for loss to property due to the sinking of a man-made mines.

Based on state and location this coverage may be mandatory or can be added via an optional endorsement.

Illinois
Indiana
Kentucky
Ohio
West Virginia

## Mold, Fungus, Rot Damage Coverage

### Form Availability

### All Forms

In most States the Policy includes a basic coverage limit for loss caused by mold, fungus, or dry rot damage.

In most States this basic limit cannot be increased. Coverage varies by State, please see the following chart for State Specific Coverage Limits:

**Mold Fungus Chart (Section I Limits)**

<b>AK</b>	See Policy Form	<b>FL</b>	See below	<b>LA</b>	See below	<b>NC</b>	See below	<b>OH</b>	2,500	<b>TX</b>	See below
<b>AL</b>	10,000	<b>GA</b>	\$2500	<b>MA</b>	See below	<b>ND</b>	2,500	<b>OK</b>	2,500	<b>UT</b>	2,500
<b>AR</b>	Section I limits	<b>HI</b>	See below	<b>MD</b>	2,500	<b>NE</b>	10,000	<b>OR</b>	2,500	<b>VA</b>	No Coverage
<b>AZ</b>	2,500	<b>IA</b>	2,500	<b>ME</b>	2,500	<b>NH</b>	See below	<b>PA</b>	2,500	<b>VT</b>	See below
<b>CA</b>	2,500	<b>ID</b>	2,500	<b>MN</b>	2,500	<b>NJ</b>	See below	<b>RI</b>	See below	<b>WA</b>	See below
<b>CO</b>	2,500	<b>IL</b>	See below	<b>MO</b>	See below	<b>NM</b>	5,000	<b>SC</b>	2,500	<b>WI</b>	10,000
<b>CT</b>	See below	<b>IN</b>	2,500	<b>MS</b>	2,500	<b>NV</b>	2,500	<b>SD</b>	2,500	<b>WV</b>	2,500
<b>DC</b>	2,500	<b>KS</b>	2,500	<b>MT</b>	2,500	<b>NY</b>	See Policy Form	<b>TN</b>	See below	<b>WY</b>	2,500
<b>DE</b>	2,500	<b>KY</b>	2,500								

✓ **Note:** The application of coverage is contingent upon the cause of the mold.

Please review the State Home policy forms for restrictions or contact customer service for additional information.

**Connecticut** – The basic policy provides a \$10,000 Section I limit and a \$50,000 Section II Liability limit.

**Hawaii** – The basic policy excludes mold, but a limit of \$2500 is available for an additional premium.

**Louisiana** – The basic policy provides a \$2500 Section I limit and a \$50,000 Section II Liability limit.

**New Hampshire** – The basic policy provides a \$10,000 Section I limit, with options to increase to \$25,000 or \$50,000 . The basic policy provides a \$50,000 Section II Liability limit with an option to increase to \$100,000.

**New Jersey** – The basic policy provides a \$10,000 Section I limit, with options to increase to \$25,000 or \$50,000 . The basic policy provides a \$50,000 Section II Liability limit with an option to increase to \$100,000.

**Tennessee**– The basic policy provides a \$2500 Section with options to increase to \$5000, or \$10000.

**Vermont** – The basic policy provides a \$10,000 Section I limit and a \$50,000 Section II Liability limit.

**Florida** – The basic policy excludes coverage for Fungus, including Mold. For an additional premium Coverage can be added for the following limits: \$15,000, \$25,000 or \$50,000 or up to the Section I limits.

**Illinois** – The basic policy provides a \$5000 Section I limit and a \$50,000 Section II Liability limit.

**Massachusetts** – The basic policy provides a \$10,000 Section I limit and a \$50,000 Section II Liability limit.

**Missouri** – The basic policy provides a \$10,000 Section I limit and a \$50,000 Section II Liability limit.

**North Carolina** – The basic policy provides a \$5000 Section I limit for **HO3** and **HO6** forms. The **HO4** does not provide Mold Coverage.

**Rhode Island** – The basic policy provides a \$5000 Section I limit and a \$50,000 Section II Liability limit.

**Texas** – Mold coverage is **no longer offered** in the state of Texas effective: **10/01/12 New Business and 12/20/12 Renewal Business. 1.5% of A (HO3, HO5) and 1.5% of C (HO6)** is included on all policies on or before 10/01/12 New Business and 12/20/12 Renewal Business.

**Washington** – The basic policy provides a \$10,000 Section I limit and a \$50,000 Section II Liability limit.

## Ordinance or Law Coverage

Form Availability

HO3, HO5, HO6

The basic policy provides contingent liability due to the operation of building laws equal to **10%** of Coverage A.

The quote provides increased limits options of: **25%** or **50%** of Coverage A.

### ✓ **Note (Florida Ordinance or Law Coverage):**

- The Florida policy automatically provides up to 25% of the Coverage A - Building limit to pay for the increased costs necessary to comply with the enforcement of such ordinance or law.
- This limit may be increased to 50% of the Coverage A - Building limit OR you may reject the 25% and 50% options. By rejecting these options, the base coverage provided equals 10% of the Coverage A limit.
- Florida has now required a rejection form signed by the client if they want the base 10% and not the increased limits of 25% or 50%. We don't offer the 10% in an attempt to assure our compliance with the required signed form.
- **Click on the following tab to view the required Rejection Form:**

**FN1324 12 09**

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## Personal Injury Coverage

Form Availability

All Forms

This optional endorsement extends the Liability coverage (E) to include mental or psychological injury or damages, particularly as a result of false arrest, detention or imprisonment; malicious prosecution; wrongful eviction from, or entry into or invasion of the right of private occupancy of your dwelling; slander or libel; oral or written publications that violate the right of privacy.

The Coverage Limit provided will match the Section II Liability Limit.

It does not increase the amount of coverage, just the types of occurrences that may be covered, and it does not include coverage for physical injury, like an accident. Certain restrictions and exclusions apply. Please refer to the actual endorsement for details.

## Personal Property Replacement Cost Loss Settlement

Form Availability

All Forms

Losses for personal property are settled on either a **Replacement Cost** basis or an **Actual Cash Value** basis.

The quote automatically includes the coverage based on a **Replacement Cost** for an additional premium.

The **HO5** form does not provide an option to select an Actual Cash Value loss settlement as Replacement Cost is required.

The difference between **replacement cost** and **actual cash value** is a replacement cost value does not deduct for depreciation.

## Scheduled Personal Property (SPP)

[Form Availability](#)

[All Forms](#)

Send SPP email requests to: [SPP@Stillwater.com](mailto:SPP@Stillwater.com)

You may submit and bind **Scheduled Personal Property (SPP)** on New Business submissions, or mid-term through the Modify Coverage feature.

### VALUES/LIMITS

- \$200,000 maximum or 50% Coverage C, whichever is less for the total schedule (all classes).
- \$50,000 maximum for any single item (all classes).
- All values should include sales tax.

### SPP IS NOT ALLOWED ON:

- **Dwelling Fire policies**
- **Tenant-occupied HO6 policies.**
- **Policies that exclude Wind** (except FL, LA, MS, SC and TX).
- ✓ HO4 and HO6 (owner occupied) Contents Coverage C must be at least **\$25,000**. We do not allow personal property coverage to be increased to accommodate the scheduling

### CLASSES WRITTEN (Click on an item to view SPP Underwriting Guidelines)

- |  |  |
|--|--|
| • <a href="#">Cameras/Non-Commercial</a>   | • <a href="#">Musical Instruments</a> (individual not professionally used) |
| • <a href="#">Fine Arts –No Breakage</a>   | • <a href="#">Personal Furs</a>  |
| • <a href="#">Fine Arts – With Breakage</a>  | • <a href="#">Personal Jewelry</a> (Deductible options can be selected)    |
| • <a href="#">Golfers Equipment</a> (does not include Golf Carts)                          | • <a href="#">Silverware</a>   |
| • <a href="#">Firearms Collected &amp; Firearms – Fired</a> (availability varies by State) |  |

### ITEMS NOT ACCEPTABLE FOR SCHEDULING

- **Any electronics** (such as computers, laptops, iPods, tablets, phones, TVs, stereo equipment, etc.)
  - **Smart Watches, FitBit and any electronic jewelry** (These items are categorized under computer equipment, electronic data processing equipment)
  - **Any jewelry that is not genuine or a natural stone/metals/material** (such as costume jewelry)
    - **The exception is: synthetic/lab grown diamonds and cultured pearls which can be scheduled**
  - **Loose Diamonds or Stones** (The Jeweler may list ring settings as one item and the set stone as a second item. Please advise underwriting if this is the case and we will combine these into one listed item) **The stone must be in a setting to be eligible.**
- |                       |  |  |
|-----------------------|--|--|
| • <b>Golf Carts</b>   | • <b>Clothing and accessories</b> (purses, handbags, etc.) | • <b>Wall/Floor Rugs</b>               |
| • <b>Coins</b>        | • <b>Blanket Coverage</b>                                  | • <b>Professional Camera Equipment</b> |
| • <b>Bicycles</b>     | • <b>Hearing Aids</b>                                      |  |
| • <b>Collectables</b> | • <b>Tools</b>   |  |

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### APPRAISALS / BILLS of SALE

- Single Jewelry items valued under **\$1,500** require a photo and basic description.
- Single Jewelry items valued **\$1,500-\$25,000** or less require a full description which clearly identifies the specific item being scheduled.
- Single Jewelry items valued more than **\$25,000** require an appraisal less than 3 years old and must include the insured's name and address.
- Bill of sale may be used to confirm appraised value of NEWLY purchased (within past 30 days) items over **\$25,000**. However, we still require a full description of the item.
- **Synthetic/Lab grown diamonds** require an appraisal regardless of the value.
- The required appraisal and/or full description must be provided the SAME DAY the policy is issued - if not received, the item or items may be removed from the policy as part of our "Reduction in Coverage" process. In extreme cases we reserve the right to cancel the policy.

**Fax appraisals photos etc. to (866)290-2667 or email to:**

[SPP@stillwater.com](mailto:SPP@stillwater.com)

### FULL DESCRIPTION EXAMPLE

**Incorrect Example:** Ladies Sapphire ring.

**Correct Examples:**

- Ladies round .50 carat sapphire ring in 14k yellow gold, SI2/G.
- 14kYG .50ct Round Diam SI2/G Ladies Engagement Ring

### OTHER SPECIAL REQUIREMENTS

- Watches: we require the brand/make, model, movement and the serial number.
- Pandora jewelry: we require a full list of the charms, plus clear photos.
- Loose stones are not acceptable. (A Jeweler may list ring settings as one item and the set stone as a second item. Once Underwriting is made aware of this, we combine these into one listed item).

### UNDERWRITING REVIEW

All new business policies with SPP or policies endorsed to add SPP are reviewed by underwriting within 8 days of the policy or endorsement effective date.

- We check eligibility such as no theft or mysterious disappearance losses during the past 5 years (except DE, FL, HI, MD, TX, which are 3 years).
- We review to verify that there is a description and/or required photo, and appraisal has been received for items over **\$25,000**.
- We will reach out to the Agent and Insured if additional information is needed- this is the "Pending Reduction" process. If the requested information is not received within 10 days, we remove the item and send another letter to the Insured to advise of this. If the policy does not qualify, we send a letter to the Insured and email the Agent to advise the policy is ineligible for scheduled personal property and that the item will be removed in 10 days.

### SECURITY/ALARM REQUIREMENTS

- Proof of a Central alarm is required if one item is over **\$25,000** or the total schedule is over **\$100k**. **Exception:** *engagement/wedding rings valued over \$25,000 do not require a central station alarm.*
- Homes located in a secured building where the insured can provide a letter from the building management stating the building is secured is generally acceptable in lieu of a central station alarm. The letter must be sent in with the required appraisal. Please note, the letter doesn't qualify for an alarm credit.

### ELIGIBILITY

- Blanket coverage: This is not offered or allowed, so all individual items to be covered must be scheduled.
- Partial schedules: may be written. However, please be sure to let your customers know that only those items that have been disclosed, rated and included on the Schedule are covered.

To make this rule and coverage limitation very clear, we include the following text in the SPP Schedule:

**"ONLY THOSE ITEMS LISTED ARE COVERED. NO ADDITIONAL ITEMS ARE COVERED UNTIL APPROVED AND LISTED ON THIS SCHEDULE."**

Click [HERE](#) for more information on guidelines for **Ownership/Gifts**  
This includes information on engagement ring eligibility

- Cameras/Non-Commercial
- Fine Arts- No Breakage
- Fine Arts – With Breakage

- Golfers Equipment
- Musical Instruments

- Personal Furs
- Silverware

## APPRAISALS / BILLS of SALE

- Items valued **\$25,000** or less require a full description which clearly identifies the specific item being scheduled
- Single items valued more than **\$25,000** require an appraisal less than 3 years old and must include the insured's name and address.
- Bill of sale may be used to confirm appraised value of NEWLY purchased (within past 30 days) items over **\$25,000**. However, we still require a full description of the item.
- **Antique items:** an appraisal is required regardless of the value.
- The required appraisal and/or full description must be provided the SAME DAY the policy is issued - if not received, the item or items may be removed from the policy as part of our "Reduction in Coverage" process. In extreme cases we reserve the right to cancel the policy.

Fax appraisals photos etc. to (866)290-2667 or email to:  
[SPP@stillwater.com](mailto:SPP@stillwater.com)

## DESCRIPTIONS

**Incorrect Example:** Ladies Fur Coat.

**Correct Examples:**

- Ladies 42" length mink coat, dyed brown, size 8
- Gorski-Denmark Ladies size 8 42" Mink coat dyed brown

**Incorrect Example:** Mackenzie Thorpe print.

**Correct Examples:**

- 'Together' by Mackenzie Thorpe Giclee print, edition copy 2/125, 18x17.25"
- Together" by Mackenzie Thorpe-Framed 2015 giclee print 18x24

## SECURITY/ALARM REQUIREMENTS

- Proof of a Central alarm is required if one item is over **\$25,000** or the total schedule is over **\$100k**.
- Homes located in a secured building where the insured can provide a letter from the building management stating the building is secured is generally acceptable in lieu of a central station alarm. The letter must be sent in with the required appraisal. Please note, the letter doesn't qualify for an alarm credit.

## UNDERWRITING REVIEW

All new business policies with SPP or policies endorsed to add SPP are reviewed by underwriting within 8 days of the policy or endorsement effective date.

- We check eligibility such as no theft or mysterious disappearance losses during the past 5 years (except DE, FL, HI, MD, TX, which are 3 years).
- We review to verify that there is a full description and/or required if the item is under \$25,000 or if an appraisal has been received for items over **\$25,000**.
- We will reach out to the Agent and Insured if additional information is needed- this is the "Pending Reduction" process. If the requested information is not received within 10 days, we remove the item and send another letter to the Insured to advise of this. If the policy does not qualify, we send a letter to the Insured and email the Agent to advise the policy is ineligible for scheduled personal property and that the item will be removed in 10 days.

## ELIGIBILITY

- Blanket coverage: This is not offered or allowed, so all individual items to be covered must be scheduled.
- Partial schedules: may be written. However, please be sure to let your customers know that only those items that have been disclosed, rated and included on the Schedule are covered.

To make this rule and coverage limitation very clear, we include the following text in the SPP Schedule:

*"ONLY THOSE ITEMS LISTED ARE COVERED. NO ADDITIONAL ITEMS ARE COVERED UNTIL APPROVED AND LISTED ON THIS SCHEDULE."*

Click [HERE](#) for more information on guidelines for **Ownership/Gifts**  
This includes information on engagement ring eligibility



## SPP Firearm Guidelines

### Guns/Firearms Collected & Guns/Firearms Fired

- Make, model caliber, and serial number required, regardless of value
- A full description required for guns that are 25k or less
- An appraisal required for guns that are more than 25k
- An appraisal required for any antique, collected gun
- The gun cannot be used in business or an insured's occupation
- No modified or illegal guns.
- [See the State chart for availability](#)

An edit will appear if you add a Firearm in states where not available:

**The Scheduled Personal Property Guns/Firearms class is not available**

Item Number:

Item Class:

<Select>

CAMERAS/NON COMMERCIAL

FINE ARTS - NO BREAKAGE

FINE ARTS - WITH BREAKAGE

GOLFER'S EQUIPMENT

**GUNS/FIREARMS-COLLECTED**

**GUNS/FIREARMS-FIRED**

MUSICAL INSTRUMENT-INDIVIDUAL

PERSONAL FURS

PERSONAL JEWELRY

SILVERWARE

## State Availability

Alabama	Nebraska
Alaska	Nevada
Arizona	New Hampshire
Arkansas	New Jersey
California	New Mexico
Colorado	New York
Connecticut	North Dakota
Delaware	Ohio
Georgia HO4	Oklahoma
Idaho	Oregon
Illinois	Pennsylvania
Indiana	Rhode Island
Iowa	South Carolina
Kansas	South Dakota
Kentucky	Tennessee
Maine	Texas
Massachusetts	Utah
Michigan HO4	Vermont
Minnesota	Virginia
Mississippi	Washington
Missouri	West Virginia
Montana	Wisconsin
	Wyoming

## SPP Underwriting Guidelines

[◀ Back to SPP Class Menu](#)

### OWNERSHIP/GIFTS

- **Ownership:** Scheduled Personal Property coverage is only available for items that belong to the Named Insured or Additional Named Insured. **Exceptions:** Musical instruments belonging to a child living in the house or away at school are allowed.
- For **jewelry items**, such as an engagement ring there are **3 issues** that should be reviewed before adding the item:
  1. **Purchase**
  2. **Ownership**
  3. **Possession**

**One person may purchase an item, to give to another, who then takes physical possession. For example: if we're asked to add an engagement ring to a policy with only the insured on it, ask where the ring is kept and who has possession of it.**

### Why is Possession important?

#### Scenarios/Rules

1. If the insured is the owner/purchaser and has possession = **add the SPP**.
2. If the insured is the owner/purchaser but doesn't have possession = **do not add the SPP**.
  - Add it to the policy of whoever has possession. In that case, whoever has possession may need a letter stating it was a gift.
3. If the insured is not the owner/purchaser but has possession = **add the SPP with proof it was a gift**.

#### Example One:

- The Named insured is male and wants to add an engagement ring. He's the only person on the policy.
- Ask if the fiancée resides with him at the policy risk address (residence premises).
  - The fiancée resides at the policy risk address = **We can add the ring**
  - The fiancée does not reside at the policy risk address = **We cannot add the ring**

#### Example Two:

- The Named Insured (female) received an engagement ring. She's the only person on the policy.
- Her fiancé (male) does not reside at the policy risk address (residence premises).
- **Can we add the ring?**
  - **Yes** -with proof we can insure the ring because the Named Insured has possession of the ring at the policy risk address (residence premises).
  - **Required Proof** : We allow the appraisal to be listed in the fiancé's (male's) name and address if a **signed letter** is provided which states the items were given to our insured. **The letter must include our insured's name, address and be signed by the fiancé (ring purchaser).**

## Service Line Coverage

Form Availability

HO3, HO5

Provides coverage for direct physical damage to the service lines connected to the residence premises and owned by or the responsibility of the owner for its repair or replacement.

A covered service line is exterior underground piping and wiring, including permanent connections, valves or attached devices providing the following services to the residence premises: Water service; Waste disposal; Heating; Natural gas; Propane; Steam; Geothermal; Electrical power; Drainage; Compressed air; or Communications.

The limit of liability under this endorsement is dependent upon the age of the home. The most that will be paid for covered damage to a service line is:

- \$10,000 if the age of the home is less than 50 years old; or
- \$2,500 if the home is 50 years old or older.

The premium for this coverage varies by the age of the home, the Coverage A amount and the applicable deductible.

Click on the following tab for additional information:

[Service Line Coverage](#)

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## Sinkhole Collapse

Form Availability

Varies by state

**This coverage is only available in AL, FL, PA, TN**

For an additional premium, property may be covered against direct loss caused by a sinkhole collapse. Sinkhole collapse coverage insures against actual physical damage caused by sudden settlement or collapse of the earth supporting the property.

It must result from subterranean voids created by the action of water on limestone or similar rock formations.

Refer to the actual endorsement for details and possible restrictions.

**Alabama (HO3, HO5)**

**Florida (HO3, HO6)**

**Pennsylvania Sinkhole Collapse (HO3, HO5,)**

**Tennessee Sinkhole Loss Coverage (HO3, HO5, HO6)**

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## Solid Fuel Burning Device

Form Availability

All Forms

The policy may be endorsed to provide coverage for the additional exposure presented if a solid fuel burning device exists in a dwelling and the following conditions are met:

- It must have been professionally installed; and
- It must **not** be the primary source of heat.

Solid fuel burning devices are considered stoves, furnaces, fireplace inserts, or any similar device that burns wood, coal, pellets or other solid fuels.

**Wood Boilers** are NOT eligible as they are not contained inside a dwelling or other structure.

✓ **Note:**

Built in Fireplaces that have metal or masonry chimneys are not subject to this charge and do not require the addition of this endorsement.

### How to add **Solid Fuel Burning Device** during the quote:

The device eligibility and appropriate surcharge are added during the quote by answering the following **Question**:

If there is a solid fuel burning appliance present (e.g. wood burning stove), was it professionally installed? This would include stoves, fireplace inserts, or similar devices that burn wood, pellets, or other solid fuels. Note: Built in Fireplaces that have a metal or masonry chimney are not considered to be a Solid Fuel Burning Appliance. \*

Select One

- Select One
- Select One
- The risk does not have a solid fuel burning appliance
- Yes, Primary Source of Heat
- Yes, Supplemental Source of Heat
- No, Solid Fuel Burning Appliance was Self-Installed

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## Special Personal Property

Form Availability	HO3, HO5,
North Carolina only offers on HO4. Click <a href="#">here</a> for more information	
Click <a href="#">here</a> for unique limits in Virginia	
Click on the following to view info on :	
<a href="#">HO4</a>	<a href="#">HO6</a>

For an additional premium, the policy may be endorsed to provide the following additional coverages.

**a. Coverage C Perils Insured Against (HO3 only)** The Perils Insured Against under Coverage Care broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.

**b. Coverage C - Special Limits of Liability** The limits of liability for categories a. through p. under Coverage C – Special Limits of Liability are increased. “Furs” have been removed from category e. and moved to category r. In addition, the perils insured against under categories e., f., g. and r. are broadened from “theft” to “theft, misplacing or losing”.

**c. Property Removed** The period of time in which property is covered while being removed from a premises endangered by a Peril Insured Against is increased from 30 days to 90 days while removed.

**d. Earth Movement (HO3 Only)** Earth Movement under Coverage C-Personal Property is provided.

**e. Water Damage (HO3 Only)** Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

**See Chart for Increased Limits of Coverage**

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The following chart does not include the limits for policies that have transitioned to the ISO 2022 form.

Click [here](#) to view the ISO 2022 chart.

Home HO3 and HO5 CATEGORY	POLICY LIMIT	INCREASED LIMIT
a. money, bank notes, etc.	\$200	\$1000
b. securities, accounts, etc.	\$1500	\$5000
c. watercraft, trailers, etc.	\$1500	\$2000
d. trailers or semi-trailers not used with watercraft of all types	\$1500	\$3000
e. jewelry, watches, precious and semiprecious stones	\$1500	\$5000
f. firearms and related equipment	\$2500	\$5000
g. silverware, goldware, platinumware, pewterware, etc.	\$2500	\$10000
h. property, on the “residence premises”, used at any time in any manner for any “business” purpose	\$2500	\$25000
i. property, away from the “residence premises”, used primarily for Business” purposes.	\$1500	\$2500
j. portable electronic equipment	\$1500	\$2500
l. memorabilia, souvenirs, collector items, etc.	\$2500	\$5000
m. imported rugs, carpets, tapestries, wall hangings, etc. (theft only) (\$2,500 max per article)	\$5000	\$7500
n. electronic data processing equipment (residence premises)	\$5000	\$7500
o. electronic data processing equipment (off premises)	\$1000	\$2000
p. camera or video recording and playing equipment	\$1000	\$2500
q. paintings, etchings, rare glass, chinaware and similar articles	\$1000	\$2000
r. furs	Included in category e.	\$5000
s. antique furniture, antique silver, antique guns and other miscellaneous collectable weapons	\$2000	\$4000

## Special Personal Property

Form availability:

**HO4**

### 1) Coverage C Perils Insured Against

The Perils Insured Against under Coverage C are broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.

### (2) Coverage C - Special Limits of Liability

The perils insured against under the following categories are broadened from “theft” to “theft, misplacing or losing”:

- *\$1,500 for loss by theft, misplacing or losing of jewelry, watches, furs, precious and semiprecious stones.*
- *\$2,500 for loss by theft, misplacing or losing of firearms and related equipment.*
- *\$2,500 for loss by theft, misplacing or losing of silverware, silver-plated ware, goldware, gold-plated ware, platinumware, platinumplatedware and pewterware. This includes flatware, hollowware, tea sets, trays and trophies made of or including silver, gold or pewter.*

### ❖ See Below for ISO 2022 Limits

### (3) Water Damage

Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

### ❖ ISO 2022 Limits

- *\$2,000 for loss by theft, misplacing or losing of jewelry, watches, furs, precious and semiprecious stones.*
- *\$3,000 for loss by theft, misplacing or losing of firearms and related equipment.*
- *\$3,000 for loss by theft, misplacing or losing of silverware, silver-plated ware, goldware, gold-plated ware, platinumware, platinumplatedware and pewterware. This includes flatware, hollowware, tea sets, trays and trophies made of or including silver, gold or pewter.*

### ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

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# Endorsements

## Special Personal Property ISO2022

See the chart for limit changes in ISO 2022 States

Click on the following to view info on :

[HO4](#)

[HO6](#)

For an additional premium, the policy may be endorsed to provide the following additional coverages.

**a. Coverage C Perils Insured Against (HO3 only)** The Perils Insured Against under Coverage Care broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.

**b. Coverage C - Special Limits of Liability** The limits of liability for categories a. through p. under Coverage C – Special Limits of Liability are increased. “Furs” have been removed from category e. and moved to category r. In addition, the perils insured against under categories e., f., g. and r. are broadened from “theft” to “theft, misplacing or losing”.

**c. Property Removed** The period of time in which property is covered while being removed from a premises endangered by a Peril Insured Against is increased from 30 days to 90 days while removed.

**d. Earth Movement (HO3 Only)** Earth Movement under Coverage C-Personal Property is provided.

**e. Water Damage (HO3 Only)** Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

See Chart for Increased Limits of Coverage

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### ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

Home HO3 and HO5 CATEGORY	POLICY LIMIT	INCREASED LIMIT
a. money, bank notes, etc.	\$300	\$1000
b. securities, accounts, etc.	\$2000	\$5000
c. watercraft, trailers, etc.	\$2000	\$2000
d. trailers or semi-trailers not used with watercraft of all types	\$2000	\$3000
e. jewelry, watches, precious and semiprecious stones	\$2000	\$5000
f. firearms and related equipment	\$3000	\$5000
g. silverware, goldware, platinumware, pewterware, etc.	\$3000	\$10000
h. property, on the “residence premises”, used at any time in any manner for any “business” purpose	\$3000	\$25000
i. portable electronic equipment	\$1500	\$2500
l. memorabilia, souvenirs, collector items, etc.	\$2500	\$5000
m. imported rugs, carpets, tapestries, wall hangings, etc. (theft only) (\$2,500 max per article)	\$5000	\$7500
n. electronic data processing equipment (residence premises)	\$5000	\$7500
o. electronic data processing equipment (off premises)	\$1000	\$2000
p. camera or video recording and playing equipment	\$1000	\$2500
q. paintings, etchings, rare glass, chinaware and similar articles	\$1000	\$2000
r. furs	Included in category e.	\$5000
s. antique furniture, antique silver, antique guns and other miscellaneous collectable weapons	\$2000	\$4000



## Specified Additional Amount of Coverage A

Form Availability

HO3, HO5,

The policy allows for an additional amount of insurance equal **25%** or **50%** of the Coverage A limit of liability if the dwelling is insured to 100% of the replacement cost value at the time of loss.

✓ **Note:**

**Florida only allows for an additional amount of insurance equal to 20% of the Coverage A limit.**

- The Dwelling must be insured to 100% of replacement cost.
- We must be notified within 90 days of the start of any addition, alteration or improvement which increases the replacement cost of the dwelling by more than \$5,000 and any increase in premium must be paid by the insured.

✓ **Note:**

- Home additions or alterations should be adjusted using
- **360Value®** provides additional options to adjust various home design characteristics, which provides an even more accurate replacement cost valuation.
- **Please click on the following tab for additional information on calculating the Homes replacement value.**

[360Value®](#)

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## Workers Compensation

### California Workers Compensation Residence Employees (All Forms)

Provides workers compensation coverage for private residence employees for **Occasional Servants** as required by California workers compensation law. This coverage applies only to non-business pursuits. Business pursuits such as rental property and offices in the home are not covered under this provision.

The coverage for **Occasional Servants** is included in the policy for no additional charge.

Click [HERE](#) to view additional guidelines and definitions for this coverage in California.

### New Jersey Workers Compensation Residence Employees (All Forms)

Provides Workers Compensation Coverage for **Occasional Servants** (Residence Employees) as required by law.

In New Jersey there is a mandatory **\$1** charge for the coverage that will appear on the Quote Coverage screen:

Workers Compensation	?	1.00
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Click [HERE](#) to view additional guidelines and definitions for this coverage in New Jersey.

### New York Workers Compensation (All Forms)

It is required by New York statute that all policies covering owner-occupants of 1-4 family dwellings provide Workers' Compensation coverage for selected **casual employees**.

- This coverage is to be added to all **HO3** and **HO5** policies.
- For **HO4** and **HO6** policies, if a tenant owns the 3-4 family dwelling in which he lives (has building coverage through another policy), this endorsement must be attached.

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## Workers Compensation

### California Workers Compensation Residence Employees

The basic policy forms provide workers compensation coverage for private residence employees as required by California workers compensation law. This coverage applies only to non-business pursuits. Business pursuits such as rental property and offices in the home are not covered under this provision.

### Workers Compensation (CA)

- **Occasional Servants** - The term occasional servants shall mean all out servants or in servants whose employment is not continuous but whose duties are a regular and continuing part of the customary household or domestic duties.
- **In Servants Private Residence Employees** – *This classification applies to each employee engaged for **not less than twenty hours per week** in household domestic service and whose principal duties are performed inside the private residence building. It includes, but is not limited to, such employees as cooks, laundresses, maids, butlers, seamstresses, nurses, companions, governesses, babysitters and housekeepers*
- **Out servants Private Residence Employees** - *This classification applies to each employee engaged for **not less than ten hours per week** in household or domestic service in connection with a private residence and who performs his work principally outside the private residence building. It does not apply to such operations if the private residence is located in the property used in whole or in part for farming or dairying. The classification includes, but is not limited to, private chauffeurs, employees engaged in cultivating flowers, vegetables, or other agricultural products, provided the insured is not conducting such operations for commercial purposes; and employees engaged in care of lawns, shrubs or grounds surrounding the residence which are maintained exclusively for appearance or recreation.*

✓ **Note:** Any request to add **In Servants** or **Out servants** in **California** must be requested thru [underwriting@Stillwater.com](mailto:underwriting@Stillwater.com), and include:

**(1) Number of workers, (2) Hours worked, (3) Duties or jobs performed**

## New Jersey Workers Compensation Residence Employees

Provides Workers Compensation Coverage for residence employees as required by law. Occasional employees are covered at no additional charge,

### Workers Compensation (NJ)

Homeowners policies written in New Jersey must include workers compensation coverage for residence employees as follows:

**Occasional Servants** – The term occasional servants shall mean all **out servants** or **in servants** whose employment is not continuous but whose duties are a regular and continuing part of the customary household or domestic duties. This definition applies only where a fair estimate of the time during which an occasional servant is employed **is less than 40 hours per week**. Under all other circumstances such a servant shall be classified as a full-time servant and rated accordingly. The term “occasional servants” includes such employees as a laundress for certain days in the week or a chore person who takes care of the furnace, removes ashes, shovels snow in season or does other work of this character using as much time at frequent intervals as the requirements of the work made necessary.

***In servants** – All employees, by whatever name they may be designated, engaged in household or domestic service whose principal duties are performed inside the residence. The term includes but is not limited to such employees as cooks, laundresses, maids, butlers, seamstresses, nurses, companions, governesses and housekeepers.*

***Out servants** – All employees engaged exclusively in household or domestic service whose duties are performed principally outside the residence. The term includes but is not limited to private chauffeurs (not chauffeurs of public or commercial motor vehicles); employees engaged in cultivating flowers, vegetables or other agricultural products for noncommercial purposes of employees engaged in the care of lawns, shrubs or grounds surrounding the residences and maintained exclusively for appearance.*

***Increased Limits** : limits of \$500,000 each accident and \$500,000 each employee are available via endorsement. Any request for increased limits must be submitted thru [underwriting@Stillwater.com](mailto:underwriting@Stillwater.com)*

✓ **Note:** Any request to add **In Servants** or **Out servants** in New Jersey must be requested thru [underwriting@Stillwater.com](mailto:underwriting@Stillwater.com), and include:

**(1) Number of workers, (2) Hours worked, (3) Duties or jobs performed**

## Water Damage Coverage (Texas only)

Form availability:

All Forms

The policy does not provide coverage for loss caused by seepage or leakage of water or steam.

**In Texas only** and for an additional premium the policy may be endorsed to provide coverage for deterioration, wet rot, or dry rot to property described in Coverages A, B or C caused by constant or repeated seepage or leakage of water or steam from heating, air conditioning systems or automatic fire sprinkler systems, household appliances, or plumbing systems. The coverage includes the cost of tearing out and replacing any part of the building necessary to repair the system or appliance from which the water or steam escaped, but does not include the loss to the system or appliance from which the water or steam escaped.

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## Water Damage Exclusion (Florida only)

Form availability:

HO3

This endorsement will exclude discharge or overflow of water or steam from within a plumbing, heating, A/C, automatic sprinkler system or from within a household appliance; as well as water penetrating through the roof or exterior walls or windows whether or not driven by wind unless water penetration is a direct result of damage caused by any covered peril other than water. **The exclusion is mandatory for homes over 40 years old and optional for homes 40 years old or newer.**

If the Home is over 40 Years old, it will show as **APPLICABLE** on the Quote Coverage Screen:

### Included Coverage

		Limit	Premium
Deductible		<input type="text" value="1000"/>	
Dwelling	ROC	<input type="text" value="299000"/>	1,200.00
Other Structures	ROC	<input type="text" value="5980"/>	INCLUDED
Personal Property	ROC	<input type="text" value="149500"/>	INCLUDED
Loss of Use		<input type="text" value="29900"/>	INCLUDED
Liability	ROC	<input type="text" value="300000"/>	15.00
Medical Payments	ROC	<input type="text" value="2000"/>	3.00
Hurricane Deductible		<input type="text" value="5 %"/>	INCLUDED
Actual Cash Value or Replacement	ROC	<input type="text" value="Replacement"/>	278.00
<b>Water Damage Exclusion</b>	ROC	<input type="text" value="APPLICABLE"/>	-100.00
Mold, Fungus & Rot - \$15,000	ROC	<input type="text"/>	30.00
Building Ordinance & Law		<input type="text" value="25% of Dwelling Limit"/>	186.00
Dwelling - Extended Replacement	ROC	<input type="text" value="20% of Dwelling Limit"/>	93.00

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- The following endorsements **cannot** be added at New Business or via the Endorsement option.
- These endorsements can only be entered by our processing department and must be requested in writing.
- Please send the endorsement request via fax or email:
  - Fax 866-877-6355
  - Email: [ins@stillwater.com](mailto:ins@stillwater.com)
- Please click on the desired Endorsement options shown below to view a detailed discount description, which includes:
  - Policy Form availability
  - State availability
  - Endorsement application guidelines

- Coverage C – Personal Property Increased Limits
- Credit Card, Electronic Fund Transfer Card or Access Device, Forgery and Counterfeit Money Coverage Increased Limit
- Home Day Care Coverage (Maryland only)
- Lead Poisoning Exclusion and Coverage Option (Massachusetts only)
- Liquid Fuel (Massachusetts only)
- Owned Motorized Golf Cart Physical Loss Coverage / Golf Cart Liability
- Owned Snowmobile (Liability)
- Owned Snowmobile Physical Loss Coverage

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## Coverage C – Personal Property- Increased Limits

**Form availability:** All Forms

The policy may be endorsed to individually increase the basic coverage limit for certain types of personal property:

**Money** - The special limit of liability of \$200 on money, bank notes, bullion, gold other than goldware or gold-plated ware, silver other than silverware or silver-plated ware, platinum and coins may be increased to \$1,000 (max).

**Securities**-The special limit of liability of \$1,500 on securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, passports, tickets and stamps may be increased to \$3,000.

**Jewelry, Watches and Furs** - The special limit of liability of \$1,500 for loss by theft of jewelry, watches, furs, precious and semiprecious stones may be increased to \$6,500, not exceeding \$1,500 for any one article. [\\*See STATE exceptions below:](#)

**Note this is not an SPP schedule, so the any losses would be subject to the Policy Deductible.**

**\* AL, AK, AR, CO, DC, FL, ID, KS, MD, MN, MO, NE, NH, NJ, NV, NY, OH, OR, PA: SC(SPC), TN, TX, UT, WA, WI, WI: Jewelry, Watches and Furs** - The special limit of liability of \$1,500 for loss by theft of jewelry, watches, furs, precious and semiprecious stones may be increased to \$6,500, not exceeding **\$1,000** for any one article.

**Note this is not an SPP schedule, so the any losses would be subject to the Policy Deductible.**

**Firearms and Related Equipment**) - The policy provides named peril coverage with a \$2,500 limit on loss by theft of Firearms. Coverage for accidental direct physical loss may be written to provide broader coverage and increase the limit for theft to 2,500 per article or a \$5000 total, for Coverage C perils other than theft \$5000 per article or \$5000 total and for all other covered perils \$2500 per article or \$5000 total

**Note: This endorsement is not available in the state of Florida.**

**Silverware and Goldware** - The policy provides named peril coverage with a \$2,500 limit of loss by theft of Silverware and Goldware. This limit may be increased in increments to \$5000, \$7500 or \$10000 for an additional premium

**Portable Electronic Equipment** - The special limit of liability of \$1,500 on portable electronic equipment. The coverage may be increased in increments of \$500 to a maximum of \$6,000 for an additional premium.

**Home Computers**- The policy provides \$5,000 coverage on electronic data processing equipment including the recording and storage media used with that equipment. This coverage applies to equipment primarily used on premises regardless of whether it is used in a business. This limit can be increased to \$10,000

**Note: In Florida the Special Computer Endorsement provides an increased limit up to \$20,000.**



## Credit Card, Electronic Fund Transfer Card or Access Device, Forgery and Counterfeit Money Coverage – Increased Limit

Form availability: All Forms

The policy may be endorsed to increase the **\$500** limit included in the policy.  
The coverage may be increased to **\$1000, \$2500, \$5000, \$7500** or **\$10,000** for an additional premium.

## Home Day Care Coverage (Maryland only)

Form availability: All Forms

In Maryland only if the insured is registered as a family day care provider - for an additional premium Liability coverage shall be offered to match the policy Section II limit.

✓ **Note:** Email info to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

This endorsement must be requested via Underwriting and must include proof they are a registered family day care provider, and how many children are cared for, and the number of adult day care providers.

A Family day care provider is an individual who cares for no more than eight children in a registered family day care home, of whom no more than four may be under the age of two years.

An adult to child ratio of at least 1:2 must be maintained at all times for children under the age of two years.

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## Lead Poisoning Exclusion and Coverage Option (Massachusetts only)

Form Availability

HO6 Tenant  
Occupied only

### Lead Poisoning Exclusion (MA only)

- 1) Coverage is excluded for bodily injury caused by the presence or exposure of lead in residential units, including appliances, furnishings, fixtures other than plumbing fixtures, other structures, and common areas used in connection with such units.
- 2) **Note: The exclusion only applies to a residential unit(s) rented or held for rental to others, without a Letter of Interim Control or a Letter of Compliance, which is contained in either a one to four family building or a condominium building built before 1978.**
- 3) This exclusion does not apply to:
  - a. A one family dwelling or a condominium unit owned and occupied by an insured.
  - b. A residential unit occupied by an insured in a multi-family building owned by an insured.
  - c. A one family dwelling, a residential unit not occupied by an insured in a multifamily building or a condominium unit rented or held for rental to others for which a Letter of Interim Control or Letter of Compliance is in force.
- 4) The exclusion ceases to apply to any unit for which a Letter of Interim Control or a Letter of Compliance is obtained during the policy period on and after the date such letter is in force.

### Lead Poisoning Coverage (MA only)

- For an additional premium coverage may be provided for a residential unit(s) rented or held for rental to others built before 1978 that does not have a Letter of Interim Control or a Letter of Compliance in force.
- **The endorsement needs to identify and indicate each unit to which Lead Poisoning Coverage Applies.**
- A limit of \$100,000 is provided for lead poisoning liability.

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## Liquid Fuel (Escaped Liquid Fuel Massachusetts only)

Form Availability

All Forms

The following optional Endorsement is available:

### Section I – Property Remediation for Escaped Liquid Fuel Coverage -

This coverage provides \$50,000 per occurrence limit to pay for loss to covered real or personal property, owned by an insured that is damaged by liquid fuel that escapes from a fuel system on the residence premises.

Covered real property includes land, other than farm land, owned by an insured on which a building or structure is located. This Property Remediation Coverage applies only for the policy period in which the insured first discovers or first learns of the escaped fuel, even if the escape began before that policy period. The limit is a “per occurrence” limit and is the most coverage that will be provided for any one occurrence during the policy period regardless of the number of claims made.

**Section II – Limited Escaped Liquid Fuel Liability Coverage** - This coverage provides a \$200,000 per occurrence limit to pay for damages because of bodily injury or property damage involving fuel that escapes from a fuel system from any location insured under the policy. The limit is a per occurrence limit and is the most coverage that will be provided for any one occurrence during the policy period regardless of the number of persons injured, the number of persons whose property is damaged, the number of insureds, or the number of bodily injury or property damage claims made.

**The Section I limits of \$50,000 and Section II limits of \$200,000 cannot be purchased separately.**

The premiums vary by type of fuel tank(s) that exist. Insureds that are just inquiring about the premiums associated with the coverage can be quoted the following premiums:

Liquid Fuel Risk Class Number	Description	Premium		
		Section I	Section II	Total
100	One or more fuel storage containers, tanks or vessels are partially or completely buried below ground (inside or outside of a building or structure); or	\$123	\$41	\$164
200	All are completely above ground (inside or outside of a building or structure).	\$41	\$8	\$49

If the insured wants to purchase the coverage, they should complete and sign **Form FN1608 05 10**.

The form gives the choice for the insured to indicate whether the tank is above ground or below ground. The state of MA requires fuel tanks to meet certain qualifications. If the home was built after January 1, 1990 the tanks should be in compliance and the insured will check the first block of the form attesting to this. If the home was built prior to January 1, 1990 the law requires the tanks to be inspected and certified that the tanks are in compliance. In this case, we will require copies of the inspection and certification forms. They are to check the second box and attach the required certification forms.

### ✓ Note:

The signed form and attachments, if required, should be sent to **underwriting@stillwater.com** for review. If underwriting approves the coverage, the endorsement will be processed.

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## Owned Motorized Golf Cart Physical Loss Coverage

Form availability:		All Forms			
Available in :					
AR	AZ	CA	CT	FL	ID
MA	MO	NE	NJ	NM	NV
NY	OH	OR	SC	SD	

**This coverage cannot be added if the cart is registered for use on public roads or property.**

The policy may be endorsed to provide Other Than Collision and Collision coverage for a motorized golf cart(s), including permanently installed accessories, equipment and parts, owned by an insured and are:

- A. designed to carry up to four people on a golf course for the purpose of playing golf; and
- B. not built or modified after manufacture to exceed a speed of 25 miles per hour on level ground. Also covered, for an amount equal to 10% of the limit of the highest scheduled cart, are accessories, equipment or parts designed or made solely for the cart that are not permanently installed provided such property is at an insured's residence or in or upon the cart off the insured's residence at the time of loss.

\$500 deductible and a \$15 minimum premium. Coverage is available to add With collision or without Collision.

- ✓ **Note:** The Make, Model and Serial or Motor Number must be included on the application along with the current value of the Golf Cart. The value should be the purchase price of the golf cart or, if not a recent purchase, the current retail value.

## Golf Cart Liability

Form availability:	All Forms
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- ✓ **Note:** There is not an optional Endorsement for Golf Cart Liability because Liability coverage for Golf Carts is automatically provided in all states, for All Forms, as long as the Golf Cart use meets the following guidelines:

A motorized golf cart that is owned by an "insured", designed to carry up to four persons, not built or modified after manufacture to exceed a speed of 25 miles per hour on level ground and, at the time of an "occurrence", is within the legal boundaries of:

- (1) A golfing facility and is parked or stored there, or being used by an "insured" to:
  - (a) Play the game of golf or for other recreational or leisure activity allowed by the facility;
  - (b) Travel to or from an area where "motor vehicles" or golf carts are parked or stored; or
  - (c) Cross public roads at designated points to access other parts of the golfing facility; or
- (2) A private residential community, including its public roads upon which a motorized golf cart can legally travel, which is subject to the authority of a property owners association and contains an "insured's" residence.

## Owned Snowmobile (Liability)

Form availability: All Forms

### Available in :

ID	IL	IN	MA	MO
MT	NV	SD	TN	UT
VT	WI	WI		

For an additional premium the policy may be endorsed to provide **liability** coverage for a snowmobile owned by the insured. All snowmobiles owned by the insured or any insured who is a resident of the household must be declared.

The additional premium applies per snowmobile. Liability coverage offered must match the policy Section II limit.

✓ **Note:** The Make, Model and Serial or Motor Number must be included when requesting this endorsement

## Snowmobile Physical Loss Coverage

Form availability: All Forms

### Available in :

CO	IL	IN	KS	MA
MO	MT	NV	SD	TN
UT	VT	WI	WY	

For an additional premium the policy may be endorsed to provide against physical loss subject to certain exclusions.

There is a charge per \$100 of value requested. Coverage is subject to a \$50 minimum premium and a \$500 deductible

✓ **Note:** The Make, Model and Serial or Motor Number must be included along with the current value of the snowmobile. The value should be the purchase price of the snowmobile or, if not a recent purchase, the current retail value.

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## Home Inspections

Stillwater Insurance performs an exterior property inspection on all **HO3** and **HO5** Home policies. The following **Important Notice of Property Inspection** mails out to all policy holders with an **HO3** or **HO5** Home policy.

**STILLWATER INSURANCE COMPANY  
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY**

**IMPORTANT NOTICE - PROPERTY INSPECTION**

Subsequent to the issuance of this policy, an inspection of your property will be conducted. The purpose of this inspection is to confirm the location, square footage, age and condition of your home. Should the inspection disclose any unacceptable hazards or risks, you may be contacted to take corrective action.

As a condition of the issuance of the policy, the inspection of the exterior of the property is required to be completed. The inspection will be performed by a representative of the company that will identify themselves as such a representative prior to initiating the inspection process. Failure to allow the inspection to be performed will result in cancellation of the policy.

If you have any questions regarding the inspection, please contact your agent or our customer service department at the toll free number listed on the front of the policy declarations page.

✓ **Note:**

When a risk is inspected and remedial problems are noted we will send a letter of "Pre Non-Renewal" to the agent and insured. These notices will list the reason(s) for non-renewal and what the insured may do to remedy the problem. If these noted items are not corrected within the policy period the risk could potentially be a candidate for non-renewal.

Click here for information on:

[Resolving Inspection Issues](#)

[Inspection Quote Review](#)

[How to view Reports](#)

[◀ Back to Table of Contents](#)

Click **Next** to view a copy of the **Inspection Notification** Document that mails to the Insured which includes **FAQs**

**Next** 



## Inspection Notification

Thank you for selecting Stillwater Insurance Group to provide your property insurance. As part of our normal underwriting process and as a condition of your insurance policy, an inspection of the exterior of your property is required. If you do not allow this inspection to be performed we will be forced to cancel your policy. Please refer to the document called Important Notice –Property Inspection in your policy documents for additional information.

### What is an inspection and why do you have to inspect my home?

The inspection of the exterior of your property is a necessary part of our underwriting process to evaluate your home's eligibility for insurance. The purpose is to confirm the location, square footage, age and condition of your home and premises.

### When will the inspection occur?

#### New Business Inspections:

- **New Construction** : Recently constructed homes are no longer inspected at New Business. Our definition of recently constructed is a home constructed in the last 2 years.
- **High Value Homes** : All homes with a value of **\$750K or higher** are inspected regardless of year of construction.
- **Colorado, Maryland, New York, and Pennsylvania** order the first property inspection upon policy submission.
- **In all other states** the New Business Inspection is not ordered until we receive the down payment.

#### Renewal Inspections:

- Inspections are ordered upon policy renewal in the states of **Nevada, New Mexico, and Texas** . The renewal inspection is ordered on the 1<sup>st</sup> day of the renewal term.
- ✓ **Note:** We reserve the right to inspect any home at other times during the policy period.

### Can I make an appointment?

Sorry, but we cannot schedule appointments and the inspector cannot call ahead to make an appointment. However, you do not need to be present and the inspector does not need to go inside your home.

### Will the Inspector have to come into my home?

No, the inspector does not need to enter your home.

### What if I'm not home?

No problem...you do not need to be home. The inspector will review the exterior of your home and take measurements and photos.

### Does the Inspector work for Stillwater?

The inspector works for an independent, licensed company contracted by Stillwater to perform the inspection. Their job is only to inspect the outside of your home, including the front and back yards; they do not make any decisions concerning the eligibility of your home.

### What happens if there is a problem?

If the inspection discloses any unacceptable hazards or risks it may be necessary to take action, up to and including issuing a cancellation or non-renewal notice that explains why we cannot continue with your policy.

### How do I remedy the problem?

The cancellation or non-renewal notice should explain what the problem is and your agent or we can explain what needs to be done. However, in some cases we may not be able to continue with the policy, although we will give you time to secure a new policy.

### Who do I call if I have a question?

If you have any questions regarding the inspection, please contact our customer service department at **1-800-849-6140** or email us at [Inspections@stillwater.com](mailto:Inspections@stillwater.com)

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Click **Next** for information on how to resolve inspection issues:

**Next** 

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## Resolving Home Inspection Issues

Most inspection issues can be resolved by correcting the issue and providing proof of resolution.

### Common Inspection issues and resolutions

**Trampoline:** Please provide photos showing the trampoline is located in a fenced yard and is equipped with a safety net.

**Diving Board:** Please provide photos showing the diving board has been removed or submit a signed statement that the diving board has been removed.

**Unfenced Pool:** Please submit a photo illustrating that yard in which the pool is located is completely fenced or the pool itself is enclosed by a permanently installed screen or fence.

**Empty Pool:** Please submit a photo illustrating that the pool has been completely filled.

**Brush:** For H3 policies there must be 400 feet of clearance from brush and 1000 feet of clearance for H5 policies, whether or not you own the property the brush is on.

**Unacceptable Animals:** The insured must provide a written statement illustrating that the animal has been removed.

**Unacceptable Roof Condition:** Roof must be entirely replaced by a licensed contractor. Receipts from the contractor and photos showing the roof replaced are needed for reconsideration.

**Aggressive Dog with Animal Liability Buyback:** Send a signed request to remove ABB if available, if not the dog must be removed.

**Excessive Debris:** The Company will need photos illustrating that the debris has been removed from the risk.

**Remodel/Renovation/Construction:** The Company will need photos of the completed work.

**Vacancy:** Copy of recent utility bill and a signed statement of occupancy from the insured. For Tenant Occupied Dwelling a current signed lease agreement is required.

## Inspection Cancels or Non-Renewals

If the agent and/or insured disputes a cancellation and/or non-renewal and the required resolutions have been completed, requests for reconsideration can be submitted to:

[inspections@stillwater.com](mailto:inspections@stillwater.com)

**Fax:** 866-877-6366

✓ **Note:**

- We do not accept faxed photos.
- Please reference the policy number on all correspondence.

## No Loss Letters – If reinstatement is approved by the Inspection Department

If a policy is lapsed or expired and a reinstatement is approved by inspections a no loss letter is required and may be accepted up to 30 days after the expiration date of the policy. If approved a signed no loss letter will only be accepted if it is faxed or post marked the same day, it is signed by the insured. If a policy is lapsed greater than 30 days, we will require that the policy be rewritten.

**Click here for to view/print the letter:**

[No Loss Letter](#)

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## Inspection Quote Review

Virtual Inspection submit for review email:

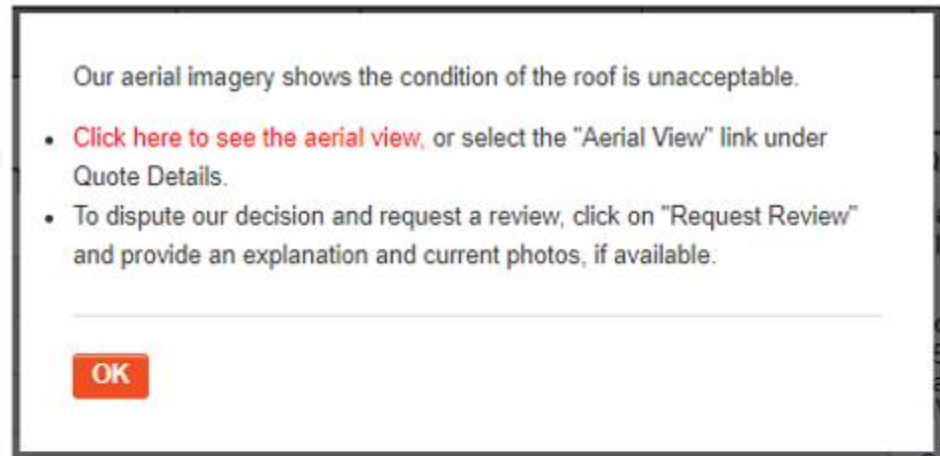
[inspectionreview@stillwater.com](mailto:inspectionreview@stillwater.com)

Where imagery is available and clear we will do a **“Virtual Inspection”** to determine the condition of the roof. If the virtual inspection imagery shows the roof is in poor condition an edit will appear on the screen.

- [Click here to see the aerial view](#) in the edit message to view photos of the roof.

The **Request Review** link in in **Quote Details** will open a window where you can add notes and attach/upload documents. When you submit for review you will receive an email from [Inspectionreview@stillwater.com](mailto:Inspectionreview@stillwater.com) that we have received your request.

Our inspections department will respond with instructions or a decision within 2 business days if submitted by 3pm Mon-Fri ow within 2 hours of the next business day.



CATINTUW3 | Contact Us

Basic Home Information	Coverages	Questions	Additional Interests	Supplemental Info	Purchase
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### Basic Home Information

Our aerial imagery shows the condition of the roof is unacceptable.

[Click here to see the aerial view](#), or select the "Aerial View" link under Quote Details.

To dispute our decision and request a review, click on "Request Review" and provide an explanation and current photos, if available.

Expand All | Collapse All

- ▶ Policy Type
- ▶ Property Address
- ▶ Personal Details

Quote Details	Quick Links
Name VI TESTER	
Location 1541 Saylor Way Las Vegas NV 89108	
Google Earth View Aerial View <a href="#">Request Review</a>	
Quote Number AH2365603	

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Use the following steps to view the Inspection Report on the SalesPortal:

1. Click on **Inspection Reports**
2. Click on the Inspection Report Link
3. View the Report

✓ **Note:** These reports are not mailed to the insured but reports can be forwarded to the insured upon request.

## Customer Management

Search  Clear Search

Show  entries

Name	Policy/Quote	Action
DOE JOHN	ND4002396  Fire-D1 Active	<ul style="list-style-type: none"><li>-Select-</li><li>Print Dec Page</li><li>Mortgagee Change</li><li>Billing</li><li>Policy History</li><li>Upload Document</li><li>Endorse Policy</li><li>Inspection Reports</li><li>Notes</li></ul>

**AFS** Inspection Reporting SOLUTIONS  
AFS #: 08110001210 POLICY #: NP4001480 CUSTOMER CODE #: FN07

Insured Name: GINA STUREK Requestor Phone #: \_\_\_\_\_  
Property Address: 13031 NEBRASKA AVE Agent: FIDELITY NATIONAL INS SVCS  
City/Town: OMAHA Agent Phone #: 8662247145  
County/State/Zip: Douglas, NE 68154  
Requested By: \_\_\_\_\_  
Special Instructions: \_\_\_\_\_

**3**

SUDURY DATA		REPLACEMENT COST ANALYSIS	
Year Built:	2002 Estimated	RCV:	\$153,941
Dwelling Type:	Single Family	Coverage A:	\$144,000
Dwelling Condition:	Good	ITV Ratio:	94%
Roof Type:	Composition Shingle 100%	+/- Insurance Amount:	-89,941
Roof Condition:	Good	Effective Date:	3/29/2008

**NOTED CONDITIONS/HAZARDS/XPORUS**

PUBLIC RECORD DATA	MARKET VALUE	GEOCODE DATA
Year Built: N/A	EMV: N/A	Latitude: N/A
Living Area: N/A	Confidence Level: N/A	Longitude: N/A
Assessed Value/Tax Yr: N/A	Effective Date of Value: N/A	

Front Address Verification

**Inspection Reports - ND4002396**

**860 E BROWN RD #5-8, MESA, AZ 852034933**

**Status: Active**

[03/31/14 Inspection Report](#)

**1**

Although we use the Inspection Report to help determine risk eligibility, it is only one of a number of factors used. This may result in an action against the policy when the Inspection report appears to show an eligible property. However, the ultimate decision regarding eligibility rests with the Company.

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## Pay Plans

- + The **50/50** and **25/25/25/25** pay plans are not available in all states (See the **State Selector** for more info):
- ❖ Installment payments may be subject to a Fee.
- ✓ **Virginia** has unique due dates: **40/30/30** Due Dates: 30 & 60, **25/25/25/25** Due Dates: 90, 180, 270

Pay Plan	New Business or Renewal Date	Payment 2 Policy Term Due Date	Payment 3 Policy Term Due Date	Payment 4 Policy Term Due Date
	✓ Installment Billing Fees do not apply to New Business or Renewal Offer Down payments			
+ 50/50	Down Payment No Fee	*Day 60		
40/30/30	Down Payment No Fee	*Day 85	*Day 175	
+ 25/25/25/25	Down Payment No Fee	*Day 60	*Day 120	*Day 180
ACP	Click <a href="#">HERE</a> for more information on <b>Monthly –Automatic Card Payment (ACP) Credit/Debit Card</b>			
EFT	Click <a href="#">HERE</a> for more information on the <b>EFT</b> Down Payment and installments.			
✓ <b>Note</b>	<b>Not all the pay plans listed may be available for all lines of business in every state.</b>			

## Fees - State Selector

Click on a state to view state specific **Fee** information

<a href="#">AL</a>	<a href="#">AK</a>	<a href="#">AZ</a>	<a href="#">AR</a>	<a href="#">CA</a>	<a href="#">CO</a>	<a href="#">CT</a>	<a href="#">DC</a>	<a href="#">DE</a>	<a href="#">FL</a>	<a href="#">GA</a>	<a href="#">HI</a>	<a href="#">ID</a>
<a href="#">IL</a>	<a href="#">IN</a>	<a href="#">IA</a>	<a href="#">KS</a>	<a href="#">KY</a>	<a href="#">LA</a>	<a href="#">ME</a>	<a href="#">MD</a>	<a href="#">MA</a>	<a href="#">MI</a>	<a href="#">MN</a>	<a href="#">MS</a>	<a href="#">MO</a>
<a href="#">MT</a>	<a href="#">NE</a>	<a href="#">NV</a>	<a href="#">NH</a>	<a href="#">NJ</a>	<a href="#">NM</a>	<a href="#">NY</a>	<a href="#">NC</a>	<a href="#">ND</a>	<a href="#">OH</a>	<a href="#">OK</a>	<a href="#">OR</a>	<a href="#">PA</a>
<a href="#">RI</a>	<a href="#">SC</a>	<a href="#">SD</a>	<a href="#">TN</a>	<a href="#">TX</a>	<a href="#">UT</a>	<a href="#">VT</a>	<a href="#">VA</a>	<a href="#">WA</a>	<a href="#">WV</a>	<a href="#">WI</a>	<a href="#">WY</a>	

Click on any of the following tabs for more info on:

Make a Payment

Reinstatement Fee

Quote Payment Screen Navigation

NSF Fee

FAQs

## EFT – New Business (Down Payment + 11 installments) 15% Down + Policy Fee

15% of the premium (plus any applicable policy fee) is due when the policy is submitted – except for \*Renters HO4 Direct to Consumer Quotes

### 15% Example:

- **Down Payment** -AZ Policy:  $\$1000 \times 15\% = \$150 + \$30 \text{ Policy Fee} = \mathbf{\$180 \text{ Down Payment}}$  (Remaining Balance:  $\$1030 - \$180 = \$850$ )
- **Monthly Payment:** Remaining Balance  $\$850$  divided by 11 installments =  $\$77.27 + \$2 \text{ EFT Fee} = \mathbf{\$79.27 \text{ (Monthly EFT)}}$

## ❖ Renters HO4 Direct to Consumer Quote (Down Payment + 11 installments) 4% Down + Policy Fee

4% of the premium (plus any applicable policy fee) is due when the policy is submitted

### 4% Example:

- **Down Payment** -AZ Policy:  $\$300 \times 4\% = \$12 + \$30 \text{ Policy Fee} = \mathbf{\$42 \text{ Down Payment}}$  (Remaining Balance:  $\$330 - \$42 = \$288$ )
- **Monthly Payment:** Remaining Balance  $\$288$  divided by 11 installments =  $\$26.18 + \$2 \text{ EFT Fee} = \mathbf{\$28.18 \text{ (Monthly EFT)}}$

## EFT – Renewal Business (12 Installments)

- The monthly EFT is the (Renewal premium + the Policy Fee divided by 12 + the EFT installment fee (see fee chart)
  - ❑ **Example:** AZ Policy:  $\$1000 + \$30 \text{ Policy Fee} = \$1030 / 12 = \$85.83 + \$2 \text{ EFT Fee} = \mathbf{\$87.83 \text{ (Monthly EFT)}}$

### EFT info:

- The final installment may adjust by a few cents due to rounding.
- The monthly withdrawal for future payments will occur on the day of the month the corresponds to the Effective Date of your policy unless the Effective Date falls on the 29<sup>th</sup>, 30<sup>th</sup> or 31<sup>st</sup> of the month, in which case the withdrawal day will be the 1<sup>st</sup> business day of each month.
- If there is a mid term change the remaining balance will be divided by the number of withdrawals remaining in the term.
- The bank account, from which an EFT withdrawal is being taken, may be changed up to 5 BANKING days prior to the day of the withdrawal. Requests to change the account information should be sent to [payments@stillwaterinsurance.com](mailto:payments@stillwaterinsurance.com).
- If the EFT amount changes by even one cent, we will mail out an EFT Notification Letter.
  - The insured must be given 15 days written notice prior notice prior to starting a withdrawal payment plan or increasing a withdrawal.
  - If the withdrawal amount is decreasing, the lower amount is withdrawn and a letter is sent to the insured to inform them of the change in the withdrawal amount.

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### New Business (Payment Schedule)

The Down Payment is the Policy Premium x 15% + the Policy Fee.

#### Example:

$\$809 \times 15\% = \$121.35 + \$30$  fully earned Policy Fee = **\$151.35**

#### Note:

The initial down payment may round up a few cents. In this example: 5 cents to **\$151.40**.

This is to account for rounding out the remaining balance spread over the remaining payments. This additional rounding total is added to the down payment instead of having a larger payment due at the end of the term.

**This will also make the remaining future installments all equal:**

**The future payments are the remaining premium divided by 10 equal installments plus the Installment fee:**

$\$839 - \mathbf{\$151.40}$  Down Payment =  $\$687.60$  divided by 10 =  $\$64.88 + \$4$  installment fee =  **$\$72.76$  Payments w/fees.** (Fees vary by state)

Select	Payment Plan	Down Pay	Payments (w/fees)	Total Premium	Total Cost
<input type="radio"/>	Intend to purchase policy - no payment today	\$ 0.00	N/A	\$ 839.00	\$ 839.00
<input checked="" type="radio"/>	Monthly - Automatic Card Payment (ACP)- Credit/Debit Card	<b>\$ 151.40</b>	<b>\$ 72.76</b>	\$ 839.00	\$ 879.00
<input type="radio"/>	Monthly - EFT withdrawn monthly	\$ 151.35	\$ 64.51	\$ 839.00	\$ 861.00
<input type="radio"/>	Full Payment - 100% paid now	\$ 839.00	N/A	\$ 839.00	\$ 839.00
<input type="radio"/>	40/30/30 - 40% now + 2 billings of 30% each mailed to client	\$ 353.60	\$ 248.70	\$ 839.00	\$ 851.00

### Renewal Down Payment:

When the Policy renews it will take the full premium (including the policy fee) and divide it equally by **12 monthly installments** + the applicable installment \$fee.

**Renewal Example:**  $\$1068 + \$30$  fully earned Policy Fee divided by 12 =  $\$91.50 + \$4$  installment fee =  **$\$95.50$**

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## Policy Reinstatement Fee

A **Reinstatement Fee** may apply in some states.

**Insured bill policies reinstated after a cancellation due to non-payment of premium may incur a reinstatement fee.**

The fee applies to all Home policy types: **H3, H4, H5 & H6**

- The fee **applies to insured billed policies only** (mortgagee billed policies are **excluded** – a mortgagee billed policy is defined as one with a “Y” in the bill field on the Additional Interest page of an active mortgagee. A policy with a “Y” in the bill field that has a pay plan of EFT, is not a mortgagee billed policy).
- The fee only applies to policies cancelled for **non-payment of premium** (cancel reasons 14, 93 and 99).
- The fee only applies **after the policy is lapsed and a late payment is received** (based on the Cash Acceptance Guidelines – which means if the payment is postmarked **prior** to the lapse date, the policy will reinstate **without** charging a reinstatement fee. If the payment is postmarked **after** the lapse date and the policy is reinstated, a reinstatement fee **will be** charged). The fee is applied to the policy when it reinstates.

On the **payment screen** the following message is displayed when a policy is reinstated and meets the requirements to charge the fee:

- Amount due includes a reinstatement fee*

Card Type:

Card Number:  (no dashes or spaces)

CVV Number:

Expiration Date:

Minimum Amount Due : \$47.00

Total Amount Due : \$140.00

*Amount due includes a reinstatement fee.*

Amount of This Payment \$ :

## Fees - State Selector

Click on a state to view state specific **Fee** information

<a href="#">AL</a>	<a href="#">AK</a>	<a href="#">AZ</a>	<a href="#">AR</a>	<a href="#">CA</a>	<a href="#">CO</a>	<a href="#">CT</a>	<a href="#">DC</a>	<a href="#">DE</a>	<a href="#">FL</a>	<a href="#">GA</a>	<a href="#">HI</a>	<a href="#">ID</a>
<a href="#">IL</a>	<a href="#">IN</a>	<a href="#">IA</a>	<a href="#">KS</a>	<a href="#">KY</a>	<a href="#">LA</a>	<a href="#">ME</a>	<a href="#">MD</a>	<a href="#">MA</a>	<a href="#">MI</a>	<a href="#">MN</a>	<a href="#">MS</a>	<a href="#">MO</a>
<a href="#">MT</a>	<a href="#">NE</a>	<a href="#">NV</a>	<a href="#">NH</a>	<a href="#">NJ</a>	<a href="#">NM</a>	<a href="#">NY</a>	<a href="#">NC</a>	<a href="#">ND</a>	<a href="#">OH</a>	<a href="#">OK</a>	<a href="#">OR</a>	<a href="#">PA</a>
<a href="#">RI</a>	<a href="#">SC</a>	<a href="#">SD</a>	<a href="#">TN</a>	<a href="#">TX</a>	<a href="#">UT</a>	<a href="#">VT</a>	<a href="#">VA</a>	<a href="#">WA</a>	<a href="#">WV</a>	<a href="#">WI</a>	<a href="#">WY</a>	

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## NSF Fee

An NSF Fee may be charged in some states.

The fee applies for insufficient funds fees (NSF) for any payments that are not honored by the bank and returned to us for reasons such as, but not limited to:

• Insufficient Funds	• Stop Payment
• Uncollected Funds	• Customer Advised not Authorized
• Account Frozen	• Closed Account

- These returned payments are considered nonpayment of premium in which the fully earned fee will be applied when the policy is cancelled.
- **The NSF fee amount varies by state.**
- **The fee does NOT apply to payments made by the mortgagee/lender.**
- The NSF cancellation notice will show the following verbiage on the remittance stub where the NSF fee is applicable.
  - *Since your financial institution did not honor your payment, the amounts shown above include a fee of \$xx.xx*

Below is an example of how the Payments screen will reflect an NSF fee has been applied.

07/20/2018	Non-sufficient Funds Fee	\$15.00	\$15.00
07/20/2018	Payment Not Honored by the Bank RETURNED PAYMENT	\$1,020.00	\$1,035.00

## Fees - State Selector

Click on a state to view state specific Fee information

<a href="#">AL</a>	<a href="#">AK</a>	<a href="#">AZ</a>	<a href="#">AR</a>	<a href="#">CA</a>	<a href="#">CO</a>	<a href="#">CT</a>	<a href="#">DC</a>	<a href="#">DE</a>	<a href="#">FL</a>	<a href="#">GA</a>	<a href="#">HI</a>	<a href="#">ID</a>
<a href="#">IL</a>	<a href="#">IN</a>	<a href="#">IA</a>	<a href="#">KS</a>	<a href="#">KY</a>	<a href="#">LA</a>	<a href="#">ME</a>	<a href="#">MD</a>	<a href="#">MA</a>	<a href="#">MI</a>	<a href="#">MN</a>	<a href="#">MS</a>	<a href="#">MO</a>
<a href="#">MT</a>	<a href="#">NE</a>	<a href="#">NV</a>	<a href="#">NH</a>	<a href="#">NJ</a>	<a href="#">NM</a>	<a href="#">NY</a>	<a href="#">NC</a>	<a href="#">ND</a>	<a href="#">OH</a>	<a href="#">OK</a>	<a href="#">OR</a>	<a href="#">PA</a>
<a href="#">RI</a>	<a href="#">SC</a>	<a href="#">SD</a>	<a href="#">TN</a>	<a href="#">TX</a>	<a href="#">UT</a>	<a href="#">VT</a>	<a href="#">VA</a>	<a href="#">WA</a>	<a href="#">WV</a>	<a href="#">WI</a>	<a href="#">WY</a>	

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See **Earning Method** for **Billing** and **Policy Fees**. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	* 10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
Alabama HO3/HO5	\$0	\$8	n/a	\$8	n/a	\$3	\$6	\$80	Fully Earned	\$20	\$25
Alabama HO4	\$0	n/a	n/a	\$8	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$25
Alabama HO6	\$0	\$8	n/a	\$8	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$25
Alaska HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$50	Fully Earned	\$15	\$25
Alaska HO4	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$15	Fully Earned	\$15	\$25
Alaska HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$15	\$25
Arizona HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$15	\$25
Arizona HO4	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$15	Fully Earned	\$15	\$25
Arizona HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$20	Fully Earned	\$15	\$25
Arkansas HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$50	Fully Earned	\$20	\$30
Arkansas HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$15	Fully Earned	\$20	\$30
Arkansas HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$20	\$30
California HO3	\$0	\$6	n/a	\$6	n/a	\$2	\$4	\$30	Fully Earned	\$20	\$25
California HO5	\$0	\$6	n/a	\$6	n/a	\$2	\$4	\$30	Fully Earned	\$20	\$25
California HO4	\$0	n/a	\$6	\$6	\$6	\$2	\$4	\$30	Fully Earned	\$20	\$25
California HO6	\$0	\$6	n/a	\$6	n/a	\$2	\$4	\$30	Fully Earned	\$20	\$25
California EQ	\$0	n/a	n/a	\$6	n/a	\$2	n/a	\$35	Fully Earned	\$0	\$25
Colorado HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$100	Fully Earned	\$20	\$30
Colorado HO4	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$20	\$30
Colorado HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$20	\$30
Connecticut HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$45 FE	Fully Earned	\$15	\$30
Connecticut HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$15 FE	Fully Earned	\$15	\$30
Connecticut HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$15 FE	Fully Earned	\$15	\$30

CT has a unique **\$12 CT Healthy Home Fund Surcharge**. [Click here for more info](#)

Policy Fee shown in Blue are a FE- Fixed Expense Fee.



See Earning Method for Billing and Policy Fees. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	* 10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
Delaware HO3/HO5	\$0	\$6	n/a	\$12	n/a	\$4	\$6	\$80	Fully Earned	\$20	\$25
Delaware HO4	\$0	n/a	n/a	\$12	n/a	\$4	\$6	\$20	Fully Earned	\$20	\$25
Delaware HO6	\$0	\$6	n/a	\$12	n/a	\$4	\$6	\$30	Fully Earned	\$20	\$25
D of Columbia HO3/HO5	\$0	\$7	n/a	\$7	n/a	\$7	\$7	\$50	Fully Earned	\$20	\$25
D of Columbia HO3/HO5	\$0	\$7	n/a	\$7	n/a	\$7	\$7	\$30	Fully Earned	\$20	\$25
D of Columbia HO3/HO5	\$0	\$7	n/a	\$7	n/a	\$7	\$7	\$30	Fully Earned	\$20	\$25
Florida HO3	\$0	\$3	\$3	\$3	\$3	\$2	\$3	\$25	Fully Earned	\$0	\$15
Florida HO4	\$0	n/a	\$3	\$3	\$3	\$2	\$3	\$25	Fully Earned	\$0	\$15
Florida HO6	\$0	\$3	\$3	\$3	\$3	\$2	\$3	\$25	Fully Earned	\$0	\$15
Georgia (HO4 only)	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$15	\$30
Hawaii HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	No Fee	Fully Earned	\$0	\$25
Hawaii HO4	\$0	\$10	n/a	\$10	n/a	\$4	\$6	No Fee	Fully Earned	\$0	\$25
Hawaii HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	No Fee	Fully Earned	\$0	\$25
Idaho HO3/HO5	\$0	\$6	n/a	\$10	n/a	\$3	\$6	\$80	Fully Earned	\$20	\$25
Idaho HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$40	Fully Earned	\$20	\$25
Idaho HO6	\$0	\$6	n/a	\$10	n/a	\$3	\$6	\$40	Fully Earned	\$20	\$25
Illinois HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$55	Fully Earned	\$15	\$30
Illinois HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$15	Fully Earned	\$15	\$30
Illinois HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$15	\$30
Indiana HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80	Fully Earned	\$20	\$20
Indiana HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$20	\$20
Indiana HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$20

See **Earning Method** for **Billing** and **Policy Fees**. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
Iowa HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$60	Fully Earned	\$15	\$30
Iowa HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$15	Fully Earned	\$15	\$30
Iowa HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$15	\$30
Kansas HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80 FE	Fully Earned	\$20	\$30
Kansas HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20 FE	Fully Earned	\$20	\$30
Kansas HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30 FE	Fully Earned	\$20	\$30
Kentucky HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$3	\$60	Fully Earned	\$20	\$30
Kentucky HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$3	\$40	Fully Earned	\$20	\$30
Kentucky HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$3	\$40	Fully Earned	\$20	\$30
Kentucky has a unique <b>1.8% KY Surcharge &amp; Municipal Taxes</b> . Click <a href="#">here</a> for info on these fees											
Louisiana HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$80	Fully Earned	\$20	\$25
Louisiana HO4	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$20	\$25
Louisiana HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$20	\$25
Maine	\$0	\$10	n/a	\$10	n/a	\$6	\$6	\$30 FE	Fully Earned	\$10	\$25
Maine HO4	\$0	\$10	n/a	\$10	n/a	\$6	\$6	\$20 FE	Fully Earned	\$10	\$25
Maine HO6	\$0	\$10	n/a	\$10	n/a	\$6	\$6	\$20 FE	Fully Earned	\$10	\$25
Maryland HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	<a href="#">More Info</a>	Fully Earned	\$0	\$30
Maryland HO4	\$0	\$10	n/a	\$10	n/a	\$4	\$6		Fully Earned	\$0	\$30
Maryland HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6		Fully Earned	\$0	\$30
Massachusetts HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$45	Fully Earned	\$0	\$30
Massachusetts HO4	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$20	Fully Earned	\$0	\$30
Massachusetts HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$0	\$30

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Policy Fee shown in Blue are a FE- Fixed Expense Fee.

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See **Earning Method** for **Billing** and **Policy Fees**. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
Michigan HO4 only	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$25	Fully Earned	\$15	\$30
Minnesota HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$45 FE	Fully Earned	\$20	\$25
Minnesota HO4	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$30 FE	Fully Earned	\$20	\$25
Minnesota HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30 FE	Fully Earned	\$20	\$25
Mississippi HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$100	Fully Earned	\$10	\$30
Mississippi HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$15	Fully Earned	\$10	\$30
Mississippi HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$10	\$30
Missouri HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80	Fully Earned	\$20	\$25
Missouri HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$20	\$25
Missouri HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$25
Montana HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$100	Pro-rated	\$25	\$25
Montana HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Pro-rated	\$25	\$25
Montana HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Pro-rated	\$25	\$25
Nebraska HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80	Fully Earned	\$20	\$25
Nebraska HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$20	\$25
Nebraska HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$40	Fully Earned	\$20	\$25
Nevada HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$40 FEC	❖ Special	\$15	\$25
Nevada HO4	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$15 FEC	❖ Special	\$15	\$25
Nevada HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30 FEC	❖ Special	\$15	\$25

**Policy Fee** shown in Blue are a **FE- Fixed Expense Fee**.

❖ **FEC = Fixed Expense Component** – Earning Method: Fully Earned Insured request cancel, Pro-rate company-initiated cancel.

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See **Earning Method** for **Billing** and **Policy Fees**. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
N Hampshire HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$80	Fully Earned	\$20	\$25
N Hampshire HO4	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$25	Fully Earned	\$20	\$25
N Hampshire HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$20	\$25
New Jersey HO3/HO5	\$0	\$5	n/a	\$5	n/a	\$3	\$6	\$30 FE	Fully Earned	\$20	\$15
New Jersey HO4	\$0	\$5	n/a	\$5	n/a	\$3	\$6	\$15 FE	Fully Earned	\$20	\$15
New Jersey HO6	\$0	\$5	n/a	\$5	n/a	\$3	\$6	\$20 FE	Fully Earned	\$20	\$15
New Mexico HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80 FE	Fully Earned	\$20	\$25
New Mexico HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20 FE	Fully Earned	\$20	\$25
New Mexico HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30 FE	Fully Earned	\$20	\$25
New York HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$27 FE	Fully Earned	\$15	\$15
New York HO4	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$27 FE	Fully Earned	\$15	\$15
New York HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$27 FE	Fully Earned	\$15	\$15
N Carolina HO3/HO5	\$0	\$3	n/a	\$3	n/a	\$3	\$3	No Fee	Fully Earned	\$0	\$15
N Carolina HO4	\$0	n/a	n/a	\$3	n/a	\$3	\$3	No Fee	Fully Earned	\$0	\$15
N Carolina HO6	\$0	\$3	n/a	\$3	n/a	\$3	\$3	No Fee	Fully Earned	\$0	\$15
N Dakota HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$100	Fully Earned	\$25	\$25
N Dakota HO4	\$0	n/a	n/a	\$10	n/a	\$2	\$6	\$30	Fully Earned	\$25	\$25
N Dakota HO6	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$30	Fully Earned	\$25	\$25
Ohio HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$80	Fully Earned	\$15	\$25
Ohio HO4	\$0	n/a	n/a	\$10	n/a	\$2	\$6	\$30	Fully Earned	\$15	\$25
Ohio HO6	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$30	Fully Earned	\$15	\$25

See **Earning Method** for **Billing** and **Policy Fees**. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
Oklahoma HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$100	Fully Earned	\$20	\$25
Oklahoma HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$25
Oklahoma HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$25
Oregon HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$80	Fully Earned	\$20	\$25
Oregon HO4	\$0	n/a	n/a	\$10	n/a	\$2	\$6	\$20	Fully Earned	\$20	\$25
Oregon HO6	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$30	Fully Earned	\$20	\$25
Pennsylvania HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$40	Fully Earned	\$20	\$25
Pennsylvania HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$20	\$25
Pennsylvania HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$25
Rhode Island HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$50	Fully Earned	\$20	\$25
Rhode Island HO4	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$15	Fully Earned	\$20	\$25
Rhode Island HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Fully Earned	\$20	\$25
S Carolina HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Pro-rated	\$10	\$25
S Carolina HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$20	Pro-rated	\$10	\$25
S Carolina HO4	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$15	Pro-rated	\$10	\$25
S Dakota HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80	Pro-rated	\$20	\$25
S Dakota HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$30	Pro-rated	\$20	\$25
S Dakota HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Pro-rated	\$20	\$25
Tennessee HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$80	Fully Earned	\$20	\$25
Tennessee HO4	\$0	n/a	n/a	\$10	n/a	\$2	\$6	\$25	Fully Earned	\$20	\$25
Tennessee HO6	\$0	\$10	n/a	\$10	n/a	\$2	\$6	\$30	Fully Earned	\$20	\$25

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Policy Fee shown in Blue are a FE- Fixed Expense Fee.

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See **Earning Method** for **Billing** and **Policy Fees**. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
Texas HO3/HO5	\$0	\$10	n/a	\$10	\$10	\$4	\$6	\$80 MGA	Fully Earned	\$20	\$25
Texas HO4	\$0	\$10	n/a	\$10	\$10	\$4	\$6	\$5 MGA	Fully Earned	\$20	\$25
Texas HO6	\$0	\$10	n/a	\$10	\$10	\$4	\$6	\$20 MGA	Fully Earned	\$20	\$25
Utah HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80	Fully Earned	\$10	\$25
Utah HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$10	\$25
Utah HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$10	\$25
Vermont HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$50	Fully Earned	\$10	\$25
Vermont HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$10	\$25
Vermont HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$10	\$25
Virginia HO3/HO5	\$0	\$10	n/a	\$10	\$10	\$4	\$6	\$30	Pro-rated	\$20	\$30
Virginia HO4	\$0	\$10	n/a	\$10	\$10	\$4	\$6	\$15	Pro-rated	\$20	\$30
Virginia HO6	\$0	\$10	n/a	\$10	\$10	\$4	\$6	\$25	Pro-rated	\$20	\$30
Washington HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Pro-rated	\$20	\$25
Washington HO4	\$0	n/a	n/a	\$10	n/a	\$4	\$6	\$30	Pro-rated	\$20	\$25
Washington HO6	\$0	\$10	n/a	\$10	n/a	\$4	\$6	\$30	Pro-rated	\$20	\$25
W Virginia HO3/HO5	\$0	\$3	n/a	\$3	n/a	\$3	\$3	\$50	Fully Earned	\$0	\$25
W Virginia HO4	\$0	\$3	n/a	\$3	n/a	\$3	\$3	\$20	Fully Earned	\$0	\$25
W Virginia HO6	\$0	\$3	n/a	\$3	n/a	\$3	\$3	\$20	Fully Earned	\$0	\$25
Wisconsin HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$50	Fully Earned	\$20	\$25
Wisconsin HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$20	Fully Earned	\$20	\$25
Wisconsin HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$50	Fully Earned	\$20	\$25

See **Earning Method** for **Billing** and **Policy Fees**. **REIN – Reinstatement** and **NSF Fees** are all **Fully Earned**

State	Installment Billing Fees							Other Fees			
	Full Pay	10% Down	50/50	40/30/30	25/25/25/25	EFT	ACP	POLICY FEE	Earning Method	REIN	NSF
Wyoming HO3/HO5	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$80	Fully Earned	\$20	\$30
Wyoming HO4	\$0	n/a	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$30
Wyoming HO6	\$0	\$10	n/a	\$10	n/a	\$3	\$6	\$30	Fully Earned	\$20	\$30

## Kentucky 1.8 Surcharge & Municipal Tax

**1.8% Kentucky surcharge** applies to the policy premium.

### Kentucky Municipal Taxes

- Many municipalities and counties in Kentucky have enacted ordinances imposing license taxes upon insurance companies. The tax or taxes are a percentage of the premium received for insurance on property or risks located within the corporate limits of such a municipality or county.
- The application of Municipal Taxes vary by municipality or county
- The application of Municipal Taxes may also vary by policy term

## Maryland Fixed Expense Premium

**Maryland** does NOT have a Policy Fee but there is a unique **Fixed Expense Premium**:

Maryland Fixed Expense Premium	
Policy Form	Premium Charge
HO3 & HO5	\$80
HO6	\$30
HO4	\$20

- The **Fixed Expense Premium** is NOT a Fee but part of the premium. Therefore, **it is NOT fully earned**, and would be returned on a pro-rata basis.



## Connecticut Healthy Home Fund Surcharge

The state of Connecticut has implemented a new surcharge (code CHH) for all new and renewal Homeowner policies, except HO4 effective 1/1/2019.

This is a mandatory \$12 surcharge that will be applied each year and cannot be removed.

### The full name of the surcharge is CT Healthy Home Fund

*Beginning in January 1, 2019, Connecticut homeowners will see a **\$12 increase** in their homeowner's policy. The Healthy Homes Fund Surcharge was passed by the Connecticut Legislature (CT HB05209) to raise as much as \$100 million in the next 10 years mainly to assist Connecticut homeowners with crumbling foundations. The legislation is set to expire on December 31, 2029.*

*The surcharge is not a premium and applies to policies on residential dwellings with four or fewer units and on condominiums. Renters policies are exempt.*

*The bulk of the money collected in the Healthy Homes Fund Surcharge will be used for grants-in-aid to homeowners with homes located in the immediate vicinity of the West River in the Westville section of New Haven and Woodbridge for structurally damaged homes due to subsidence and to homeowners with homes abutting the Yale Golf Course in the Westville section of New Haven for damage to such homes from water infiltration or structural damage due to subsidence. The fund will also go toward programs designed to reduce health and safety hazards in residential dwellings in Connecticut such as lead, radon and other contaminants or conditions and pay for the removal, remediation, abatement of these contaminants.*

### Payments

The New Home UI provides a variety of payment options.

Click on an option for more information:

- [Intend to purchase policy – no payment today](#)
- [Monthly –Automatic Card Payment \(ACP\) Credit/Debit Card](#)
- [Monthly EFT withdrawn monthly](#)
- [10% down Balance billed to the lender](#)
- [Full Payment – 100% paid now](#)
- [40/30/30 – 40% now + 2 billings of 30% each mailed to client.](#)

We accept all major credit cards



**Not all the pay plans listed may be available for all lines of business in every state.**

### Choose a billing plan

Select	Payment Plan	Down Pay	Payments (w/fees)	Total Premium	Total Cost
<input type="radio"/>	Intend to purchase policy - no payment today	\$ 0.00	N/A	\$ 839.00	\$ 839.00
<input checked="" type="radio"/>	Monthly - Automatic Card Payment (ACP)- Credit/Debit Card	\$ 151.40	\$ 72.76	\$ 839.00	\$ 879.00
<input type="radio"/>	Monthly - EFT withdrawn monthly	\$ 151.35	\$ 64.51	\$ 839.00	\$ 861.00
<input type="radio"/>	Full Payment - 100% paid now	\$ 839.00	N/A	\$ 839.00	\$ 839.00
<input type="radio"/>	40/30/30 - 40% now + 2 billings of 30% each mailed to client	\$ 353.60	\$ 248.70	\$ 839.00	\$ 851.00

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## Payments – Pay Now Options

- The Pay Now options include **Full Payment**, **Monthly EFT** or future installment **Billings** that are mailed to the client.
- The down payment must be processed prior to policy submission. The following payment methods are available:
  - **Credit/Debit Card**
  - **EFT (Electronic Check)**
  - **Agency Trust**
- ✓ **Note:** Monthly EFT (only the Down Payment can be made via credit/debit card. All future monthly withdrawals must come from a client check or savings account.
- When the payment is completed the **Submission Summary** screen will appear.

### Make a Payment

Thank you for allowing Stillwater Insurance Group to be of service to you.

Payment Plan	Full Payment - 100% paid now
Deposit Amount	\$839.00

#### Down Payment Details

Payment Amount  ⓘ

Payment Method

Credit/Debit Card

EFT (Electronic Check)

Agency Trust

### Make a Payment

Thank you for allowing Stillwater Insurance Group to be of service to you.

Payment Plan	Monthly - EFT withdrawn monthly
Deposit Amount	\$151.35
Installment Amount	\$64.51
Installment Service Fee	\$2.00

#### Down Payment Details

Payment Amount  ⓘ

Payment Method

Credit/Debit Card

EFT (Electronic Check)

Agency Trust

### Make a Payment

Thank you for allowing Stillwater Insurance Group to be of service to you.

Payment Plan	40/30/30 - 40% now + 2 billings of 30% each mailed to client
Deposit Amount	\$353.60
Installment Amount	\$248.70
Installment Service Fee	\$6.00

#### Down Payment Details

Payment Amount  ⓘ

Payment Method

Credit/Debit Card

EFT (Electronic Check)

Agency Trust

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## Payments – Pay Now Options

### Monthly –Automatic Card Payment (ACP) Credit/Debit Card

- The down payment is the Policy Premium x 15% + the Policy Fee (where applicable)

### Future Payment Details

- The date can be selected 7 days prior, or 7 days after the policy effective date. The date selection range is unique to Monthly Automatic Card Payment - Credit/Debit Card

For more information, [read our ACP Frequently Asked Questions here](#)

[◀ Back to New UI Payment Menu](#)

[◀ Back to Table of Contents](#)

## Make a Payment

Thank you for allowing Stillwater Insurance Group to be of service to you.

Payment Plan	Monthly - Automatic Card Payment (ACP)- Credit/Debit Card
Deposit Amount	\$151.40
Installment Amount	\$72.76
Installment Service Fee	\$4.00

### Down Payment Details


Payment Amount  

Payment Method  Credit/Debit Card

### Credit Card Information


Card Number  Card Type 

Expiration Date    Card Holder's Name

Card Verification Number (Optional) 

### Billing Address on Card

Use this Address 637 CLAIRE PL  
SAN RAMON  
CA 94583

Credit Cards Accepted: Visa, MasterCard, American Express and Discover 

### Future Payment Details

#### Credit Card

Select the monthly due date that works best for you:

[Purchase Policy](#)

[Return to Payment Plans](#)

## Minimum 10% down 10% Down Plan

- This Pay Plan requires 10% of the annual premium at the time of issuance along with any applicable fees,
- We will accept a down payment value greater than the 10% minimum.
- The remaining balance is billed on the effective date of the policy and is due on day 15 along with any applicable installment fees.
- DB31 installment fees are equal to the direct bill fees for each state. See the [Policy/Installment Fee Chart](#) for more info

## Payment Info

### Minimum 10% down. Balance billed to lender, to be paid from Impound/Escrow account

Deposit Amount	\$72.17
Installment Amount	\$382.59
Installment Service Fee	\$3.00

Thank you for allowing Stillwater Insurance Group to be of service to you.

## Down Payment Details

Payment Amount	<input checked="" type="radio"/> Amount - \$72.17
Payment Method	<input type="radio"/> Credit/Debit Card <input type="radio"/> EFT (Electronic Check)

[◀ Back to New UI Payment Menu](#)

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## Purchase

### Issue policy with no money down

- ✓ **Note:** Some of the **no money down** options listed may not be available. Contact your marketing representative for more information.

### Payment Plan

#### Issue policy with no money down - payment to follow

Deposit Amount	0.00
Installment Amount	
Installment Service Fee	0.00

Thank you for allowing Stillwater Insurance Group to be of service to you.

#### Please confirm method of down payment:

- Purchase or Refinance with premium to be paid at closing. Agent to provide invoice and Dec page.
- Issue policy with no money down - payment to follow from Impound/Escrow account.

#### Billing options: Policy is being rewritten from another carrier to Stillwater

- Stillwater will send invoices to the mortgage company (must be greater than 21 days to effective date).
- Stillwater will send invoices to the insured (must be greater than 10 days to effective date).

Click [here](#) for more information on the invoice Billing options:

#### Issue policy with no money down – payment to follow from Impound/Escrow account.

This payment option can be used when the applicant already has an Impound or Escrow account that pays for the insurance. Stillwater does not mail out or send Billing Invoice and Declaration page to the lender.

- Upon submission the Agent should print the Declaration page which will include an invoice and forward to the Lender for payment.
- Click [here](#) for information on **Policy Submission Summary**.

#### Purchase or Refinance with premium to be paid at closing. Agent to provide invoice and Dec page

- This option should only be used for New Home Purchases or when there is a Loan Refi with premium to be paid at Closing.
- Click [here](#) for more information on this payment option

#### What Happens if payment is not received ?

- If payment is not received by 10 days after the effective date, a billing for the full premium (plus any applicable policy fee) is mailed to the Lender/Additional Interest and Insured and is due in 15 days.
- If payment is not received by the due date, a non-payment cancel notice will mail out with the required days of legal notice.
- If payment is not received by the due date on the non-payment cancel notice, the policy will cancel.
- If payment from a Lender is received within 90 days of the policy effective date, we will reinstate with no lapse.

**Issue policy with no money Down** – Purchase or Refinance with premium to be paid at closing. Agent to provide invoice and Dec page.

1 You will be instructed to enter the email address of the lender/escrow officer. Enter the email and hit **Send**

2 The Submission Summary will appear when you hit **Send**.

## Submission Summary

2

Thank you for allowing Stillwater Insurance Group to be of service to you.

The Quote Reference Number is: **NP7771018**

To view or print the documents - simply click on the links below:

[Policy Declaration Page \(PDF\)](#)

[Application / Underwriting Questions \(PDF\)](#)

For further questions, please contact Customer Service [here](#).

The zero down – **Intend to purchase policy – no payment today** is only available on **New Home purchases** that are **Mortgagee billed at renewal**.

[◀ Back to New UI Payment Menu](#)

[◀ Back to Table of Contents](#)

## Activation Requirements:

Thank you for choosing Stillwater Insurance Company to insure the home. The next step is to provide the lender/escrow officer with the information they will need to activate the insurance for this closing. Please enter the lender/escrow officer's email address below, click on 'send' and we will email the pertinent information to them. Thank you.

Email Address: \*

Don't have their email address right now? Click on 'Forward Later' and we will email the 'Activation Requirements' to you now so you can forward it to the lender/escrow officer later.

*\* indicates required field*

**Send** **Forward Later**

Subject: John Doe - HOME INSURANCE COMPANY TO BE USED FOR CLOSING - 11930 W Soledad St, El Mirage AZ 85335

## ACTIVATION REQUIREMENTS - HOME INSURANCE

2017-02-02

Our mutual client listed below has chosen to use our homeowners insurance for their upcoming closing.

Buyer:	John Doe
Purchase Address:	11930 W Soledad St, El Mirage AZ 85335
Dwelling Limit:	\$123,400
Deductible:	\$1000
Annual Premium:	\$535.00
Quote Reference Number:	NP7770666
Company:	Stillwater Insurance Company. AM Best A- Excellent.

To activate the insurance and receive the **Evidence of Insurance and an Invoice** for closing please send your request to:

[eoI@Stillwater.com](mailto:eoI@Stillwater.com)

Or Fax to (888)333-2490

\*\*\*Items needed on the request: Bank Name, Address, Loan Number, Vesting and Effective Date\*\*\*

Please call or email us if you have any questions.

Sincerely,

Stillwater Insurance Services, Inc  
Phone: (888)333-2120  
Email:

## Send Invoice (Rollover)

We define a “Rollover” as converting from one insurance company to another, typically at the expiration of the policy

The option to send a billing **invoice** should only be used when coverage from an existing carrier is currently in force, and there is sufficient time to bill and receive payment before the expiration date.

- Stillwater will send invoices to the mortgage company (must be greater than 21 days to effective date).
- Stillwater will send invoices to the insured (must be greater than 10 days to effective date).

Depending on which option is selected, a Billing Invoice will be mailed to the Lender or to the Insured.

- The desired effective date should always be a future date to allow time for the invoice to mail, and to allow time for payment to be received. We recommend **at least 21 days for Lenders** and **at least 10 days for Insureds**.
- The payment must be sent or post marked on or before the requested effective date. **The policy is not issued until payment is received.**
- Payments sent or post marked after the desired effective date will result in a lapse of coverage.
- Home and Condo will send the invoice to the Mortgage Company with a copy to the insured. Therefore Mortgage company information is required when the option to **send invoices to the mortgage company** is selected. If the Mortgage Company information was not previously entered on the Additional interest page the following edit will appear:

For this billing option, a Mortgage Company must be entered. Please click "OK" to return the Additional Interest page and enter a Mortgage Company.

- Current Insurance Information** entry is required:

### Current Insurance Information

Current Insurance Company \*

Expiration Date of Current Insurance \*  /  /

Policy Number of Current Insurance \*

LAPSE IN COVERAGE WILL OCCUR IF PAYMENT IS NOT POST MARKED PRIOR TO EXPIRATION

>

Should the Mortgagee previously entered be billed for the rollover term? \*  Yes  No

>

\* indicates required field

When **Start Billing** is selected the quote will navigate to the Submission Summary page.

✓ **Please note NO POLICY has been issued yet**

- Upon receipt of payment, we will issue the policy
- If payment is received after the expiration of the current policy we will have to issue with a lapse.

## Submission Summary

Thank you for allowing Stillwater Insurance Group to be of service to you.

**Please note this is not a policy until payment is received**

The Quote Reference Number Is: **AH1029825**

For further questions, please contact Customer Service [here](#).



## Submission Summary

When the Payment section is completed the **Submission Summary** screen will appear.

The Summary will provide:

- **Policy Number**
- **Policy Declaration Page (PDF)** which may include a billing invoice if no down payment is taken.
- **Application / Underwriting Questions (PDF)**

## Submission Summary

Thank you for allowing Stillwater Insurance Group to be of service to you.

The Quote Reference Number Is: **NP7771018**

To view or print the documents - simply click on the links below:

[Policy Declaration Page \(PDF\)](#)

[Application / Underwriting Questions \(PDF\)](#)

For further questions, please contact Customer Service [here](#).

The zero down – **Intend to purchase policy – no payment today** is only available on **New Home purchases** that are **Mortgagee billed at renewal**.

- ✓ **Note:** If the Send Invoice payment option is selected the Submission Summary will list a Quote Number not a Policy Number. Policy Declarations are only available for submitted policies.

## Submission Summary

Thank you for allowing Stillwater Insurance Group to be of service to you.

**Please note this is not a policy until payment is received**

The Quote Reference Number Is: **AH1029825**

For further questions, please contact Customer Service [here](#).

### Home Replacement Cost Valuation (HO3, HO5) 360Value®

The Stillwater Home quote will interface with 360Value® to calculate the minimum Replacement Cost.

Accurate estimations. 360Value is a true component-based replacement cost estimating system. Utilizing information related to the location, structure size, construction type, and features - it produces a detailed estimate of the cost to rebuild. 360Value bases its replacement cost estimates on the methodology and database of Xactimate®, Xactware's industry-leading property claims-estimation system. The Xactimate system is used by more claims adjusters than all other claims-estimation systems combined.

Data captured by verifying information. Get the most out of your valuable time by simply verifying the pre-filled, reliable data as opposed to manually entering property characteristics.

The integration with comparative raters, ability to modify coverage and gain access to the reports works the same way as it does today. Take a sneak peek at our new process and how this will impact your existing quote:

The following tabs provide more information on 360Value®

[Watch our 360Value® demo video](#)

[360Value® Tutorial](#)

Please click [here](#) to view unique [California Replacement 2011 Regulations](#).

The CA Replacement Cost Regulations went into effect On June 27, 2011

## Summary of Regulations.

### Training/CE Requirement

After June 27, 2011 every resident licensee (agent, brokers and CSRs) must complete 3 hours of training on HO insurance valuation prior to making any estimate of HO replacement cost for a consumer. In other words, after June 27 an agent or broker providing a replacement cost estimate to a consumer without having completed the 3-hour training will be violating the regulations. Approved courses are listed on the DOI web site at <http://interactive.web.insurance.ca.gov/providercourselookup/index.jsp>

This list is easily found using the Agents & Brokers pull-down menu from the home page of the Department's web site.

### Basic Rule

Under California law, the final responsibility for determining the amount of insurance that should be purchased rests with the consumer. Therefore be sure to apply this Basic Rule: *Never provide a guarantee or assurance that the amount of insurance purchased is enough to rebuild the home in the event of a loss.*

### Don't over-commit or make the decision for the client

Be careful not to assure the client that they have sufficient coverage, because this could end up in an E&O claim if the policy limits aren't sufficient to rebuild the home. If the client asks "Do I have enough coverage?" or "How much coverage do I need?" you should explain that ultimately the client needs to determine how much coverage they need. Of course, you can help by using **360Value®** to review the unique features and finishes in their home, but the bottom line is that the client must make the final decision about the amount and adequacy of coverage.

### Replacement Cost Summary

California resident licensees (agents, brokers and CSRs) are required to provide the applicant or insured with a copy of the Homeowner Notice used to rate the policy according to the following rules:

1. If you review replacement cost with an applicant or insured, you must provide the Homeowner Notice (estimate of replacement cost) to them at the time the estimate is communicated.

2. If the replacement cost is reviewed on the phone with an insured you must mail the Homeowner Notice (estimate of replacement cost) to them within 3 business days of the phone call.
3. If the replacement cost is reviewed on the phone with an applicant you must mail the Homeowner Notice (estimate of replacement cost) to them within 3 business days of when they agree to buy the policy.
4. If the applicant or insured doesn't buy the policy then the Homeowner Notice (estimate of replacement cost) doesn't have to be provided.

**Stillwater** will not mail or provide the Homeowner Notice directly to the applicant or insured, as it's the licensee's responsibility to do this.

### Policies Affected

The Regulations apply to 1-4 family residential dwellings. They exclude tenant's policies, policies covering individually-owned mobile homes, policies covering individually-owned manufactured homes, renter's policies, and condominium policies that do not provide dwelling structure coverage.

### File Records/Documentation

Agents are required to maintain specific records about the Replacement Cost Estimate. These records include:

- 1) The "status" of the person making the estimate (e.g., insurance agent, contractor, appraiser, etc.);
- 2) The name and address of the estimator;
- 3) The source from which or method by which the estimate was prepared (e.g. **360Value®**); and
- 4) Copies of any reports, such as inspection reports, used to prepare the estimate.

These documents must be maintained for five years after termination of the policy. Documents do not need to be maintained for applicants who are not subsequently issued a policy.

### Summary

- 1) Complete the required 3-hour training.
- 2) Never guarantee that a particular amount of coverage is "enough".
- 3) When using **360Value®**, be sure to follow our instructions exactly.
- 4) Keep all records associated with generating the replacement cost estimate.

### Agent Portal Landing Page – Self Service

The Agent Portal provides an **Action** Menu of Policy Self- Service Options.

Name	Policy/Quote	Action
DOE JOHN	CP0042747 ⓘ Home-H3 Active	<div style="border: 1px solid black; padding: 5px;"><p>-Select-</p><p>-Select-</p><p>Billing</p><p>Endorse/Update Policy</p><p>INsite</p><p>Inspection Reports</p><p>Letter of Experience</p><p>Mortgagee/Lender Change</p><p>Notes</p><p>Paperless Status</p><p>Policy History</p><p>Print Dec Page</p><p>Report Lookup</p><p>View Acknowledgments</p><p>View Consumer Portal</p><p>View Final Quote</p><p>eDocs</p></div>

**Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.**

Click on any **Action** menu link below for more info:

- [INsite](#)
- [Billing](#)
- [Endorse/Update Policy](#)
- [Inspection Reports](#)
- [Letter of Experience](#)
- [Mortgagee/Lender Change](#)
- [Notes](#)
- [Paperless Status](#)
- [Policy History](#)
- [Print Dec Page](#)
- [Report Lookup](#)
- [View Acknowledgements](#)
- [View Final Quote](#)
- [eDocs](#)

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Select **INsite** from the **Action Menu**



**INsite** is our customer relations management tool.

- The **INsite Home Page** provides an overview of the policy information.
- The **Service Menu** on the left side of the **Home Page** will allow you to navigate to various policy **service features**.
- These are many of the same **service features** that are also available from the Action Menu on the **Dashboard**.

[Contact Us](#)

**Home Page**

Additional Interests

Billing

Endorse Policy

Endorsement List

Letter Of Experience

Inspection

Notes

Paperless Status

Print Dec Page

Claims

eDocs

Policy History

Report LookUp

View Consumer Portal

View Final Quote

Client Info

Product Guides

Return to Dashboard

**Home-H3** Status: Active

NP2770521 Other Policies: -select-

View Policy as of: 06 09 2022

**POLICY**

Policy Number: NP2770521 Policy Type: Home-H3 Owner Occupied/Primary

Client ID: 900000767511 Profit Area: 1st

Property Address: 9079 E HILLERY DR SCOTTSDALE, AZ 85260 Mailing Address: Same

Policy Term: 04/14/2022 - 04/14/2023 Quote Started: 04/14/2022

Inception Date: 04/14/2022 Quote: AH2023190

Pay Plan: DB03 - 40/30/30 - 40% now + 2 billings of 30% each mailed

Equity Date: Rate Book Code: RAE

**POLICY HOLDER**

Named Insured: JOHN DOE Additional Named Insured: NONE

Gender: Gender:

Marital Status: M Marital Status:

DOB: 01/01/1970 DOB:

Last 4 SSN: Phone: Home (402) 555-1212

Email: sean.sturek@stillwater.com

**AGENT**

CS Serviced Stillwater Insurance Svcs Inc

TESTER TUTORIAL(FN1) RSM:

FNS FN1 IDY1920 Direct Operations

Phone: (888)333-2120

Email: INS@STILLWATER.COM

**COMMUNICATION HISTORY** [view more]

Transaction Type		Entry Date
Mortgagee/Lender Change	06/08/2022 Added WELLS FARGO BANK NA #936 As of: 6/8/2022 En [read more]	06/08/2022
Mortgagee/Lender Change	06/08/2022 BANK OF AMERICA, N.A. is now bill to mortgagee. E [read more]	06/08/2022
Mortgagee/Lender Change	06/08/2022 Added BANK OF AMERICA, N.A. As of: 6/8/2022 Enter [read more]	06/08/2022
IBS/CASH NOTES	ACP Payment Error - Automatic monthly credit card payment (A [read more])	06/02/2022
IBS/CASH NOTES	Payment taken via FIRST on 04/14/2022 for \$771.94 by Credit [read more]	04/14/2022
Public Records Digital Map	Property data retrieved year built 1992 square footage 2863	04/14/2022
No Hydrant Required	No hydrant required as the protection class for the address [read more]	04/14/2022

**COVERAGES**

Min. Replacement Cost: \$573,000.00

Cov	Description	Limit/Value	Deductible	Premium
HOA	Dwelling	\$573,000	\$1,000	\$1,522.56
HOB	Other Structures	\$57,300		
HOC	Personal Property	\$429,750		\$143.25
HOD	Loss of Use	\$229,200		
HOE	Liability	\$300,000		\$15.00
HOF	Medical Payments	\$2,000		\$3.00
216	Home Alarms and Devices			-\$3.33
290	Actual Cash Value or Replacement			\$102.18
MOL	Mold, Fungus & Rot			
GRF	Dwelling - Extended Replacement			\$72.20
<b>Fees</b>				
Policy Fee - Fully Earned				\$30.00
<b>Total</b>				<b>\$1,884.86</b>

**DISCOUNTS**

Discount	Factor
Age of Construction	\$-172.38
Age of Insured (50-54)	\$94.81
Full Sprinklers	\$5.60
Personal Status	\$108.11
Tile Roof	\$61.54

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

## Billing

### How to view :

- Select **Billing** from the **drop-down Action Menu** or via the **INsite Service Menu**.

The **Billing** screen offers various service options including:

- **Make a Payment** – to pay online
- **Billing History** –
  - View all Billing Transactions
  - Search by Start and End dates
- **Payment Schedule** - See a what is due and when
- **Update/Endorse Policy** – for online changes
- **Return to Dashboard** – to go back to the Agent Dashboard

If the Policy is in **Expired, Cancelled** or **Cancel Pending** status you may see these following options. If these options appear you will select them to process a payment instead of selecting - **Make Payment**:

Reinstate/Endorse Policy

Renew/Endorse Policy

### Policy Billing Status

NP2770521

Account Status:	Active
Pay Plan:	DB03 - 3 payments
Last Payment Received:	\$771.94 on 04/14/2022
Total Amount Due:	\$1,112.92
Term Effective Date:	04/14/2022
Term Expiration Date:	04/14/2023

Make Payment

Billing History

Payment Schedule

Update/Endorse Policy

Return to Dashboard

Name	Policy/Quote	Action
DOE JOHN	CP0042747  Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.



Contact Us

## Endorse/Update Policy

CP004274 - DOE, JOHN

- Correct Effective Date of Policy
- Cancel Policy – Insured Request
- Correct Cancel Date of Policy
- Modify Coverage on Policy
- Modify Additional Interest (not a Lender or Mortgagee)
- Mortgagee/Lender Change
- Update Property Unit/Apartment# (**Condo & Renters only**)
- Update Property Address (**Renters only**)
- Update Mailing Address
- Update Insured Email Address
- Update Phone Number
- Update Automatic Card Payment (ACP) Information on file
- Change Pay Plan to Monthly Bank Withdrawal (EFT)
- Update Bank Account Information for Monthly Payments

Endorse/Update policies **instantly** using the provided options.

Click on any of the options listed in the Endorsement menu for more information

To process changes select **Endorse/Update Policy** from the **Action Drop Down Menu** or via the **INsite Service Menu** and then select the endorsement you need from the **Endorse/Update Policy Menu**.

**Note:** Not all the Endorsements shown here will appear on all policies.

**Example:**

- **Correct Effective Date of Policy** is only available for 30 days after the Policy Effective date.
- **Pay Plan** options listed will vary based on if the Policy is set up on Monthly EFT or not.

If you need further assistance, contact **Customer Service** using the **Contact Us** option in the upper right corner of the screen.

If you don't see the option you are looking for, please contact Customer Service.

[Return to Dashboard](#)

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Correct Effective Date of Policy

### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Correct Effective Date of Policy** from the Endorsement menu.
- **Enter the desired New Effective Date**
- **Enter Reason for Effective Date Change**
- Click on **Update Effective Date**
- A new Dec Page can be viewed immediately

Correct Effective Date

BP2000048

Current Effective Date: 05/26/2022

Term Expiration Date: 05/26/2023

New Effective Date

Reason for Effective Date Change

This action will cancel the policy back to the effective date and issue a new policy for the same risk with the corrected effective date as entered above. The new policy will be accessible upon completion of this transaction.

I have received authorization from the Named Insured to do this in order to accommodate a change in the closing date of the property purchase, or for another reason

**Update Effective Date**

**Back**

4701 PATRICK HENRY DR SANTA CLARA CA 95054

Policy Type: Commercial

The prior policy will show as Cancel Pending or Cancelled and the new policy will show as Active.

**All money is moved automatically**

◀ Endorsement Menu

◀ Service Features Menu

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### Date Parameters:

- Effective dates can be moved forward up to **30 days of the original policy effective date** and backdated up to **14 days or to the quote date**, whichever is later.
- If the date entered is outside these parameters, you will receive a warning message

New Effective Date cannot be after 02/25/2021

New Effective Date



Name	Policy/Quote	Action
Acme Co	BP9001610  Commercial Active	-Select- -Select-



## Endorse/Update Policy

### Cancel – Insured Request

#### How to process:

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Cancel Policy Insured Request** from the Endorsement menu.
- **Enter Cancel Effective Date**
- **Select Reason for Cancellation**
- **Add Cancel Note**
- **Click Cancel Policy**

Click [Here](#) to view Policy Cancel Guidelines

#### Cancel Policy

JOHN DOE

NP2770521

9079 E HILLERY DR SCOTTSDALE AZ 85260

Policy Type: Home-H3

Term Effective Date: 04/14/2022

Term Expiration Date: 04/14/2023

#### Cancellation Date

#### Reason for Cancellation

- |  |  |
|--|--|
| <input type="radio"/> Billing Options  | <input type="radio"/> Claim Service                |
| <input type="radio"/> Moved            | <input type="radio"/> Other - please explain below |
| <input type="radio"/> Policy Service   | <input type="radio"/> Price                        |
| <input type="radio"/> Product Features | <input type="radio"/> Replaced Coverage            |
|  | <input type="radio"/> Sold                         |

Cancel Notes - required if Other chosen

I have received authorization from the Named Insured to cancel this policy

Cancel Policy

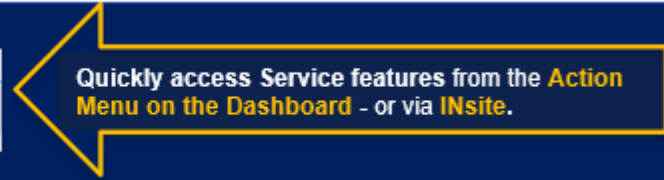
Back

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy

### Correct Cancel Date of Policy

#### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Correct Cancel Date** from the Endorsement menu.
- **Enter the New Cancel Date**
- **Enter Reason for Cancel Date Change**
- Click on **Update Cancel Date**

Correct Cancel Date

CP2049284

Current Term Effective Date: 05/03/2022  
Current Cancel Date: 06/28/2022

New Cancel Date

Reason for Cancel Date Change

NINA BENNETT

1333 RIVER ST NIAGARA WI 54151

Policy Type: Home-H3

#### Correct Cancel Date of Policy

- Some insured request cancelled policies can have the Cancellation Date amended using this Endorsement feature.
- The corrected cancel date must fall between the Current Term Effective date and the current cancel date.
- If you are unable to amend the date on the SalesPortal or do not have this option, please email or fax the request to [ins@stillwater.com](mailto:ins@stillwater.com) for processing.

- ◀ Endorsement Menu
- ◀ Service Features Menu
- ◀ Table of Contents

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

## Endorse/Update Policy

### Modify Coverage on Policy

#### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Modify Coverage on Policy** from the Endorsement menu.
- **Select the Effective Date:**

Endorsement  
Modify Coverage

Effective Date

06 08 2022

**Continue**

**Cancel**

**Note:** We do NOT allow current date effective date changes.

◀ Endorsement Menu

◀ Service Features Menu

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Coverage	Limit/Deduct	Premium	Change To
DEDUCTIBLE	1000		1000
COV A-DWELLING	573000	1,522.56	573000
COV B-OTHR STRC	57300	INCLUDED	
COV C-PERS PROP	429750	143.25	429750
COV D-LOSS USE	229200	INCLUDED	229200
COV E-PERS LIAB	300000	15.00	300000
COV F-MED PAY	2000	3.00	2000
HOME ALERT PROT	BASIC	-3.33	BASIC
CONTENTS COV	Replacement	102.18	Replacement
INFLATION GUARD	NO COVERAGE	NO COVERAGE	NO COVERAGE
EARTHQUAKE 5%	NO COVERAGE	NO COVERAGE	NO COVERAGE
LOSS ASSESSMENT	No Add'l Cov	NO COVERAGE	No Add'l Cov
ACV WIND/HAIL	N/A	NO COVERAGE	N/A
WATER BACK UP		NO COVERAGE	No Change
MOLD,FUNGUS,ROT	2500	INCLUDED	
WIND/HAIL DED	N/A		N/A
BLDG ORD OR LAW	10% of Cov A	INCLUDED	10% of Cov A
COMMON CONSTR	NO COVERAGE	NO COVERAGE	NO COVERAGE
COVA-EXT RPLCMT	50% of Cov A	INCLUDED	50% of Cov A
PERS INJURY	NO COVERAGE	NO COVERAGE	NO COVERAGE
SPEC PERS PROP	NO COVERAGE	NO COVERAGE	NO COVERAGE

Fully Earned Fees: 30.00  
Total: 1,884.86

Scheduled Personal Property  
Customize Replacement Cost

**Cancel**

NP2770521  
John Doe  
9079 E HILLERY DR SCOTTSDALE AZ 85260

Policy Type  
H3 - HOMEOWNERS 3 SPECIAL FORM

Residence Type  
PRIMARY

Construction Year  
1992

Use the **Change To** select drop down to make changes

Click [here](#) to view **coverage restriction guidelines for Coverage A and C** on Home, Condo, and Renter policies.

Click [here](#) for more info on the **SPP requirements**

Click [here](#) for more info on **Verisk 360Value®**

Update **SPP Scheduled Personal Property Review** or **Customize Replacement Cost**



Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

## Endorse/Update Policy

### Correct First and Middle Name (or initial of Named Insured)



#### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Correct First and Middle Name (or initial of Named Insured)** from the Endorsement menu.

REQ2937T | Contact Us

Client ID: 900000767511  
 Policy: NP2770521  
 Insured Name: John Doe

## Endorsement

### Update Name

First Name

Middle Name



We have identified additional active policies for this client - please check the box next to all policies which you want updated in addition to the policy you selected and is shown in the upper right of this page.

AH2022741 (John Doe)

Save

Cancel

Click [HERE](#) for additional information on Corrections to the Named Insured.

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy

### Modify Additional Interest (not a Lender or Mortgagee)

NP2770521

JOHN DOE

9079 E HILLERY DR SCOTTSDALE AZ 85260

#### Additional Interest List

This policy does not contain any Additional Interests

Add Additional Interest

Done

Use this to add a vendor, business, rental agency, etc.

Do not use this to add a Lender or Mortgagee. Use the Modify Mortgagee feature.

The vendor, business, rental agency, etc. may need proof that the insured has a current policy, and need to be notified if the policy is cancelled or non-renewed. Their name will be added to an Additional Interests certificate of Insurance.

#### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Modify Additional Interest (not a Lender or Mortgagee)** from the Endorsement menu.

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

## Endorse/Update Policy

## Mortgagee/Lender Change

### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **(Mortgagee/Lender Change)** from the Endorsement menu.

### Mortgagee List

NP2770521

JOHN DOE

9079 E HILLERY DR SCOTTSDALE AZ 85260

Mortgagee	Sequence	Date Added	Loan Number	Edit	Bill To	Delete
1 BANK OF AMERICA, N.A. ISAOA ATIMA PO BOX 961291 FORT WORTH, TX 76161	▼	06/08/2022	1234567		<input checked="" type="checkbox"/>	
2 WELLS FARGO BANK NA #936 ISAOA PO BOX 100515 FLORENCE, SC 29502	▲	06/08/2022	1234567		<input type="checkbox"/>	

ⓘ Personal/private loans and lenders are ineligible.

ⓘ To add a mortgagee, click on the Add Mortgagee button and complete the steps.

ⓘ To change the name, address, or phone number of listed mortgagee complete the following steps:

1. Remove the mortgagee
2. Click the Add Mortgagee button and add the new mortgagee with updated information.

Add Mortgagee

Done

Use the **Sequence**, **Edit** and **Delete** options if you need to update existing information

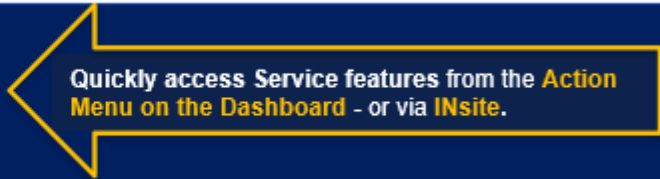
ⓘ Personal/private loans and lenders are ineligible.

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy

### Update Property Unit/Apartment #

#### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **(Update Property Unit/Apartment)** from the Endorsement menu.
- This option is only available on **Renters** and **Condo** policies.



#### Update Apartment/Unit #

CP2770031

519 W HIGH ST d  
PEORIA, IL 61606

New Apartment/Unit #

Update

Back

Contact Us

JANE DOE

Policy Type: Renters

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy

## Update Property Address

### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **(Update Address)** from the Endorsement menu.
- This option is only available on **Renter** policies in the same state.
- State to State moves require a New Policy.
- Updating an address can result in a change of policy premium.

### Update Property Address

CP1770355

194 BROOKFIELD LN #194  
AGAWAM, MA 01001

Address

Apt/Unit

ZIP Code

Verify Address

Cancel

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

## Endorse/Update Policy

### Update Mailing Address

#### Update Mailing Address

CP1770355

##### Current Mailing Address

194 BROOKFIELD LN194, AGAWAM, MA 01001

Check here to edit this mailing address [Help](#)

##### Location Address

194 BROOKFIELD LN194, AGAWAM, MA 01001

Check here to replace your mailing address with your location address

[Continue](#)

[Back](#)

#### How to Process

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Mailing Address** from the Endorsement menu.

Select the desired update option:

- Check here to edit this mailing address**
- Check here to replace your mailing address with your location address**

JANE DOE  
Policy Type: Renters

#### Update Mailing Address

- The mailing address can be updated using this option.
- Output is not generated when this type of change is processed via the Sales Portal.

#### Out of Country Mailing Address

- If the customer has an International (Out of the Country Mailing Address) **Please contact Customer Service for processing.**

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy

### Update Insured Email Address

#### How to process:

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Update Insured Email Address** from the Endorsement menu.

## Endorsement

Policy: CP1770355

### Update Email Address

The policy's current email address is: NONE@GMAIL.COM

New Email Address

Check this box to remove the current email address

Save

Cancel

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy Update Phone Number

### How to process:

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Update Phone Number** from the Endorsement menu.

### Endorsement

#### Update Client Phone

Home Phone

Clear

Cell Phone

Clear

Save

Cancel

Client ID: 900000758053

Policy: CP1770355

JANE DOE

194 BROOKFIELD LN #194 AGAWAM MA 01001

◀ Endorsement Menu

◀ Service Features Menu

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Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy

### Pay Plan Changes

#### How to Process:

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.
- Select **Update Automatic Card Payment (ACP) Information on file** from the Endorsement menu.
- ACP Payment changes are only available on policies that were quoted and submitted with the ACP Payment Plan.

### UPDATE BILLING DETAILS

#### CREDIT CARD INFORMATION

**Client ID:** 900000770455      **Account Number:** \*\*\*\*\*0002  
**Policy:** NP2770691      **Card Holder:** john doe  
**Insured Name:** Test Eft

Card Number

Card Type

Expiration Date

Card Holder Name

#### Billing Address on Card

7015 FINCHLEY DR  
REYNOLDSBURG, OH 43068

[Use a Different Address](#)

- By checking this box, the insured understands and agrees to these [Terms & Conditions](#)
- The Insured agrees to use DocuSign to electronically sign for and acknowledge setting up or changing a monthly credit card to pay for this policy.

Update Credit Card

Cancel

◀ Endorsement Menu

◀ Service Features Menu

◀ Table of Contents

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Endorse/Update Policy Pay Plan Changes

### How to Process:

- Select **Endorse/Update Policy** from the **drop-down Action Menu** or via the **INsite Service Menu**.

There are two **Pay Plan Endorsements**:

- **Change Pay Plan to Monthly Bank Withdrawal (EFT)** -which allows you to put a policy on a Monthly EFT Pay Plan.
- **Update Bank Account Information for Monthly Payments** – which allows you to modify existing EFT account info.

◀ [Endorsement Menu](#)

◀ [Service Features Menu](#)

◀ [Table of Contents](#)

Endorsement

Change Pay Plan to EFT

Client ID: 900000767511

Policy: NP2770521

---

Routing #  Account Type

Account #

Click [HERE](#) to open and acknowledge the Terms and Conditions.

The Insured agrees to use DocuSign to electronically sign for and acknowledge setting up or changing a monthly electronic debit (EFT) to pay for this policy.

If the Insured declines to use DocuSign, un-check the box. We will follow up with the Insured by mail and/or email to get the EFT form signed. You can also print the form by selecting "Print EFT Form" below. If the insured signs it, please email the copy to CustomerCare@Stillwater.com.

[Print EFT Form](#)

Endorsement

Modify EFT Account

Client ID: 900000770463

Policy: NP2770693

---

Routing #: 104000016 First National Bank of Omaha  
 Account #: \*\*\*\*\*345 1620 Dodge Street  
 Account Type: Checking Omaha, NE 68197

---

Routing #  Account Type

Account #

Click [HERE](#) to open and acknowledge the Terms and Conditions.

The Insured agrees to use DocuSign to electronically sign for and acknowledge setting up or changing a monthly electronic debit (EFT) to pay for this policy.

If the Insured declines to use DocuSign, un-check the box. We will follow up with the Insured by mail and/or email to get the EFT form signed. You can also print the form by selecting "Print EFT Form" below. If the insured signs it, please email the copy to CustomerCare@Stillwater.com.

[Print EFT Form](#)

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

## Inspection Reports

### Inspection Reports - NP0071819

10080 PLACID ST, LAS VEGAS, NV 891830000


Status: Active

07/06/20 Inspection Report

Click on the Report link to view

Although we use the Inspection Report to help determine risk eligibility, it is only one of a number of factors used. This may result in an action against the policy when the Inspection report appears to show an eligible property. However, the ultimate decision regarding eligibility rests with the Company.


Back



Z

**NP0071819**

10080 PLACID ST , LAS VEGAS NV, 89183



General Information			
Account:	661477 - STILLWATER CONDITION CHECK	Agent Number:	X1Y000 ID21964
Mail Address:	10080 PLACID ST , LAS VEGAS NV, 89183	Agent Name:	MAJIDAS TOUCH INSURANCE INC
County:	Not Provided	Order Date:	6/23/2020
Protection Class:	Not Provided	Survey Date:	6/26/2020
Policy Type:	Not Provided	Complete Date:	7/2/2020
Gated:	Y	Effective Date:	6/12/2020

**Comments**

No gutters on the house. No liability concerns in the surrounding areas.

Property Information	On File
Year Built:	1994
Total Living Area:	2664
Number of Families:	1
Coverage	\$363,000

Referrals:	(Total Value: 7)	Additional Data	
No Structure		Occupancy	O
TLA		Home Type	D
TLA Estimated	0	Number of Garage Stalls	2
Premises			
Premises Hanging Wires/Extension Cords	7		

### How to view :

- Select **Inspection Reports** from the **drop-down Action Menu** or via the **INsite Service Menu**.

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-




## Letter of Experience

### How to view :

- Select **Letter of Experience** from the **drop-down Action Menu** or via the **INsite Service Menu**.

Immediately obtain a **Letter of Experience**.

The Letter provides **Claims History** and the **Policy Period** they have been insured.



**LETTER OF EXPERIENCE & CLAIMS HISTORY**

PO Box 45126, Jacksonville, FL 32232  
Stillwater.com

06/08/2022

Michele Abbate  
10080 Placid St  
Las Vegas, NV 89183

Dear Michele Abbate

This is in response to a request for written confirmation of your insurance claims history with us - what the insurance industry typically calls a "Letter of Experience".

<b>Company Name</b>	Stillwater Insurance Co
<b>Policy Number</b>	NP0071819
<b>Named Insured</b>	Michele Abbate
<b>Type Of Policy</b>	Homeowners 5 Comprehensive Form
<b>Policy Period</b>	06/12/2020 to 06/12/2023 <small>This period may include lapses in coverage and does not imply continuous coverage.</small>
<b>Current Property</b>	10080 Placid St, Las Vegas, NV 89183

There was no claim activity reported on the policy and period listed above.

Date of Loss	Claim#	Type of Claim/Coverage	Total Paid	At Fault	Status
.....					

For additional information please contact us at the number on the front page of your policy declarations.  
To report a claim, please call 800-220-1351 anytime - 24 hours/day and 365 days/year.

Sincerely,  
Stillwater Insurance Co

This information is intended solely for the individual(s) to whom this is addressed. This is not a contract, policy or binder of coverage. All coverages are subject to the terms and conditions contained in the policy.



Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

### How to view :

- Select **Notes** from the **drop-down Action Menu** or via the **INsite Service Menu**.

Notepad List for Policy BP9001610

### Conversation History

Search:

Type	Entry Date	Performed by	Contact	Phone #	Note
VOICE	06/23/2022 2:06:58 PM	cortney.jenkins	Kimberly Leach		Mary Lou read statement of no loss, took payment to renew with cont cov

### Notepad

Search:

Transaction Type	Entry Date	Performed by	Edit
INSPECTIONS	10/30/2019	Arteschne Walker	
CALL LOG	08/27/2019	JuanCarlos Andrade	
Communication - Chat	07/31/2020	Stacey Stopak	

Click on the desired **Transaction Type** to view a Notepad entry

Return To Dashboard   Add Note   Filter By Type

### Notes

The **Conversation History** provide a record of Call/Chat communications. The **Notepad** provides a record of Notepad entries.

- Notes are for reference only
- They're not processing instructions
- Underwriters aren't alerted of notes
- Communicate by email or phone when important or in response to a question
- Otherwise, these are documented key transactions

Click on **Add Note** to add a New Note

Add a New Note for Policy BP9001610

Notes are not sent to Underwriting or Processing. Please do not make policy change requests or ask coverage questions in this field.

Note Text



Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Paperless Status

This option will allow you to verify the **Paperless Status** on the Policy and to Activate or Deactivate Paperless Delivery for the client. **Options vary based on status:**

1. Not Registered for Self Service Site and on Paperless Delivery.
2. Registered for Self Service Site but not on Paperless Delivery (option to Activate Paperless)
3. Set up for Self Service Site and on Paperless Delivery (option to Deactivate Paperless)
4. Set up on Paperless Delivery but not registered for Self Service Site (option to Deactivate Paperless)

### How to view :

- Select **Paperless Status** from the **drop-down Action Menu**

### Paperless Status

Client 000027471185 - ABREU JOSE

This client is currently NOT PAPERLESS and IS NOT REGISTERED for SelfService.

Please assist the client with registering for SelfService. Once registered, the option to activate Paperless will be made available.

Once Paperless is activated, most documents will no longer be sent via US mail. The client will need to log in to SelfService to view their policy documents.

[Return to Dashboard](#)



### Paperless Status

Client 000024535798 - ABBOTT CODY

This client is currently PAPERLESS and IS REGISTERED for SelfService.

[Return to Dashboard](#) [Deactivate Paperless for this client](#)



**Note:** Deactivating the Paperless Status may not immediately remove the paperless mouse over indicator or the Paperless Icon from INsite.

### Paperless Status

Client 000003673102 - ACEVEDO ALBERTO

This client is currently NOT PAPERLESS and IS REGISTERED for SelfService.

[Return to Dashboard](#) [Activate Paperless for this client](#)



### Paperless Status

Client 900000759832 - WIND CHECK

This client is currently PAPERLESS and IS NOT REGISTERED for SelfService.

Advise the client that due to their current paperless status, they will not receive most policy documents via physical mail and that they must register for SelfService to access their documents online. If they choose to deactivate paperless, they will need to register to reactivate.

[Return to Dashboard](#) [Deactivate Paperless for this client](#)



Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



### How to view :

- Select **Policy History** from the **drop-down Action Menu** or via the **INsite Service Menu**.

## Policy History

BP9001610

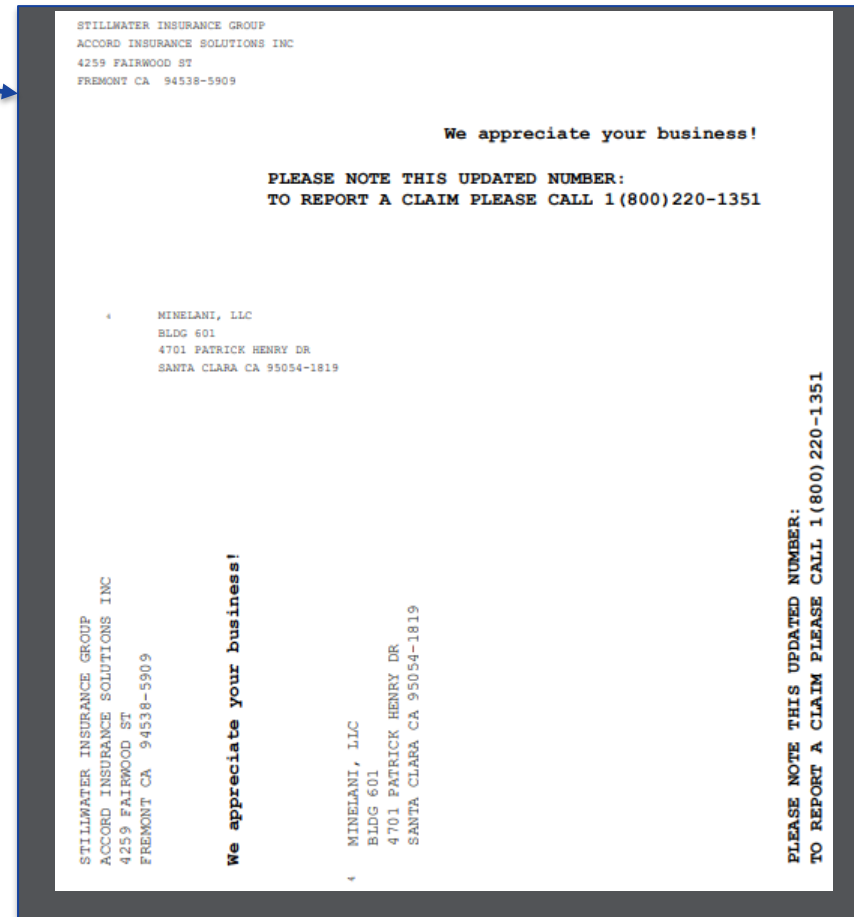
Policy Type: Commercial

- 📄 APPLICATION (DOCUSIGN) (2019-07-24)
- 📄 NEW BUSINESS (2019-07-24) 📄**
- 📄 PAYMENT CONFIRMATION (2019-07-24)
- 📄 PAYMENT CONFIRMATION (2020-07-31)
- 📄 PAYMENT CONFIRMATION (2021-07-21)
- 📄 SIGNED APPLICATION DOCUMENTS

[Return to Dashboard](#)

### Policy History is an archive of Policy Documents

- Select
- Click on the desired Document Type to view a PDF version of the Document.



Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-

Quickly access Service features from the **Action Menu on the Dashboard** - or via **INsite**.

## Print Dec Page

### How to view :

- Select **Print Dec Page** from the **drop-down Action Menu** or via the **INsite Service Menu**.

## Policy Declarations

### NP2770686

Policy Declarations Page as of :

06 07 2022

[Return to Dashboard](#)

[View Policy Declaration Page](#)

[View Original Declaration Page](#)

**STILLWATER**  
INSURANCE COMPANY

PO Box 45126  
Jacksonville FL 32232-5126  
For Service call: (888) 333-2120  
For Claims call: (800) 220-1351

**POLICY NUMBER**  
NP2770686  
HOMEOWNERS 4 CONTENTS BROAD FORI

**COVERAGE DECLARATION**

Client ID 900000770373  
EFFECTIVE DATE 08/08/2022  
EXPIRATION DATE 08/08/2023

**NAMED INSURED:**  
THIS IS A TEST - NO COVERAGE PROVIDED PLY  
THIS IS A TEST - NO COVERAGE PROVIDED

**AGENT:**  
STILLWATER INSURANCE SVCS INC  
PO BOX 45126  
JACKSONVILLE FL 32232-5126  
(888)333-2120

THIS IS A TEST - NO COVERAGE PROVIDED

LOCATION OF RESIDENCE PREMISES 9213 PRESTWICK GREEN DR COLUMBUS OH 43240  
EFFECTIVE TIME IS 12:01 A.M. STANDARD TIME AT YOUR RESIDENCE

SECTION I PROPERTY COVERAGES				DEDUCTIBLE
COVERAGE A DWELLING \$ NO COVER	COVERAGE B OTHER STRUCTURES \$ NO COVERAG	COVERAGE C PERSONAL PROPERTY \$ 50,000	COVERAGE D LOSS OF USE \$ 20,000	All Peril \$ 500

SECTION II LIABILITY COVERAGES	
COVERAGE E - PERSONAL LIABILITY \$ 300,000	COVERAGE F - MED PAY TO OTHERS \$ 2,000 EACH PERSON

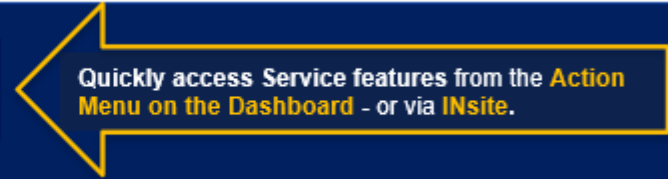
PREMIUM / CREDIT	
COVERAGE C - PERSONAL PROPERTY	222.00
COV E - PERSONAL LIABILITY	18.00
COV F - MED PAY TO OTHERS	6.00
HOME ALERT PROTECTION	-9.00
LOSS SETTLEMENT-PERSONAL PROP	64.00
POLICY FEE - FULLY EARNED	30.00

INCLUDED COVERAGES : COV D-LOSS USE; MOLD FUNGUS ROT

DISCOUNTS: AGE OF INS (50-54) DSC

<b>TOTAL POLICY PREMIUM</b>	<b>\$ 331.00</b>
-----------------------------	------------------

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## Report Look Up

### How to view :

- Select **Report Look UP** from the **drop-down Action Menu** or via the **INsite Service Menu**.

Underwriting CLUE Reports are archived here.

**Search Result for PRD Home-H3 Quote/Policy #**

**Available report(s) can be viewed from below option(s)**

Available option(s) for your search below

1. [PROPERTY CLUE](#)

Name	Policy/Quote	Action
DOE JOHN	CP0042747  Home-H3 Active	-Select-



## View Acknowledgements

### How to view :


- Select **View Acknowledgements** from the **drop-down Action Menu**.

Acknowledgments List for Policy NP2770693 for client JOHN DOE.

Acknowledgment Type	Acknowledged by	Received
EFT Monthly Payment	SEAN STUREK	2022-06-09
One Time EFT Payment	SEAN STUREK	2022-06-09

**View Acknowledgements** is an archive list of various **Policy Acknowledgements**. Click on the desired **Acknowledgment Type** to view.

[Return To Dashboard](#)



### Electronic-Online Payments – EFT Payments – Terms and Conditions

EFT (Electronic Funds Transfer) is Stillwater Insurance Group's automated electronic-online payment system.

This can be used to pay for:

- The new policy or renewal
- Just the Down-Payment
- The Down-Payment and Monthly Bank Withdrawal payments
- Just the Monthly Bank Withdrawal payments

And you can use EFT to make a "one-time" payment on a bill you receive in the mail, for example when you don't have enough time to mail the payment. Call us or your agent to make the payment.

These payments are deducted electronically from a checking or savings account of your choice.

By clicking <Submit>, <Purchase Policy> or <Make a Payment> you authorize Stillwater to make a one-time withdrawal of the amount indicated and from the bank and account shown.

If you have also chosen a Monthly Bank Withdrawal, you also authorize Stillwater to make a monthly withdrawal of the amount indicated and from the bank and account shown.

This is referred to as an EFT (Electronic Funds Transfer) transaction.

**Important Additional Information**

1. This transaction is fully electronic and will be withdrawn from your account immediately.
2. Once <Submit>, <Purchase Policy> or <Make a Payment> has been clicked the initial withdrawal/payment cannot be reversed or changed.
3. You are responsible for providing the correct bank routing and account numbers.
4. You are responsible if the withdrawal/payment cannot be processed for any reason other than our direct and gross negligence.
5. You are responsible for any possible returned payment charge(s) if the withdrawal/payment is not honored or cannot be made.
6. If your premium payment is not honored or cannot be processed for any reason except our direct and gross negligence, your policy may cancel, or we have the right to cancel your policy for non-payment.

**When Monthly Bank Withdrawals Are Made**

The monthly withdrawals for future payments will occur on the day of the month that corresponds to the Effective Date of your policy unless the Effective Date falls on the 29th, 30th, or 31st of the month, in which case the withdrawal date will be the first business day of the following month.

For example, if your policy Effective Date is 2/10, withdrawals will occur on the first business day which falls on or after the 10th of the month, starting on the following month. If your policy Effective Date is 3/29, withdrawals will occur on the first business day of each month, starting on the second month after the Effective Date. Therefore the first installment will be due on the first business day in May.

In most cases there is a small monthly non-refundable fee to process the monthly bank withdrawals.

09/24/18
EFT Terms & Conditions 9-24-18
Page 1 of 3

[Service Features Menu](#)

[Table of Contents](#)

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## View Final Quote

Allows you to view the **Final Quote** when the Policy was issued.

### How to view :

- Select **View Final Quote** from the **drop-down Action Menu** or via the **INsite Service Menu**.

Basic Home Information	Coverages	Questions	Additional Interests	Supplemental Info	Purchase
------------------------	-----------	-----------	----------------------	-------------------	----------

### Coverages

You can review, customize and select the coverages on this page.

<b>Premium</b>	<b>Deductible</b>
\$294.00/year Payment Plans Available	\$500

### Included Coverage

		Limit	Premium
<b>Deductible</b>		500	
<b>Personal Property</b>	ROC	50000	185.00
<b>Loss of Use</b>		20000	INCLUDED
<b>Liability</b>	ROC	300000	18.00
<b>Medical Payments</b>	ROC	2000	6.00
<b>Actual Cash Value or Replacement</b>	ROC	Replacement	55.00
<b>Mold, Fungus &amp; Rot</b>	ROC	2500	INCLUDED

### Quote Details

**Name**  
JOHN DOE

**Phone Number**  
(402) 555-1212

**Location**  
5044 Rotherham Rd  
Columbus  
OH 43232

Google Earth View  
Aerial View

**Quote Number**  
AH2025184 ( Renters )

**Licensed Agent**  
TESTER TUTORIAL(FN1)

CLUE Report

**LIVE Online Support**  
Chat with one of our specialists.

**Exit Quote**

Additional Optional Coverages ⊕  
Scheduled Personal Property

Name	Policy/Quote	Action
DOE JOHN	CP0042747 Home-H3 Active	-Select-



## eDocs

**eDocs** are standard policy documents that we are not required to mail.

They include:

- the basic policy booklet,
- privacy notice,
- and other standard documents (forms) that have no personal information on them.

### How to view :

- Select **eDocs** from the **drop-down Action Menu** or via the **INsite Service Menu**.

#### eDocs List for Policy BP9001610

Click on a document to view and print it at your convenience. You may also request a copy be sent to you by mail or email, at no cost. To request a copy, you can contact us by mail, email, fax or phone.

When requesting your free copy, please include your name, policy number and where and how we should send you the documents. We will send them to you on the next business day.

Mail Stillwater Insurance Services, PO Box 45126, Jacksonville, FL 32232-5126  
 Email email us at [reprint@Stillwater.com](mailto:reprint@Stillwater.com)  
 Fax fax toll-free to (866)877-6355  
 Phone call toll-free (844)261-1674

Documents for policy term 07/24/2021 - 07/24/2022

[Privacy Policy](#)

Documents for policy term 07/24/2020 - 07/24/2021

[Privacy Policy](#)

Email Address

- The eDocs archive is the only place these documents are available.
- Click on the **Document** to view
- eDocs are NOT available in the **Policy History** document archive.
- The document can be printed (for mailing) or emailed.

## Policy Cancellation Guidelines

- Cancel Policy – Insured Request. This can be done within 30 days of the original policy effective date and backdated up to 60 days or to the term quote date, whichever is later.
- Property policy endorsement requests and cancellation requests can be honored 30 days earlier than the date received. If the request needs to be processed back farther than 30 days, documentation needs to be submitted to support the date requested.

## Flat Cancellation Request Guidelines (guidelines as of 02/20/2017):

Cancel Request Email: [ins@stillwater.com](mailto:ins@stillwater.com)

### 1. Flat Cancel /back date requests for all “in force” policies now require the following documentation:

#### Home, Condo, Dwelling Fire:

- **Documentation from escrow, the closing company/attorney, the lender or another legal entity that:**
  - The home sale did not close.
  - The loan did not fund.
  - The policy was issued in error.
- **Proof of duplicate coverage** – copy of Declaration page from other carrier showing duplicate coverage.
  - ✓ **Note:** We reserve the right to confirm that the duplicate coverage is in effect.

#### Renters (HO4)

- **Copy of lease agreement (showing address different that the insured location).**
- **Letter from the landlord advising the insured did not move in or they moved out.**
- **Proof of duplicate coverage** – copy of Declaration page from other carrier showing duplicate coverage.
  - ✓ **Note:** We reserve the right to confirm that the duplicate coverage is in effect.

### 2. Future Policy Effective Date (All Forms)

- If the policy has a **future effective date**, the policy can be cancelled flat without any supporting documentation.

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# Home Endorsement Special Instructions

## Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

## Update Named Insured

**Named Insured (NI)** is defined as the person the policy is written in the name of who has a legal and financial interest, by title, deed and/or mortgage, in the auto, property or address being covered. This person is also the auto or property owner.

- **Changes to the Named Insured can only be processed by internal reps. Please see the following update scenario guidelines.**
- To update the **Named Insured** please contact our Customer Service department via phone or online chat or send your requests to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

## Swapping the Named Insured with the Additional Named Insured

Swapping the Named Insured with the Additional Named Insured is **NOT permitted**. This includes:

- Loan Closing requirement requests
- Changing Name to secure a better rate.

**These changes will require the policy to be rewritten by the agent**

## Changing Named Insured to a married name or back to a maiden name:

- Documentation is not required
- **Contact customer service**
- If the name change back to a maiden name is due to a divorce, verify who is living in the home and **the policy should be referred to Underwriting** for further review providing the information after the name change has been processed.

Click [here](#) for Guidelines on Updating or Adding an **Additional Named Insured**.

## Correcting the Named Insured when written incorrectly.

- Spelling corrections can be endorsed by customer service.
- This includes policies accidentally submitted using a maiden name or using a nickname.
- **Contact customer service**
- Customer service will verify the **Named Insured** :
  - **Date of Birth**
  - **(Social Security # - when applicable)**
- **CLUE (Subject) and NCF reports will be reviewed to verify if they match the Named Insured.**
- **If the reports do not match, the policy must be rewritten by the agent.**

## If the Named Insured requests to be removed from the policy and replaced with the Additional Named Insured:

- We only allow this In the event of the **Death of the Named Insured**.
- Click [here](#) for Guidelines for the **Death of Named or ANI**
- Situations due to **divorce** or **refinance** cannot be processed.
- **In these instance the policy would need to be cancelled and coverage rewritten.**

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- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

## Update Additional Named Insured (ANI)

**Additional Named Insured (ANI)** is defined as a person who has a legal and/or financial interest, by title, deed, mortgage and/or marriage to the Named Insured, if a resident of the same household.

**Changes to the ANI can only be processed by internal reps. Please see the following ANI update scenario guidelines:**

- To update/add an ANI please contact our Customer Service department via phone or online chat or send your requests to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)  
❖ *(when is documentation is required).*

### HO3, HO5, HO6

#### Add a **Spouse** as **Additional Named Insured**:

Adding a spouse with or without the same last name is acceptable, if requested within 30 days of new Business effective date.

We will need the following to add:

1. First and Last Name
2. Date of Birth

#### If after 30 days:

- Documentation is not required if the spouse has the same last name.
- ❖ If the spouse retains the maiden name, we will require a copy of the marriage license or deed to confirm the spouse has an insurable interest

**Please fax or email this documentation to Underwriting**

### HO3, HO5, HO6

#### Deleting an **Additional Named Insured** or ex spouse:

Removing an ANI is permitted without underwriting approval, if requested within 30 days of new Business effective date.

#### If after 30 days:

- ❖ We require written consent from the Additional Named Insured or ex-spouse.
- ❖ If written consent cannot be obtained, we will need proof the Additional Named Insured is not on deed/title, and not on the loan (if applicable)
- ❖ If only the deed /title is provided, we will change the Additional Named Insured to an Additional Insured only if their current address is provided.
- ❖ If proof is later provided that the Additional Named Insured /Additional Insured is not on the loan, we will then remove them from the policy.

**Please fax or email this documentation to Underwriting**

### HO3, HO5, HO6

#### Add a **Non-Spouse** as **Additional Named Insured**:

- ❖ **Documentation is always required if the ANI is not the spouse, even if within 30 days of New Business and regardless if same last name or not.**

We will need the following to add:

1. First and Last Name
  2. Date of Birth
- ❖ Proof the requested party is on deed or loan is required.
  - ❖ Confirm the requested party resides in the household.

**Please fax or email this documentation to Underwriting**

#### Adding an **Additional Named Insured Renters (HO4)**

**Spouses & Live-In Partners** can be added as an ANI at anytime.

**No proof of lease/rental agreement needed.**

We will need the following to add:

1. First and Last Name
2. Date of Birth

**Removing an ANI 30 days after the NB date** requires written consent from the Additional Named Insured. If consent cannot be obtained, we need a copy of the lease agreement. **Please fax or email this documentation to Underwriting.**

Click [here](#) for Guidelines on Updating a **Named Insured**

Click [here](#) for Guidelines for the **Death of Named or ANI**

## Death of the Named Insured or Additional Named Insured

The following applies to all policies types and must be sent to underwriting:

### Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

### Named Insured – in the event of the death of the Named Insured:

- We require a copy of the death certificate to confirm the Named Insured is deceased in all states.
- We will allow the spouse to be added or changed to the **Named Insured** under the following conditions:
  - If already listed as **Additional Named Insured** – confirmation of the spouse's date of birth and \* Social Security number are required.
  - If not listed as an **Additional Named Insured** - a copy of the deed, title or loan docs + spouse's date of birth and \* Social Security number are required.
    - *If the spouse has a different last Name, we require all of the above along with a copy of the Marriage Certificate.*
- ❖ **Note** : The Social Security number is not required in California, Hawaii, Maryland, Massachusetts, and Florida X-Wind (21SPC)

### Additional Named Insured – in the event of the death of the Additional Named Insured:

- To remove the ANI we will require a copy of the death certificate to confirm the Additional Named Insured is deceased.

#### Summary

Unexpected or life-changing events happen to our policyholders. Wherever legally and technically possible we will try to accommodate these changes to enable the policies to remain in-force. We will make every effort to accommodate and retain clients when they encounter life events that require or force a change in the insurable interests on their policy. But because a change in the ANI can have significant legal consequences, we may require documentation to confirm the validity of the requested change.

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The following Coverage guidelines only pertain to the modification of coverage on existing policies :

## Endorsement Modify Coverage Guidelines

HO3/HO5	HO4	HO6
<p><b>Coverage A</b> On existing policies coverage can be increased <b>up to 30%</b> of the current Coverage A Value by agents or customer service.</p> <p>Underwriting approval is required for requests over 30% of the current Coverage A value, and should be emailed to <a href="mailto:Underwriting@Stillwater.com">Underwriting@Stillwater.com</a></p> <ul style="list-style-type: none"> <li>This is to ensure if there is a disparity greater than 30% between the two that the replacement cost detail for the home is accurate.</li> <li>An email will be sent to the agent if additional info is needed to clarify the details of the home.</li> </ul> <p><b>Coverage C</b> The value for Coverage C Personal property can be adjusted to a maximum of <b>75%</b> of the Coverage A amount.</p>	<p><b>Coverage C</b> Agents can update Coverage C up to <b>\$150,000</b>.</p> <p><b>There is a 300K max limit:</b> Coverage requests over <b>\$150,000 to \$300,000</b> require Underwriting Approval. Please email <a href="mailto:Underwriting@Stillwater.com">Underwriting@Stillwater.com</a> and provide the quote or policy number and an explanation for the higher Coverage C Limit.</p> <p>The minimum Coverage C limit is <b>\$10,000</b> for all states, <b>except CA and NM which have a minimum limit of \$15,000</b>.</p> <div style="border: 2px solid gray; padding: 10px; margin-top: 10px;"> <p>✓ <b>Note on HO3/HO5:</b> Stillwater provides an interface with <b>360Value®</b> which is used to calculate Home Replacement Cost valuations Click <a href="#">here</a> for additional information on how <b>360Value®</b> can be used to adjust various home design characteristics, which provides an even more accurate replacement cost valuation.</p> </div>	<p><b>Coverage A</b> On existing policies coverage can be increased <b>up to 30%</b> of the current <b>Coverage A</b> Value by agents or customer service.</p> <p>✓ <b>Example:</b> Current value of \$100,000 can be increased up to \$130,000.</p> <p>Underwriting approval is required for requests over 30% of the current <b>Coverage A</b> value, and should be emailed to <a href="mailto:Underwriting@Stillwater.com">Underwriting@Stillwater.com</a></p> <ul style="list-style-type: none"> <li>This is to ensure if there is a disparity greater than 30% between the two that the value of the condo is accurate.</li> <li>An email will be sent to the agent if additional info is needed to clarify the value of the condo.</li> </ul> <p><b>Coverage C</b> Agents can update Coverage C up to <b>\$300,000</b></p>

All applications are to be submitted via our website.

Responses to the various **Home Quote Detail Questions** during the quote process will advise of underwriting eligibility conflicts. The producer does NOT have the authority to submit coverage for any property exhibiting a conflict with one or more of the characteristics shown in our Underwriting Guidelines.

However, the Company may be contacted for prior approval regarding acceptability. Policy submission is subject to acceptance of the risk based on the Company Exposure Management Plan. All such requests must be emailed to: [underwriting@stillwater.com](mailto:underwriting@stillwater.com) for consideration.

Underwriting guidelines can vary by State and Policy form. **Please click on any topic listed below to view specific Underwriting Guidelines:**

### Applicant / Policy Holder

- [Prior Insurance](#)
- [Claim Loss History](#)
- [CLUE Reports](#)
- [Financial Status – NCF Reports](#)
- [Insurable Interest](#)
- [Named Insured Definition Chart](#)
- [Additional Insured/Certificate Holder](#)
- [3<sup>rd</sup> Party Notifications CA & CT](#)
- [Name Change Guidelines](#)
- [Conservatorships](#)
- [Death of a Named Insured or Additional Named Insured](#)

### Dwelling & Residence Premises

- [Age of Home](#)
- [Commercial Storage Containers](#)
- [Construction Type \(ineligible\)](#)
- [Course of Construction \(Remodeling & Renovation\)](#)
- [Foundation Requirements](#)
- [High Value Homes](#)
- [Home Value / Replacement Cost](#)
- [Maintenance / Pride of Ownership](#)
- [Occupancy HO3/HO5](#)
- [Occupancy HO4](#)
- [Occupancy HO6](#)
- [Ownership Corporate Owned Condo HO6](#)
- [Ownership Condo For Sale](#)
- [Other Structures](#)
- [Personal Property/Storage Facility](#)
- [Policy Value States](#)
- [Roof Cover Types](#)
- [Solar Panels](#)
- [Solid Fuel Burning Appliances](#)
- [Utility Requirements](#)
- [Vacant Properties](#)

### Exposures / Location

- [Animals \(Animal Liability\)](#)
- [Attractive Nuisances](#)
- [Brush Forest Area](#)
- [Fire Protection](#)
- [Home Business](#)
- [Home Day Care](#)
- [Pools](#)
- [Trampolines](#)
- [Unsecured Personal Property](#)
- [Vehicles](#)

The following is a list of Endorsements that should be sent to Underwriting for processing:

- Some Customize Replacement Cost reduction changes: **Click [HERE](#) for more info on RCE changes**
- Increase for Other Structures
- High Value Dwelling changes
- SPP (Scheduled Personal Property) requests
- Adding/removing Additional Insureds
- Removing Named Insured due to death, or exception request
- Removing Additional Named Insured
- All trusts, except for the NI's own family trust (i.e., John Smith, John Smith Family Trust)
- Address corrections other than the house number
- Loss Assessment Mid-term changes
- Reinstatement after the cancel date
- Wind Mitigation Credits
- Occupancy changes on HO6
- HO4 Coverage C increases over 150k
- HO3/HO5 Coverage A increases over 30%
- Any **Modify Coverage Endorsement** that requires a backdate.

**Refer to Home Underwriting :**

- **Fax: (866)290-2667**
- **Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)**

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## Coverage A Change Guidelines

Please follow these guidelines if you receive a request to Change the Coverage A Value

**If the request is to decrease coverage because the current Coverage A is higher than the Verisk RCE:**

- Verify with the insured that all characteristics of the home are correct, print the RCE, have the insured sign and submit with a request to decrease to RCE.
- If changes need to be made, print the RCE, have the insured sign and submit with a request to Underwriting to decrease to the corrected RCE.

**If the request is to decrease coverage below the current Verisk Replacement Value:**

- Verify with the insured that all characteristics of the home are correct. If so, advise coverage cannot be decreased.
- If changes need to be made, print the Verisk RCE, have the insured sign and submit with a request to Underwriting to decrease to the corrected Verisk RCE.

The only other two characteristics where proof is required are **Square Footage** that is lower than what the county has listed and **Year Built**.

### Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

### Prior Insurance (All Forms)

✓ **Note:** The question only applies if there was a **lapse in prior insurance coverage**. Prospects with **no prior insurance** are NOT Prohibited and should reply **NO** to the question.

#### The following states ask this eligibility question:

Has the applicant experienced a lapse in coverage during the **past 36 months**? [If “Yes”, risk is Prohibited.]

AK	AL	AZ	CA HO5		CO	CT	DC	GA	HI	IA	ID	IL	IN	KS	KY
LA	MA	MD	ME	MI	MN	MO	MS	MT	NC	ND	NE	NH	NJ	NM	NV
NY	OH	OK	PA	RI	SC	SD	TN	TX	UT	VA	VT	WA	WI	WY	

#### Arkansas has a unique question:

Has the applicant experienced a lapse in coverage of **more than 60 days** during the **past 36 months**? [Yes, the risk is ineligible].

The following states do not currently have any Prior Insurance lapse restrictions – so we do not currently ask any related question:

CA HO3, HO4, HO6	DE	FL	OR	WV
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## Claim Loss History

The Claim Loss History Experience review period is **36 months** or **60 months**.

Click on a state to review state specific Claim Acceptance Guidelines.

State	Loss Experience period	State	Loss Experience period
<a href="#">Alabama</a>	60 months	<a href="#">Nebraska</a>	60 months
<a href="#">Alaska</a>	60 months	<a href="#">Nevada</a>	60 months
<a href="#">Arizona</a>	60 months	<a href="#">New Hampshire</a>	60 months
<a href="#">Arkansas</a>	60 months	<a href="#">New Jersey</a>	60 months
<a href="#">California</a>	60 months	<a href="#">New Mexico</a>	60 months
<a href="#">Colorado</a>	60 months	<a href="#">New York</a>	60 months
<a href="#">Connecticut</a>	60 months	<a href="#">North Carolina</a>	60 months
<a href="#">District of Col.</a>	60 months	<a href="#">North Dakota</a>	60 months
<a href="#">Delaware</a>	36 months	<a href="#">Ohio</a>	60 months
<a href="#">Florida</a>	<a href="#">See FL Page</a>	<a href="#">Oklahoma</a>	60 months
<a href="#">Georgia</a>	60 months	<a href="#">Oregon</a>	60 months
<a href="#">Hawaii</a>	36 months	<a href="#">Pennsylvania</a>	60 months
<a href="#">Idaho</a>	60 months	<a href="#">Rhode Island</a>	36 months
<a href="#">Illinois</a>	60 months	<a href="#">South Carolina</a>	60 months
<a href="#">Indiana</a>	60 months	<a href="#">South Dakota</a>	60 months
<a href="#">Iowa</a>	60 months	<a href="#">Tennessee</a>	60 months
<a href="#">Kansas</a>	60 months	<a href="#">Texas</a>	36 months
<a href="#">Kentucky</a>	60 months	<a href="#">Utah</a>	60 months
<a href="#">Louisiana</a>	60 months	<a href="#">Vermont</a>	60 months
<a href="#">Maine</a>	60 months	<a href="#">Virginia</a>	60 months
<a href="#">Maryland</a>	36 months	<a href="#">Washington</a>	60 months
<a href="#">Massachusetts</a>	60 months	<a href="#">West Virginia</a>	60 months
<a href="#">Minnesota</a>	60 months	<a href="#">Wisconsin</a>	60 months
<a href="#">Mississippi</a>	60 months	<a href="#">Wyoming</a>	60 months
<a href="#">Missouri</a>	60 months		
<a href="#">Montana</a>	60 months		

## Claim Loss History Review

- Stillwater reviews Claim Loss History on the **Risk Address** as well as prior **Subject (Applicant)** Losses.
- The Loss History Experience review period and acceptable losses vary state
- Please click on a state to view state specific guidelines.

### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**. (Change effective 1/13/2021)
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- **All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting** for review if at least one of those claims was filed within the Loss History Experience period.

## Claim Loss History

The following states review claims with a **60 Month Loss Experience Period**:

AL	AK	AR	AZ	CA	CO	DC	GA	ID	IL	IN	KS	LA	MA
ME	MI	MN	MO	MS	MT	NC	ND	NE	NH	NJ	NM	NV	NY
OH	OK	PA	SC	SD	TN	UT	VT	WA	WI	WY			

### ACCEPTABLE LOSSES

Claims filed by the insured at the risk address or prior address that are **CLOSED**.

- 1 "All Others" loss "or"
- 1 "Weather Related" loss

### UNACCEPTABLE LOSSES

#### INSURED /APPLICANT CLAIMS AT THE RISK OR ANY OTHER ADDRESS

1. Unacceptable Losses - Claims filed by the **INSURED/APPLICANT**

#### ❖ Any Open Loss

- Weather Related" losses > 1 or the sum of "Weather Related" and "All Others" > 1 will generate the message indicating risk is ineligible.
  - Freeze, Flood and Weather are all "Weather Related" losses.
- Liability Losses
- Any Non Weather Related **Water Loss**

#### NON APPLICANT CLAIMS AT THE RISK ADDRESS

2. Unacceptable Losses - filed by the **PRIOR OWNER** or **TENANT** at the **RISK** address

#### ❖ Any Open Loss

- Non Weather Related **Water Losses**
  - Our guidelines regarding **NON WEATHER RELATED WATER** losses have changed in designated states.
  - The change is that we now prohibit **WATER** losses at the **RISK** address to include "any Non Weather related **Water Losses** filed by the **PRIOR OWNER**

### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**.
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting for review if at least one of those claims was filed within the Loss History Experience period.

## Claim Loss History

The following states review claims with a **36 month** Loss Experience Period:

DE MD RI

### ACCEPTABLE LOSSES

Claims filed by the insured at the risk address or prior address that are CLOSED.

- 1 "All Others" loss "or"
- 1 "Weather Related" loss

### UNACCEPTABLE LOSSES

#### INSURED /APPLICANT CLAIMS AT THE RISK OR ANY OTHER ADDRESS

1. Unacceptable Losses - Claims filed by the INSURED/APPLICANT

- ❖ Any Open Loss
- Weather Related" losses > 1 or the sum of "Weather Related" and "All Others" > 1 will generate the message indicating risk is ineligible.
  - Freeze, Flood and Weather are all 'Weather Related' losses.
- Liability Losses
- Any Non Weather Related **Water Loss**

#### NON APPLICANT CLAIMS AT THE RISK ADDRESS

2. Unacceptable Losses - filed by the PRIOR OWNER or TENANT at the RISK address

- ❖ Any Open Loss
- Non Weather Related **Water Losses**
  - Our guidelines regarding **NON WEATHER RELATED WATER** losses have changed in designated states.
  - The change is that we now prohibit **WATER** losses at the **RISK** address to include "any Non Weather related Water Losses filed by the **PRIOR OWNER**

### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**.
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- **All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting for review if at least one of those claims was filed within the Loss History Experience period.**

## Claim Loss History

The following states review claims with a **60 Month** Loss Experience Period:

IA | VA

### ACCEPTABLE LOSSES

Claims filed by the insured at the risk address or prior address that are CLOSED

- 1 "All Others" loss "or"
- 1 "Weather Related" loss

### UNACCEPTABLE LOSSES

#### INSURED /APPLICANT CLAIMS AT THE RISK OR ANY OTHER ADDRESS

1. Unacceptable Losses - Claims filed by the INSURED/APPLICANT

#### ❖ Any Open Loss

- Weather Related" We allow 1 Weather Related Loss.
  - Freeze, Flood and Weather are all 'Weather Related' losses.
- Liability Losses
- Any Non Weather Related **Water Loss**

#### NON APPLICANT CLAIMS AT THE RISK ADDRESS

2. Unacceptable Losses - filed by the PRIOR OWNER or TENANT at the RISK address

#### ❖ Any Open Loss

#### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**.
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

#### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- **All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting for review if at least one of those claims was filed within the Loss History Experience period.**

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## Claim Loss History

The following state reviews claims with a **60 month** Loss Experience Period:

Connecticut

West Virginia

### ACCEPTABLE LOSSES

Claims filed by the insured at the risk address or prior address that are CLOSED.

- 1 "All Others" loss "or"
- 1 "Weather Related" loss

### UNACCEPTABLE LOSSES

#### INSURED /APPLICANT CLAIMS AT THE RISK OR ANY OTHER ADDRESS

#### 1. Unacceptable Losses - Claims filed by the INSURED/APPLICANT

- ❖ Any Open Loss
  - "Weather Related" losses > 1 or the sum of "Weather Related" and "All Others" > 1 will generate the message indicating risk is ineligible.
    - Freeze, Flood and Weather are all 'Weather Related' losses.
  - Liability Losses
  - Any Non Weather Related **Water Loss**

#### NON APPLICANT CLAIMS AT THE RISK ADDRESS

#### 2. Unacceptable Losses - filed by the PRIOR OWNER or TENANT at the RISK address

- ❖ Any Open Loss
  - Non Weather Related **Water Losses**
    - All Non Weather Related **Water Losses** should be referred to underwriting.
    - If Underwriting receives proof that the water loss has been remediated we cannot decline.

### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**.
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- **All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting for review if at least one of those claims was filed within the Loss History Experience period.**

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## Claim Loss History

The following states review claims with a **36 month** Loss Experience Period:

Hawaii

### ACCEPTABLE LOSSES

Claims filed by the insured at the risk address or prior address that are CLOSED

- 1 "All Others" loss "or"
- 1 "Weather Related" loss

### UNACCEPTABLE LOSSES

#### INSURED /APPLICANT CLAIMS AT THE RISK OR ANY OTHER ADDRESS

1. Unacceptable Losses - Claims filed by the INSURED/APPLICANT

#### ❖ Any Open Loss

- Weather Related" We allow 1 Weather Related Loss.
  - Freeze, Flood and Weather are all 'Weather Related' losses.
- Liability Losses
- Any Non Weather Related **Water Loss**

#### NON APPLICANT CLAIMS AT THE RISK ADDRESS

2. Unacceptable Losses - filed by the PRIOR OWNER or TENANT at the RISK address

#### ❖ Any Open Loss

#### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**.
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

#### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- **All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting for review if at least one of those claims was filed within the Loss History Experience period.**

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## Claim Loss History

Kentucky reviews claims with a **60 month** Loss Experience Period:

**Kentucky**

### ACCEPTABLE LOSSES

Claims filed by the insured at the risk address or prior address that are CLOSED.

- 1 "Weather Related" loss

### UNACCEPTABLE LOSSES

#### INSURED /APPLICANT CLAIMS AT THE RISK OR ANY OTHER ADDRESS

1. Unacceptable Losses - Claims filed by the INSURED/APPLICANT

#### ❖ Any Open Loss

- Weather Related" We allow 1 Weather Related Loss.
  - Freeze, Flood and Weather are all 'Weather Related' losses.
- Liability Losses
- Any Non Weather Related **Water Loss**
- Any All Others

#### NON APPLICANT CLAIMS AT THE RISK ADDRESS

2. Unacceptable Losses - filed by the PRIOR OWNER or TENANT at the RISK address

#### ❖ Any Open Loss

#### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**.
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

#### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- **All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting for review if at least one of those claims was filed within the Loss History Experience period.**

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## Claim Loss History

Oregon reviews claims with a **60 month** Loss Experience Period:

### Oregon

#### Acceptable Losses -

Claims filed by the insured at the RISK address that are **CLOSED**.

- In Oregon we allow 1 loss, regardless of type. Any sum greater than 1 doesn't qualify. All claims must be Closed – No Open or Subrogated Losses

## UNACCEPTABLE LOSSES

### 1. Unacceptable Losses - Claims filed by the INSURED at the RISK address:

#### ❖ Any Open Loss

#### • Liability Losses

- In Oregon we allow 1 loss, regardless of type.
- Any sum greater than 1 does not qualify.

#### • Any "All Others"

- In Oregon we allow 1 loss, regardless of type (*including water*).
- Any sum greater than 1 doesn't qualify.
- All claims must be closed – No open losses.

### 2. Unacceptable Losses – Claims filed by the INSURED AT THE RISK OR ANY OTHER ADDRESS

#### • Liability Losses

- In Oregon we allow 1 loss, regardless of type.
- Any sum greater than 1 does not qualify.

### NON APPLICANT CLAIMS AT THE RISK ADDRESS

### 3. Unacceptable Losses - filed by the PRIOR OWNER or TENANT at the RISK address

#### ❖ Any Open Loss

### ✓ Notes

- **Subrogated Losses** are treated the same as a **CLOSED Loss**.
- Any **CLOSED** claim showing zero paid is **NOT** counted.
- **Water Losses** include the following:
  - Appliance (APPL)
  - Accidental Discharge (ACCDL)
  - Mold
- **Liability Losses** include the following:
  - LIAB = Liability
  - DOG = Dog Bite
  - SLIP = Slip/Fall

### ❖ Underwriting Referrals

The following require underwriting review:

1. **Open Losses** – include proof of closed claim and amount paid.
2. **Disputed Claims** – include details from prior carrier with amount paid.

Quotes with the following (*otherwise allowable losses*) will be referred to Underwriting for review even if the Loss in question (*falls outside of the Claim Loss Experience history period*):

- All risks with a pattern of two or more claims regardless of payout, or location address should be referred to Underwriting for review if at least one of those claims was filed within the Loss History Experience period.

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## CLUE Reports Comprehensive Loss Underwriting Exchange

As part of the Home quote a CLUE report will run prior to policy submission.

When ordered a CLUE Report link will appear below the **Quote Number**

The CLUE report must be viewed to continue.

Click on the link to view the report.



Quote Details
Quick Links

**Name**  
JOHN DOE

**Location**   
1650 Clint Canyon Dr  
Henderson  
NV 89002

**Quote Number**  
AH3384088

[CLUE Report](#)

CLUE reports may pull information that may require additional underwriting review approval prior to policy submission.

**Based on the information provided, this risk does not qualify. Number/type of losses does not qualify.**

If you receive an edit please call customer service at 1-800-849-6140 for CLUE report review.

**FIRSTNAME, LASTNAME F**

**Policy No :** 20AFQ59953

C.L.U.E - COMPREHENSIVE LOSS UNDERWRITING EXCHANGE  
PERSONAL PROPERTY SYSTEM

**Quote Back :**

**Account :** 123456TST **Special Billing Id :** **Date of Order :** 08/09/2006  
**Date of Receipt :** 08/09/2006

**Requestor :** STILLWATER INS **C.L.U.E. Ref. # :** 06621122834367

RECAP: RISK - 1 of Claim(s) Reported  
SUBJECT - 0 of Claim(s) Reported

SEARCH REQUEST

**Subject #1 Name :** FIRSTNAME, LASTNAME F  
**D.O.B :** 02/01/1965 **SSN :** 000000000 **Sex :** F

**Policy # :** N/A  
**Type :** H **Company :** N/A

**Property Address :** 2876 E 12TH AVE  
APACHE JUNCTION, AZ 85219-8225

REPORTED CLAIM HISTORY FOR RISK

Reported loss history with identification information that is underlined may not apply to this subject(s) and should be verified prior to use. This report is not a recommendation. Subscriber should independently determine what action, if any, to take.

Claim Date	Policy Type & Company	CLUE File #	AM BEST #	CLAIM #
01/29/2003	H & CUSTOMER TEST	0303700190000236	99999	GUT0314001

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### Financial Status

In most states Stillwater runs NCF reports as part of the quote process. Credit scoring information may be one of the items taken into consideration in order to determine eligibility for insurance or the premium charged.

The following edit may appear based on information obtained from the NCF report.

**If you receive this edit you will need to email underwriting for review. Please include the quote number:**

**Based on the information provided, this risk does not qualify. The Applicants responses are inconsistent with our records. Please contact [underwriting@stillwater.com](mailto:underwriting@stillwater.com) for review.**

#### ✓ **Note on NCF (National Credit File) Reports:**

**Stillwater Insurance CANNOT disclose the results of a score to an applicant, policy holder, or agent.**

Inquiries regarding scoring can be referred to Lexis Nexis at: **1(800)456-6004.**

In the event of a change in scoring at renewal, an **Adverse Action Notification** may be attached to the Renewal if the returned score is below our top tier for their state.

- The Notifications may include up to 4 reasons for the Insurance Credit Score. It will also include a unique reference number that can be communicated to Lexis Nexis if the customer wishes to obtain additional information on the credit factors.

In some cases the notification may include an additional letter if the report cannot be scored. The letter will request additional information.

- If there is no hit on the credit score, the insured is subject to our neutral/no hit/no score rating in our FIT program.
- The inability to obtain a score can stem from missing, incomplete, or incorrect information.
- Providing a SSN and verifying the Date of Birth may allow us to obtain the most current and complete information.
- This information will always be kept confidential.

### No Hit Credit (NCF) – National Credit File

- If Stillwater is unable to obtain a credit score, the following edit will appear:

**We are not able to obtain an Insurance Score. Please send an email with the quote number to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)**

- If you receive this edit please email [underwriting@stillwater.com](mailto:underwriting@stillwater.com) we can research the reason for the No Hit.

- ✓ **Note:** The entry of all information on the quote should always be verified before contacting customer service. This includes:

- **Name Spelling**
- **Address entry**
- **Social Security Number (if prompted to enter)**

**IMPORTANT ADDRESS NOTE:** In order to obtain an NCF score we require an address the insured has resided at for a **minimum of two years.**

#### Home Underwriting :

- **Fax:** (866)290-2667
- **Email:** [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

## Insurable Interest

Insurable interest means the policy holder must stand to suffer a direct financial loss due to loss of property or from legal liability.

- **Named Insured (NI)** is defined as the person the policy is written in the name of who has a legal and financial interest, by title, deed and/or mortgage, in the auto, property or address being covered. This person is also the auto or property owner.
- **Additional Named Insured (ANI)** is defined as a person who has a legal and/or financial interest, by title, deed, mortgage and /or marriage to the Named Insured, if a resident of the same household.

### The following properties are ineligible:

- Titled in the name of a trust when the trust is the Named Insured.
- Titled in the name of an LLC, or Corporation, or LLP (*the exception is a Corporate Owned Condo*). Click [HERE](#) for more info.
- Titled in the name of a Land Trust
- Homes deeding "In the Estate of"
- Homes in Probate
- No more than 2 mortgages are acceptable on a policy.

✓ **Note:**

We allow Family Trusts and Life Estates as **Additional Insured**.

Please click on the following tab to view the:

[Named Insured Definition Chart](#)

Please click on the following tab to view Renters HO4 (Signed Lease Agreement) Eligibility Guidelines:

[HO4 Guidelines](#)

### Renters HO4 (Signed Lease Agreement):

#### Eligibility Guidelines:

- Live-in partners, such as boy-friend/girl-friend, are accepted on the same policy. Both may be listed as Named or Additional Named Insureds with no proof or lease/rental agreement needed. SPP for both parties is permitted to be listed under the single policy. Please note that if both parties are listed as Insureds, claims settlement checks will list both parties. The individual parties will be responsible for determining their share of the proceeds.
- Two immediate family members (adult siblings or parent/adult child) are accepted on the same policy. If more than two reside in the household, each would need their own policy. Spouses on one policy are always acceptable, but each adult child would need their own policy. Both may be listed as Named or Additional Named Insured's with no proof or lease/rental agreement needed. SPP for both parties is permitted to be listed under the single policy. Please note that if both parties are listed as Insured's, claims settlement checks will list both parties. The individual parties will be responsible for determining their share of the proceeds.
- Two or more unrelated individuals on an HO4 policy are ineligible.
- Property Management companies, the Landlord or the name of the Apartment complex may be added to an HO4 policy as a Certificate holder under the additional interest option on the policy.
- A signed lease agreement titled in the name of a Family Trust, "In the Estate of", Life Estate, Probate, Co-Op, LLC, LLP, or Corporation is ineligible. Please see the **Named Insured Definition chart**:
- Individuals who reside in an Assisted Living Facility are eligible for coverage provided they do not have a caretaker living in the home.
- Cover is not offered for Nursing Home Occupants.

#### Named Insured Definition Chart

## Named Insured Definition Chart

Since most of our states are credit based, we want an **individual** listed as the **Named Insured** so that we are able to obtain the rate for the risk based on that individual's score. In addition, we insure personal lines risks, so regardless if the state is credit based or not, our goal is to insure risks owned by individuals. This includes their personal assets, not commercial properties or risks. For example, a client may also own personal rental properties for additional income, and these are acceptable as they are not commercial properties. While we want to capture the rate for the individual, we also recognize that some personal assets may have been placed in a Life Estate, LLC, Family Trust, Revocable or Non Revocable Trust, etc. We allow these entities to be listed as **Additional Insured** for certain policy types. **We do NOT allow them to be the Named Insured or Additional Named Insured.**

- **Family Trust** - Trust designed to allow a parent to transfer assets to his or her children directly and prevent assets from being automatically inherited by a spouse.
- **Qualified Personal Residence Trust** - A QPRT is a lifetime transfer of a personal residence (primary or secondary home) in exchange for continued rent free use of the residence for the trust term.
- **LLC** - The Limited Liability Company or LLC is not a partnership or a corporation. It is a business structure that is a hybrid of a partnership and a corporation. Its owners are shielded from personal liability, unless negligence or fraud is involved.
- **LLP** - Limited Liability Partnership. Another name for a Limited Liability Company, often used by professional associations. The partner or investor's liability is limited to the amount he/she has invested in the company, unless gross negligence or fraud is involved.
- **Corporation** - A corporation is a legal business structure that establishes the business as being a separate entity from the owner(s). The owners (who are its directors and shareholders) are shielded from personal liability, unless gross negligence or fraud is involved.
- **Power of Attorney** - written document in which one person (the principal) appoints another person to act as an agent on his or her behalf, thus conferring authority on the agent to perform certain acts or functions on behalf of the principal.
- **Life Estate** - An estate whose duration is limited to the life of the party holding it, or some other person. Also means the right to use or occupy real property for one's life.

Policy Type	Eligibility Chart						
	Family Trust Revocable & Irrevocable	Qualified Personal Residence Trust	All other Trusts	LLC or LLP	Corporation (CORP)	Power of Attorney (POA)	Life Estate
HO3 & HO5	Yes, as an Additional Insured	Yes, as an Additional Insured	NO	NO	NO	NO	Yes, as an Additional Insured
HO4	Yes, as an Additional Insured	NO	NO	NO	NO	NO	NO
HO6	Yes, as Additional Insured if Owner Occupied	Yes, as Additional Insured if Owner Occupied	Yes, as Additional Insured if Tenant Occupied	<a href="#">Click HERE for more information</a>	<a href="#">Click HERE for more information</a>	Yes, as an Additional Insured	Yes, as Additional Insured if Owner Occupied
EQ	Yes, as an Additional Insured	Yes, as an Additional Insured	Yes, as an Additional Insured, if OWNER occupied.	NO	NO	NO	Yes, as an Additional Insured

✓ **Note:** Click [here](#) for information on adding an **Additional Insured**.

## Additional Insured (Residence Premises)

- The Additional Insured endorsement extends the definition of “insured” to include a person or organization. (**Example:** Family Trust)
- **Additional Insured** status does not give the same rights under the policy terms as a “named insured” or “insured”.
- Please click on the following tab for more information on these coverage limitations.

### Additional Insured

- The Additional Insured cannot make changes to the policy.
- All requests to add an **Additional Insured** must be reviewed and approved by Underwriting.
  - Include the name of the person and organization and their interest in the residence premises.
  - If approved by Underwriting the person(s) or organization will be added on the additional Interest screen as an “A” type record.

## Tenant Occupied Condo

### ✓ Note on adding an LLC to Tenant Occupied Condo

#### Why may we request for a copy of the deed or LLC papers ?

We try to confirm by county records first. If we send back asking for proof, then it’s because the county does not reflect the LLC or we need to review the deed transfer. Also, it depends on what the request is, which policy form and if it’s new business or renewal. We have received requests to change the named insured to an LLC because the deed has changed, only to learn that it is not the insured’s LLC. If the deed change is to a third party, the policy would need to be rewritten. If it’s a scenario where I have deeded my property to my LLC, we would allow the change. Because not all situations are clear and need further review/research, we may ask for a copy of the deed.

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

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## Additional Interest (Certificate Holder)

- A Certificate Holder is an entity like an apartment complex or leasing office that requests evidence of insurance.
- **Certificate Holders** are not provided coverage.
- Certificate Holders can be added on our website using the **Modify Additional Interest** Endorsement option:

### Modify Additional Interest (HO4)

- A leasing company or apartment complex is added as a **Additional Interest (Certificate Holder)** and does not require Underwriting approval.
  - The SalesPortal option to Modify an Additional Interest is only available on **HO4 Renters** policies.
  - The Additional Interest (**Example: leasing company**) is added using this option.
  - The **Additional Interest** is added as a **C – Certificate Holder**.
- 
- Requests to add a **Certificate Holder** can also be processed via the **phone** or they can be **faxed** or **emailed**.
  - This includes **HO6** policies, when the Condo requests to be listed for evidence of insurance. Please contact customer service for **Condo HO6** requests.
  - If the **Certificate Holder** calls, they can request to be removed and you can process the endorsement over the phone.

Click [here](#) to view unique guidelines for **CA and CT** that allow a **3<sup>rd</sup> Party mailed notification**.

### Additional Insured (Residence Premises)

The **DEFINITIONS** section of the endorsement details the Coverage Limitations



POLICY NUMBER:

HOMEOWNERS  
HO 04 41 10 00

**THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.**

### **ADDITIONAL INSURED** RESIDENCE PREMISES

SCHEDULE\*

Name And Address Of Person Or Organization

Interest

\*Entries may be left blank if shown elsewhere in this policy for this coverage.

#### **DEFINITIONS**

Definition 5, which defines "insured" is extended to include the person or organization named in the Schedule above, but only with respect to:

1. Coverage **A** - Dwelling and Coverage **B** - Other Structures; and
2. Coverage **E** - Personal Liability and Coverage **F** - Medical Payments To Others but only with respect to "bodily injury" or "property damage" arising out of the ownership, maintenance or use of the "residence premises".

#### **SECTION II - EXCLUSIONS**

This coverage does not apply to "bodily injury" to an "employee", "residence employee" or a temporary employee furnished to the "insured" to substitute for a permanent "residence employee" arising out of or in the course of the employee's employment by the person or organization.

#### **CANCELLATION AND NONRENEWAL NOTIFICATION**

If we decide to cancel or not to renew this policy, the person or organization named in the Schedule will be notified in writing. All other provisions of this policy apply.

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### California Designation of Additional Person to Receive Notification

#### CA only: Effective 01/01/2016 New and Renewal Business

- A Designation of Additional Person to Receive Notifications, has been added in California.
- California law requires that we allow the policyholder to designate one additional person to receive notice of lapse, termination, expiration, nonrenewal, or cancellation of a policy for nonpayment of premium.
- The designated person cannot make changes to the policy.
- The designated person will be added by our processing department on the additional interest screen as a "D" type record.
- The form will generate on all new and renewal business.
- **The CA Designation does not go into effect until 01/01/16 at which time a link to the form will be provided.**

### Connecticut – Important Notice to Senior Citizens Third Party Notification

- Connecticut law permits any Named Insured **age 55 and older** to designate a third party to receive notifications.
- This includes any cancellation or non-renewal notices.
- The designated person cannot make changes to the policy.
- The designated person will be added by our processing department on the additional interest screen as a "D" type record.
- Setting up Third Party notification requires completion of the following form.
- **Click on the tab to view a copy of this form:**

FN1507 02 08

- The completed form can be **faxed** or **emailed**.

- **Fax:** (866)877-6355
- **Email:** [ins@stillwater.com](mailto:ins@stillwater.com)

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## Conservatorship

### What is a Conservatorship?

It is a legal term for when a person (conservator) is appointed by the court to take care of someone's finances when he or she cannot make these types of decisions because of an illness, injury, or disability.

### FAQs:

#### Q: What permissions are granted to the Conservator?

A: The conservator has the same authorizations as the policyholder including:

- Policy Endorsements
- Cancellations
- Claim filing
- Coverage Inquiries
- Payments

#### Q: How do we grant authorization to the Conservator?

A: The following documents must be faxed or emailed for approval:

- Court Order
- Letter(s) of Administration
- Mailing Address and Name of the Conservator

#### When proof is received, we will do the following:

- Change the **mailing address** to the **Conservator's**. (We will not update the Name.)
- Add a **Note** indicating the addition of a **Conservator** (which will include the **Conservator's** full name).
- Save all documents to OnBase.
- **Fax: (866)290-2667**
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

Customer Service can process a request from a **Conservator**. If documentation can't be provided at the time of the call, ask the Conservator to send the required proof.

#### Q: How are refund checks and claim checks handled?

A: All checks are issued in the name of the "Named Insured(s)".

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### Name Change Guidelines

Click on the following links for additional information on [Name Change Guidelines](#).

- [Updating Named Insured](#)
- [Updating or Adding an Additional Named Insured](#)
- [Death of the Named Insured or Additional Named Insured](#)
- [Trust and LLC or Corporation Guidelines](#)

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### Age of Home (HO3, HO5)

The maximum age of construction is **50 years** in all states except for the **exceptions** listed below:  
The following message will appear if the home is **over 50 years old**. **No underwriting exceptions.**

Click [here](#) for Max age of Condo

**Due to the age of the dwelling, this risk does not qualify for this program**

**Exception States:** The above message will also appear based on these guidelines:

- **Nevada** – Homes constructed over **30 years old** are ineligible. **No underwriting exceptions.**

**Underwriting Review States:** The following states have special review guidelines:

- Homes constructed over **50 years old** require prior underwriting review:
  - California
  - Connecticut
  - District of Columbia
  - Florida
  - Kentucky
  - Maine
  - Maryland
  - Missouri
  - New Mexico
  - West Virginia

The following message will appear in the above **Underwriting Review States:**

**Based on the risk characteristics that were provided, underwriting approval is required prior to completing the quote. Proof the Roof, Electrical, HVAC and Plumbing Systems have been updated/replaced are required. Please send the request with contracts, payment receipts and photographs showing the roof (for roof types with maximum age) have been updated or replaced to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)**

- **Texas** – Homes constructed **over 50 years old** require underwriting review. — [Click Here](#) for more info on **Texas** guidelines.

**Year built** - The policy must be rated using the original year built. We do not use the year when the home was completed. We use the year when the home started construction.

- For homes that have been torn down and a new home built in its place, we will update the year built to reflect the new construction. For the home to be considered new construction the foundation must be replaced, and no existing walls are to remain. A copy of the county's building permit showing that the existing home was completely demolished with construction of a new replacement dwelling is required.
- All **HO3, HO5, and HO6** Quotes run a **Public Records** verification to verify the construction year. This may adjust the original year built on the quote. Amending the year of construction will require underwriting review:

### Max Age of Home -Texas (HO3/HO5)

#### Texas Homes constructed prior to 1950 (HO3/HO5)

Homes constructed **prior to 1950 (1900-1949)** will require underwriting review prior to issuance and the following message will display:

Based on the risk characteristics that were provided, underwriting approval is required prior to completing the quote. Proof the Roof, Electrical, HVAC and Plumbing Systems have been updated/replaced are required. Please send the request with contracts, payment receipts and photographs showing the roof (for roof types with maximum age) have been updated or replaced to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

- **Texas** - if the home was constructed **prior to 1900** a unique message will appear on Texas quotes.
  - **Service inspections** detailing the life expectancy of the **Electrical System, HVAC System and Roofing material** should be emailed to [underwriting@stillwater.com](mailto:underwriting@stillwater.com) for review before you can proceed with the quote.

Due to the age of the dwelling, service inspections need to be provided, at the expense of the homeowner, regarding life expectancy of the Electrical System, HVAC System and Roofing material prior to being able to prove a quote for this risk. Please submit copies of the service inspections to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

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### Max Age of Condo (HO6)

All Condos constructed **prior to 1900** are not eligible in all states except for the following:

- **Florida** is only available for Condos less than 100 years old
- **Texas** - If the Condo was constructed **prior to 1900** a unique message will appear on Texas quotes.
  - **Service inspections** detailing the life expectancy of the **Electrical System, HVAC System** and **Roofing material** should be emailed to [underwriting@stillwater.com](mailto:underwriting@stillwater.com) for review before you can proceed with the quote.

Due to the age of the dwelling, service inspections need to be provided, at the expense of the homeowner, regarding life expectancy of the Electrical System, HVAC System and Roofing material prior to being able to prove a quote for this risk. Please submit copies of the service inspections to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

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### Commercial Storage Containers

Commercial storage containers on the premises are not eligible.



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## Construction Type

Dwellings and other structures using unusual or irreplaceable construction are **not eligible**. This would include, but is not limited to the following:

- **A Frame Construction**
- **Cantilever Construction** – *Cantilever construction utilizes a beam that is anchored at only one end. The beam carries the load and allows for overhanging structures without external bracing.*
- **Log Homes**
- **Mobile Homes**
- **Manufactured Homes**
- **Metal Homes** (includes all Barndominium Designs)
- **Modular Homes** *the exception is Florida where modular homes may be allowed with underwriting approval – Email [underwriting@stillwater.com](mailto:underwriting@stillwater.com) for consideration*
  - *A **modular home** is a home that is manufactured in a production facility and are built in two or more sections in a controlled factory setting that are then transported and assembled on location. The assemble process typically uses a traditional concrete foundation (permanent foundation).*
- **Post, Stilts or Pilings:** utilizes posts, stilts or pilings (*except where the result is required or authorized by current building codes to be elevated on posts/piers/pilings and there is no slope/stilts*)
- **Utilizes asbestos siding or roofing materials**
- **Homes built fully or with the majority of the structure built underground.**
- **Dwellings or Other Structures susceptible to damage due to construction design or site location are ineligible.**

Homes with garages that have been converted to living space are now eligible in all states, as long the space is not converted to multi-family occupancy.

- ✓ **Note: All Dwellings and Other Structures must be well constructed and built in accordance with prevailing codes as defined by local authorities.**

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### Remodeling & Renovations, Construction

- Dwellings and other structures in the course of construction or renovation are ineligible, unless prior approval is received from the company.
- Dwellings and other structures undergoing extensive remodeling are ineligible

### Foundation Requirements

- Dwellings must be constructed on a permanent slab, perimeter or conventional basement foundation.
- Dwellings constructed on posts, stilts or pilings are ineligible unless required by local building code and prior approval by the Company has been received.

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### High Value Homes

**Secondary & Seasonal** residences are eligible with a Coverage A limit up to **750K** (in all states)

### Primary Residence

- In most states - Residential Property risks with **Coverage A limits from \$1 million up to \$1.75 million or over 5000 square feet will require underwriting review:**

**Underwriting approval is required to purchase the policy due to either square footage or the coverage limit. Please complete the application and then on the Purchase/Supplemental Info page click the "Submit for Review" button.**

- We will review and respond within 1 business day.
- Once reviewed, we will notify and advise if you may proceed to issue the policy.

- Limits above **\$1.75M** are **not acceptable:**

**Thank you for your High Value Dwelling Submission. We are unable to quote the requested coverage limit because it exceeds the maximum allowed.**

### ❖ Exception States:

The following exception states allow a Coverage A limit up to **\$2.5 million** with underwriting approval:

Arizona	California	Idaho	New Mexico
Nevada	Oregon	Utah	Washington

Renewal business will not be affected

## Home Replacement Cost Valuation (HO3, HO5)

- **360Value®** is incorporated in the quote and provides additional options to adjust various home design characteristics, which can provide an even more accurate replacement cost valuation.

Please click on the following tab to view additional information on **360Value®**:

**Verisk 360Value®**

## Home Maintenance Pride of Ownership

The home program is for homes and premises which exhibit pride of ownership. Evidence of physical decline and home upkeep include the following:

✓ **Note:**

Stillwater does a property inspection on all **HO3** and **HO5** policies.

**Click on the following tab for more information on this process:**

**Property Inspections**

- Residence Premises with damaged or broken or boarded windows are ineligible
- Residence Premises with damaged roof, missing or lifting shingles are ineligible
- Residence Premises with damaged or unpainted siding are ineligible
- Residence Premises with damaged or rotten or unpainted wood are ineligible
- Residence Premises with damaged or rotten or unpainted fascia boards or soffits are ineligible
- Residence Premises with damaged, missing or peeling paint are ineligible
- Residence Premises with damage or cracks to the foundation are ineligible (the exception is in CT)
- Residence Premises with damaged chimney are ineligible.
- Residence Premises with missing or damaged stairs that present a trip fall hazard are ineligible.
- Residence Premises with missing railings that present a trip fall hazard are ineligible.
- Residence Premises with damaged concrete that present a trip fall hazard are ineligible.
- Residence Premises with unrepaired damage are ineligible.
- Residence premises with overgrown vegetation are ineligible.
- Residence Premises with overhanging tree limbs are ineligible.
- Residence Premises with vegetation in contact with the property or roof are ineligible.
- Residence premises with excessive debris are ineligible.
- Residence premises with damage to other detached structures are ineligible.
- Residence Premises with damaged or broken fencing are ineligible.
- Residence premises with unsecured appliances are ineligible.
- Residence premises with unsecured personal items are ineligible.
- Residence premises must be well maintained with regular upkeep of items such as painting, roof repairs, landscaping (no bare dirt is permitted – landscaping can include hardscape) and other maintenance items that reflect a pride of ownership.
- Dwellings and other structures susceptible to damage due to construction design or site location are ineligible

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## Occupancy Guidelines

### Home HO3/HO5

The residence premises must be owner occupied and used as the primary insured residence by the Named and or Additional Named Insured.

#### **VACANT Dwellings are ineligible.**

This would include, but not be limited to:

- Abandonment
- Condemnation

New home purchase must be occupied within 60 days after purchase.

#### **Rental – Ineligible**

- Homes with for rent signs are ineligible.
- Ineligible if rented or held for rent on a short term or vacation rental basis

#### **HO3 SECONDARY & SEASONAL HOMES**

Stillwater Insurance provides Coverage for Secondary/Seasonal Homes based on certain conditions.

Click [here](#) for additional information on the Occupancy guidelines and for state availability for Secondary and Seasonal Homes.

### Renters HO4

The residence premises must be rented by the Named and or Additional Named Insured.

#### **VACANT Dwellings are ineligible.**

This would include, but not be limited to:

- Abandonment
- Condemnation

#### **FAMILY MEMBERS**

Two immediate family members (adult siblings or parent/adult child) are accepted on the same policy. If more than two reside in the household, each would need their own policy. Any residence with more than 2 adult family members (adult siblings or parent/adult child over the age of 24) are ineligible.

Spouses on one policy are always acceptable, Both may be listed as Named or Additional Named Insured's with no proof or lease/rental agreement needed. SPP for both parties is permitted to be listed under the single policy. Please note that if both parties are listed as Insured's, claims settlement checks will list both parties. The individual parties will be responsible for determining their share of the proceeds.

#### **LIVE-IN PARTNERS**

Live-in partners, such as boy-friend/girl-friend, are accepted on the same policy. Both may be listed as Named or Additional Named Insureds with no proof or lease/rental agreement needed. SPP for both parties is permitted to be listed under the single policy. Please note that if both parties are listed as Insureds, claims settlement checks will list both parties. The individual parties will be responsible for determining their share of the proceeds.

## Condo HO6

### HO6 CONDO OWNER OCCUPIED & TENNANT OCCUPIED

The residence premises must be owner occupied and used as the primary insured residence by the named and or Additional Named Insured.

**Exception: HO6 – We allow a Tenant Occupied HO6 as well as a Secondary HO6.**

**VACANT Dwellings are ineligible. This includes, but not be limited to:**

- Abandonment
- Condemnation
- New condo purchase must be occupied within 60 days after purchase.

### HO6 TENANT OCCUPIED

Stillwater offers a Tenant Occupied Condo based on the following guidelines:

- The unit must be owned by the Named Insured and leased to a long-term tenant, 12 month leases are required (or month to month leases with the same tenant for long term occupancy) -no monthly, weekly or seasonal properties are eligible.
- The lease cannot be signed by more than 2 individuals

### OCCUPANCY CHANGE FROM TENANT TO OWNER OCCUPIED CONDO

Occupancy changes from tenant to owner and owner to tenant on HO6 policies only, no longer have to be rewritten. The change can now be processed by endorsement. All requests should be referred to Underwriting for review and processing. To expedite, the agent or insured should include:

- Confirmation the risk is not vacant
- Occupancy: tenant or owner occupied
- Effective date
- and mailing address, if applicable

#### Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

### HO6 SECONDARY & SEASONAL CONDOS

Stillwater Insurance provides a Secondary/Seasonal HO6 based on certain conditions.

Click [here](#) for additional information on the Occupancy guidelines and for state availability for Secondary and Seasonal Condos.

## Corporate Owned Property Surcharge (Condo HO6 only)

<b>Form availability:</b>	<b>Surcharge</b>
<b>HO6 Condo In Select States</b>	<b>25%</b>

If the Condo is owned/titled in the name of a corporation, association, business, church or non profit organization the following questions must be answered. A **surcharge of 25%** will apply to the policy.

LLC, LLP or Corporations are only available for **Condo** in the following:

**Corporate Owned Condo HO6 state availability:**

Is the dwelling owned/titled in the name of a corporation or a business? \*  Yes  No

Corporation/Business Name \*   
*Name is required*

Corporation/Business Phone Number \*   
*Phone number is required*

Alabama	Alaska	Arizona	Arkansas	California	Colorado	Connecticut	Delaware	District of Col.	Idaho
Iowa	Illinois	Indiana	Kansas	Kentucky	Maine	Minnesota	Mississippi	Missouri	Montana
Nebraska	Nevada	New Hampshire	New Mexico	N Dakota	Ohio	Oklahoma	Oregon	Pennsylvania	Rhode Island
S Carolina (SPC)	Tennessee	Texas	Utah	Vermont	Virginia	West Virginia	Wisconsin	Wyoming	

The following edit will appear for those states not listed above when a dwelling titled in the name of a corporation or a business is ineligible.

This risk does not qualify for our program. We are unable to provide a quote for this risk.

---

**Note:** In all other states we only allow an LLC, LLP or Corporation to be added as an **Additional Insured** when the Condo unit is **Tenant Occupied**.

Click [HERE](#) for more info.

### Condo Name Change Guidelines (Eff 09-30-19)

- In the above states we can now endorse a policy to change the Named Insured from an individual to a Corporate Entity or vice versa.
- We previously required a **rewrite**: If the name on the title has changed to an LLC or vice versa.
- If we have a risk that is owned by our insured's LLC, and this has been verified, we will allow the change and apply the corp surcharge (where applicable).
- If there has been a **change in ownership** since written to an LLC that is not our insured's, **we require the risk to be rewritten**.

Please click on the following tab to view a chart that includes additional information on **Named Insured – Additional Insured Eligibility**.

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[Eligibility Chart](#)

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## Condo for Sale

The following question has been added on the Questions tab for HO6 Condo, Townhome quotes:

Is the Condo/Townhome currently listed For Sale or is it anticipated that it will be For Sale in the next 90 days?  
[If "Yes", risk is Prohibited] \*

YES  NO

If YES is selected the following edit is displayed:

**Based on the information provided, this risk does not qualify. Property is for sale.**

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## Other Structures Coverage B increase

Form Availability

HO3, HO5

### Other structures are defined as:

- Structures located on the “residence premises” that are set apart from the dwelling by clear space.
- This includes structures connected to the dwelling by only a fence, utility line, or similar connection

If it does not meet this definition then it is considered to be part of the Dwelling and would be designated as **Dwelling – Coverage A**.

The Home **HO3** and **HO5** automatically include a **Coverage B – Other Structures** limit equal to **10% of Coverage A**.

**The exception is Florida which automatically includes 2% of Coverage A.**

**This value can be increased via endorsement.**

**Coverage B increase requests need to be faxed or emailed to underwriting for review.**

**Please provide the following information when requesting an increase to Other structures:**

- Provide the type of structure
- The square footage of the structure if applicable.
- If it is a shop or studio (Please include what is used for)
- Value (amount of additional coverage needed)

### Examples of Eligible Other Structures:

- Barns (with no farming or ranching equipment – the only farm animals/ livestock we allow are horses and chickens)
- Boat Docks
- Detached Carport
- Fences
- Detached Garage
- Gazebo
- **Pools** (**Outdoor inground pools** are only considered an Other Structure if they are set apart from the dwelling by clear space. **Above Ground** pools are considered personal property)
- Shed
- Shops
- **Solar Panels** (detached from main structure are considered **Coverage B**, if they are attached to the main structure they are considered as **Coverage A Dwelling**)
- Stables (with no farming or ranching equipment – the only farm animals/ livestock we allow are horses and chickens)
- Studio
- ✓ **Note: All Other Structures must be in good condition.**

**Click on the following tab for more information on ineligible structures and for square footage eligibility guidelines:**

[Ineligible Structures](#)

### Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

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### Ineligible Other Structures

All Other Structures must be in good condition.

The following Other structure requests are not eligible:

- Unmaintained structures
- Residence premises that have farm or ranching equipment.
- Other structures used for business or commercial use.
- Barns & Stables (with cows, sheep, or any other farm animals (excluding horses or chickens))

#### Home Underwriting :

- Fax: (866)290-2667
- Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

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## Personal Property (in a storage facility)

Our limit of liability for personal property owned or used by an "insured" and located in a self-storage facility is **10% of the limit of liability for Coverage C, or \$1,000, whichever is greater.**

**However, this limitation does not apply to personal property:**

- (1) Moved from the "residence premises" because it is:
  - (a) Being repaired, renovated or rebuilt;
  - and
  - (b) Not fit to live in or store property in;
  - or
- (2) Usually located in an "insured's" residence, other than the "residence premises".

## ISO 2022 Program Limits

10% of the limit of liability for Coverage C, or **\$1,500**, whichever is greater.

### ISO 2022 States:

AR	AZ	CO	CT	DE
ID	IL	IA	IN	KS
KY	MD	MA	ME	MN
MO	MT	NE	NH	NJ
NM	NY	OH	OR	PA
RI	SC	SD	TN	VA
WA	WI	WV	WY	

Click [HERE](#) for transition effective dates

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## Policy Value States (HO3, HO5)

In **Policy Value States** the valued policy is designed to eliminate any dispute over the amount owed in the event of a **total loss**.

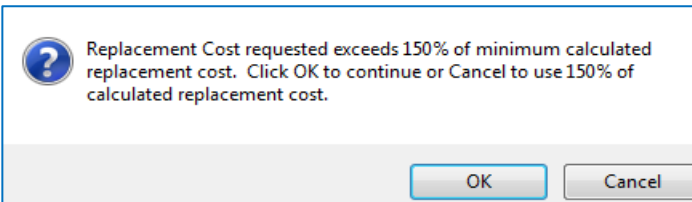
### Example:

If the replacement cost of the structure is \$200K but we wrote the policy with a structure limit of \$300K, we would owe the \$300K policy limit absent fraud....

As a result, we limit the amount of Coverage A for the states listed below:

Policy Value States						
AR	FL	GA	IA	KS	LA	MN
MS	MO	MT	NE	NH	ND	OH
SC	SD	TN	TX	WV	WI	

- In these states there is a **150% limit increase for Coverage A**.
- Coverage A cannot be increased greater than 150% of the minimum calculated replacement cost.
- **When Quoting in these States, an edit will appear if an attempt is made to increase the Coverage A more than 150% over the minimum calculated replacement cost value:**



The replacement value can also be adjusted using [360Value®](#) on our quote site.

### Example:

- The preliminary rate comes back at 100k, making the maximum limit for Coverage A 150k.
- If more coverage is required, it can be customized using [360Value®](#). If the customized replacement comes back at 200k, you can use that amount.
- If additional coverage is still needed the replacement value can be increased by an additional 50% (200k by 50% = 300k).
- At that point, the replacement value is at the max allowed.

Click [HERE](#) for more information on [360Value®](#).

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### Roof Types – Roof Covers (HO3, HO5)

All roofs must be in good condition, regardless of type.

If there is any known damage, deterioration, missing shingles, excessive granular loss, raised/lifting shingles, or more than 1 layer of shingles on the roof the risk is ineligible.

Please click on the following tab to view additional information on Roof eligibility:

**Roof Cover Types**

✓ **Note:** Stillwater only provides a discount for Roof updates in some states, and it depends on the type of roof. Click [here](#) for more information on [Roof Discounts](#)

#### Mid Term roof updates

- If the roof is updated, please email proof to [underwriting@stillwater.com](mailto:underwriting@stillwater.com).
- We require a letter or work order from the contractor that includes the roof cover type, and date of installation.
- Requires a complete roof update/replacement.

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### Solar Panels – Coverage Guidance

1. **Solar panels attached to dwelling, roof, etc. Coverage A**

- Part of the exterior dwelling, included in the dwelling limit
- Review the **Coverage A** limit to ensure there is adequate coverage for the solar panels.
- Adjust the [Verisk RCE valuation](#) to account for the value of the Solar Panels – [Click here for instructions.](#)

2. **Solar panels that are attached to another structure or are located in the yard and attached to the Dwelling by an electrical line, etc., and/or have a permanent foundation, and/or cannot be moved to a new location/residence with ease. Coverage B**

- Review the **Coverage B** limit to ensure there is adequate coverage for the solar panels.
- Please click on the Other Structures tab for more info on increasing the Coverage B Limit:

[Other Structures](#)

3. **Solar panels located in the yard, not attached to the dwelling by electrical line, etc., do not have a permanent foundation, can be moved to a new location/residence. Coverage C**

- Review the **Coverage C** limit to ensure there is adequate Personal Property coverage for the solar panels.

- **We do not allow the Solar Panel company to be listed on the policy for evidence of insurance.**

## Solar Panels – Coverage A increase – Adding to Verisk RCE

**Optional Details**

Exterior Roof Construction, Specialty Windows, Specialty Trim and Details

- Roof Construction: Wood Framed (100%) +
- Foundation Material: Concrete (100%) +
- Property Slope: None (0 - 15 degrees)
- Site Access: Average - No Unusual Constraint
- Number of Dormers: [ ] +/-
- Exterior Doors: Exterior Doors (2) +/-
- Specialty Windows: [ ]
- Exterior Trim and Details: [ ]

Interior Walls, Ceilings, Electrical, Specialty Systems

Room Information Bedrooms, Dining Rooms, Laundry Rooms, Utility Rooms, Sports Courts

**Additional Features** Indoor Pools and Spas, Alternative Energy, Accessible Home

From **Optional Details**:

Select: **Additional Features**

**Additional Features** Indoor Pools and Spas, Alternative Energy, Accessible Home

- Indoor Pools and Spas: [ ]
- Alternative Energy**: [ ]

Solar Panels are selected under **Alternative Energy**

**Alternative Energy**: [ ]

Select **Photovoltaic Solar System**

- Photovoltaic Solar System (per panel)
- Photovoltaic Battery Backup
- Wind Turbine 2.0 Kw and Under (per watt)
- Wind Turbine 2.1 Kw and Above (per watt)
- Wind Turbine Battery Backup (per watt)

Photovoltaic Solar System (p) [ 1 ] +/-

Enter the **number of panels**. Verify the \$ increase to the RCE and adjust the number of panels accordingly to account for the value of the panels.

## Utility Requirements

If the age of the dwelling is greater than 50 years then the Dwellings must meet the following system update requirements:

### HEATING

- Dwellings utilizing a primary source of heat that is not thermostatically controlled are ineligible
- Dwellings containing solid fuel burning appliances are eligible if the appliance was professionally installed and it is not the primary source of heat.

### ELECTRICAL

- Dwellings must have an electrical system that utilizes circuit breakers.
- Dwellings that utilize fuses are ineligible

### PLUMBING

- Dwellings must have a plumbing system constructed from modern pipe materials such as copper or rigid plastic (e.g. PVC). This does not include plumbing outside the dwelling, drain pipes, sprinkler irrigation systems, or gas pipes.
- **Dwellings constructed over 50 years ago must have a plumbing system that utilizes modern pipe materials which have been “totally replaced” with modern pipe materials such as copper, PEX or PVC. Polybutylene and galvanized plumbing is ineligible.**

Click [here](#) for more information on utility update discounts.

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### Animal Liability (HO3, HO4, HO5, HO6 Owner Occupied)

Stillwater's Home, Condo, and Renters policies generally exclude coverage for Animal Liability. However, in certain states the insured can buyback the Animal Liability.

**Click on the Animal Liability Tab to view state specific guidelines. Which includes unique state exceptions.**

[Animal Liability](#)

#### Note:

- The Animal Liability Buyback limit must match the policies liability limit. The available coverages are \$100,000 and \$300,000.
- Risks which have any of the following are ineligible for our program: cows, sheep, or other farm animals (*excluding chickens and horses*), either owned or boarded.
- All **service animals** that qualify as a service animal under the American with Disabilities Act (ADA) are permissible, regardless of type or breed. However note, if the service animal is a dog, which is considered an ineligible breed, the ABB coverage endorsement will not be available for buy back. A certificate showing the animal is a service dog is required. The certificate must be emailed to [underwriting@stillwater.com](mailto:underwriting@stillwater.com)
- According to the Americans with Disabilities Act (ADA), **service animals** are defined as dogs that are individually trained to do work or perform tasks for people with disabilities. Examples of such work or tasks include:
  - Guiding people who are blind
  - Alerting people who are deaf
  - Pulling a wheelchair
  - Alerting and protecting a person who is having a seizure
  - Reminding a person with mental illness to take prescribed medications
  - Calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack
  - ✓ **Note:** Service animals are working animals, not pets. The work or task a dog has been trained to provide must be directly related to the person's disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.
- K9 Police Dogs are **NOT** eligible as an acceptable type of service animal that would otherwise not qualify.
- **Animal Liability Buyback is NOT available for Tenant Occupied Condo HO6.**

#### Prohibited Breeds:

- Akita
- Alaskan Malamute
- American Staffordshire Terriers
- Chow
- Dalmatian
- Doberman Pinscher
- )
- Husky
- Pit Bull
- Presa Canario (Canary dog)
- Rottweiler
- Staffordshire Bull Terriers
- Wolf-dogs and Wolf hybrids.

#### ✓ Note:

In addition, any dog that is known to be aggressive, has a previous bite history or is a mixed breed of any of the listed above is ineligible.

Ineligible breed or bite history disqualifies the risk in ALL states at New Business regardless if buy back coverage is available or not.

**See exception states listed below.**

**Click on a state to view more information:**

<a href="#">Arizona</a>	<a href="#">Florida</a>	<a href="#">Maryland</a>	<a href="#">Minnesota</a>
<a href="#">Missouri</a>	<a href="#">Nevada</a>	<a href="#">New Jersey</a>	<a href="#">New York</a>

## Animal Liability Coverage

The chart to the right show the states that offer the Animal Liability Buyback endorsement.

- The Coverage amount must be equal to or less than the Coverage E amount and cannot exceed \$300,000
- In NO states where we do NOT offer Animal Liability Buyback, the coverage is included as part of the Personal Liability coverage.
- The same rules apply to mid-term or after-new business requests. Any information received regarding ineligible animals on the property should be documented in Notes (notepad) and referred to underwriting for review.

### \*State Exceptions

**Florida** - offers a unique Dog Liability Coverage Endorsement based on the following limits:

Coverage Availability : Limit of Liability	PREMIUM
\$50,000 Personal Liability	\$25
\$1,000 Medical Payments	

**Arizona** - Cannot decline due to breed, refer quote to underwriting for approval [Click HERE for more info.](#)

**Maryland** – Does not ask about breed or bite history. Coverage is provided regardless of breed.

**Minnesota** - Dog must meet criteria of dangerous [Click HERE for more info.](#)

**Missouri** – Cannot decline due to breed, refer quote to underwriting for approval

**Nevada** – if a dog has been declared dangerous and/or vicious as outlined in [NRS 202.500 Click HERE for more info](#)

**New Jersey** – Cannot decline due to breed, refer quote to underwriting for approval

**New York** -if a dog has been designated as dangerous as outlined in the [Agriculture and Markets law Click HERE for more info](#)

STATE	Yes	No	STATE	Yes	No
ALABAMA	X		*NEVADA	X	
ALASKA	X		NEW HAMPSHIRE		X
ARIZONA		X	*NEW JERSEY		X
ARKANSAS	X		NEW MEXICO	X	
CALIFORNIA	X		NEW YORK		X
COLORADO	X		NORTH CAROLINA		X
CONNECTICUT		X	NORTH DAKOTA	X	
DELAWARE	X		OHIO	X	
*FLORIDA	X		OKLAHOMA	X	
GEORGIA	X		OREGON	X	
HAWAII	X		PENNSYLVANIA		X
IDAHO	X		RHODE ISLAND	X	
ILLINOIS	X		SOUTH CAROLINA	X	
IOWA	X		SOUTH DAKOTA	X	
KANSAS	X		TENNESSEE	X	
KENTUCKY	X		TEXAS	X	
LOUISIANA	X		UTAH	X	
*MARYLAND		X	VERMONT		X
MASSACHUSETTS		X	VIRGINIA		X
MICHIGAN		X	WASHINGTON	X	
MINNESOTA	X		WEST VIRGINIA	X	
MISSISSIPPI	X		WISCONSIN	X	
*MISSOURI	X		WYOMING	X	
MONTANA	X				
NEBRASKA	X				



### Arizona Animal Liability

We cannot decline coverage in Arizona due to the breed of dog.

The following question is unique to Arizona:

Does the occupant of the dwelling own an animal or plan on acquiring one in the next 12 months? \*

Yes  No

Is it a dog, or any other animal, that has bitten a person or domestic animal without provocation?  
[If "Yes", the risk is prohibited] \*

Yes  No

**Based on the information provided, this risk does not qualify. Aggressive Animal owned - Underwriter approval is required. Please contact us at [underwriting@stillwater.com](mailto:underwriting@stillwater.com) for review.**

### Attractive Nuisances

The risk is ineligible if the Residence Premises has any high risk liability exposures. This includes but is not limited to the following:

- Skateboard ramps
- Climbing walls
- Tree houses
- Zip Lines
- A pond or similar water landscape feature that is unfenced, un-maintained or unfilled.
- Water slides that are built into the ground on steep slopes.

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## Minnesota, Nevada & New York Animal Liability Questions

### The following question is unique to Minnesota:

Does the occupant of the dwelling own an animal or plan on acquiring one in the next 12 months? \*

Yes  No

Is it a dog meeting the criteria of a dangerous dog or potentially dangerous dog under section 347.50?  
[If "Yes", the risk is prohibited] \*

Yes  No

### The following question is unique to Nevada:

Does the occupant of the dwelling own an animal or plan on acquiring one in the next 12 months? \*

YES  NO

Is it a dog that has been declared dangerous and/or vicious as outlined in NRS 202.500?  
[If "Yes", the risk is prohibited] \*

YES  NO

### The following question is unique to New York:

Does the occupant of the dwelling own an animal or plan on acquiring one in the next 12 months? \*

YES  NO

Is it a dog that has been designated as dangerous pursuant to Section 123 of the Agriculture and Markets law, as defined in Section 108.24 of the Agriculture and Markets law?  
[If "Yes", the risk is prohibited] \*

YES  NO

- A **Yes** response to these questions will require further underwriting review to proceed with the quote.
- Please send an email to [underwriting@stillwater.com](mailto:underwriting@stillwater.com) to advise of the exposure. If there is any question if the dog is dangerous the policy should not be issued until the request is reviewed and approved by underwriting.
- For **Active Policies**, where the insured notifies the agent of a new or previously undisclosed dog: Please follow the same questions asked at new business and notify underwriting if the dog does not meet the acceptable requirements.

### Brush / Forest Area

Brush is considered to be all native brush, weeds, grass and hazardous vegetation that is not maintained, or maintained at a height of more than (3) inches above the ground.

#### HO3, HO4, HO5, HO6.

Residence Premises that are located within 400 feet of what we consider brush or forested areas are ineligible risks. There must be at least 400 feet of unobstructed land between the residence premises and any brush or forested areas. Premises that are located in an area that we find to have a high risk of a wildfire are ineligible.

#### CA HO5

In California Residence Premises that are located within 1,000 feet of what we consider brush or forested areas are ineligible risks. There must be at least 1,000 feet of unobstructed land between the residence premises and any brush or forested areas. Premises that are located in an area that we find to have a high risk of a wildfire are ineligible.

✓ **Note:** In the following states the Home Quote uses digital Brush mapping. [AZ, CA, NV, OR WA](#)

Click on the following tab for information on: [CA Moratorium on Non-Renewals After Wildfire Activity](#)

Brush Mapping is intended to determine risks that are not eligible due to brush exposure. If the quote is allowed it does not guarantee that the risk is eligible. We will still perform our standard Property Inspection and if the inspection reveals that there is an unacceptable brush exposure the policy will be cancelled.

If you wish to verify an address for possible brush exposure, please email [brushapproval@Stillwater.com](mailto:brushapproval@Stillwater.com) for review.

**States that do not utilize Digital Brush Mapping ask the following Question.**

Is the dwelling located within 400 ft. of brush area, forested area or any area of increased fire hazard?  
[If "Yes", risk is Prohibited] \*  
 YES  NO

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### E Bikes – Electric Bikes



Coverage for electric bikes (**E- bikes**) is determined by Claims at the time of loss.

Coverage varies by policy form, individual state jurisdiction, definition and the classification of the bike.”

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## Fire Protection

In order to be eligible, the dwelling requires the following:

- Must be within 5 road miles of a responding fire station.
- There must be a Fire Hydrant within 1000 feet of the residence.

### We ask the following questions on the quote:

Is there a fire hydrant within 1000 ft. of the residence? \*

Yes  No

Is there a manned Fire Department within 5 miles of the residence? If the Fire Department requires a subscription, do you agree to maintain the subscription while insured under this policy?  
[If "No", risk is Prohibited] \*

Yes  No

- All Roads leading to the dwelling must be accessible by fire crews and open year round.

## FLORIDA (Monroe County) Alternative Water Source

Risks located in Monroe County, FL may allow an Alternative Water Source if the risk is not located within 1,000 feet of a fire hydrant.

Please fax or email the Quote Number requesting  
**FL Monroe, County Alternative Water Source Review**  
Fax: (866)290-2667

Email: [underwriting@stillwater.com](mailto:underwriting@stillwater.com)

Underwriting will respond back to advise

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### Home Business

Residence Premises which have a business or business supplies or equipment located at the location address are \*ineligible. This includes any activity which results in foot traffic, employees, or inventory/storage of tools used in the course of business.

#### **Business** means:

**A trade, profession or occupation engaged in on a full-time, part-time or occasional basis;**

**or**

**Any other activity engaged in for money or other compensation,**

#### **\* Except the following:**

- 1. One or more activities, not described in 2 through 4 below, for which no "insured" receives more than \$2,000 in total compensation for the 12 months before the beginning of the policy period;**
- 2. Volunteer activities for which no money is received other than payment for expenses incurred to perform the activity;**
- 3. Providing home day care services for which no compensation is received, other than the mutual exchange of such services; or**
- 4. The rendering of home day care services to a relative of an "insured".**

**If the insured conducts business in the home and the business property does not exceed the business limits in the contract, there is no signage, no advertising or foot traffic, the agent can contact Underwriting for consideration**

#### **✓ Note: In the following states we will allow a Home Business if that business is insured under a separate business owners (BOP) policy issued by Stillwater:**

- Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Maryland, Massachusetts, Minnesota, Missouri, Montana, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Utah, Virginia, Washington, Wisconsin and Wyoming.

We ask the following Home Detail Underwriting eligibility question in these states:

- Is there a business conducted on the property that is **not insured** under a separate business owners policy issued by Stillwater? [If **yes**, risk is prohibited]

Click [here](#) for more information on **Home Day Care**

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### Home Day Care

Please click on the following tab for additional information on [Limited Home Day Care Coverage](#) and under what circumstances Home Day Care coverage is considered a “Business”:

[Limited Home Day Care](#)

**\*Maryland is the only exception.**

Please click on the following tab for additional information regarding the [Maryland Day Care Endorsement](#)

[Maryland Home Day Care](#)

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### Pools

Residence premises with Pools are subject to the following guidelines:

- All pools must be in a secured area that prevents unauthorized access to the pool.
- This can be where the full perimeter of the yard is fenced or walled with a gated entrance, or
- The pool itself is enclosed by a permanently installed screen or fence.
- Empty or unmaintained pools are ineligible.
- Pools with diving boards are ineligible.
- Pools with slides are acceptable.
- [Outdoor inground pools](#) are only considered an Other Structure if they are set apart from the dwelling by clear space.
- [Above-ground pools](#) are considered personal property, and are acceptable in all states, as long as they follow the above guidelines.

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### Trampolines

Residence premises with a trampoline are acceptable in all states for risks under the following conditions.:

#### All States Except ID & UT

The following rules apply to both **Above Ground** and **Inground trampolines**:

- The trampoline must be equipped with a properly installed safety net.
- The trampoline must be located in a fenced portion of the yard.

#### IDAHO & UTAH (Effective 01/27/2021):

**Above ground trampolines** require a fenced location and installation of safety net.

**Inground trampolines** only require a fenced location. They do not need a safety net.

### Unsecured Personal Property

Residence Premises with unsecured personal property are ineligible.

**This would include, but not be limited to:**

- Unsecured appliances (this does not include grills)
- Unsecured lawn equipment (e.g. lawn mowers, snow blowers, tools)
- Excessive unsecured property that reflects a lack of pride of ownership
- Outdoor Patio furniture and similar outdoor property are acceptable.

### Vehicles

Residence Premises that have any of the following vehicle exposures are ineligible:

- **Abandoned vehicle(s);**
- **Non-Operational vehicle(s);**
- **Vehicle(s) not regularly used;**
- **Commercial vehicle(s) stored at the insured location; and**
- **Vehicle(s) not parked in a driveway or other normal parking areas.**

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**Thank You for your support of the  
Stillwater Insurance Group.**

